# Updated Privacy Policy and Terms of Use for Loving Hands Support

**Affiliation Disclosure:** Loving Hands Support is a member of the CORPlatinum Group of Companies and operates under its brand GroCORN. This affiliation does not alter our privacy commitments below.

## PRIVACY POLICY

Effective Date: [Tuesday, July15th, 2025]

Website: www.lovinghandssupport.ca

Location: The Greater Toronto Areas, Ontario

#### 1. Introduction

Loving Hands Support ("we," "us," or "our") is a member of the **CORPlatinum Group of Companies** (operating the brand **GroCORN**). We protect visitor privacy in compliance with Ontario's *Personal Health Information Protection Act (PHIPA)*, Canada's *PIPEDA*, and other laws.

#### 2. SCOPE

# Applies to:

- Visitors of www.lovinghandssupport.ca.
- Personal/health data collected online (forms, cookies) or offline.

## 3. Information We Collect

#### a) Types:

- Identifiers: Name, email, phone, address.

- Health Data: Medical history (collected only with explicit consent for PSW services).
- Technical Data: IP address, cookies, browser type.
- **Affiliation Data:** Non-personal analytics on CORPlatinum/GroCORN referrals (e.g., aggregated click-through rates).

# b) Methods:

- Directly (contact forms, service sign-ups).
- Automatically (cookies, analytics tools like Google Analytics).
- 4. How We Use Information
- Provide PSW services and respond to inquiries.
- Process job applications.
- Improve website functionality.
- **Affiliate Disclosure:** Aggregate data may be shared with CORPlatinum for operational reporting (e.g., website traffic trends). *No personal health data is shared*.

## 5. Sharing and Disclosure

We disclose information to:

- Healthcare Providers: Hospitals/physicians (with client consent).
- **CORPlatinum Group:**\*I Non-personal, aggregated data only (e.g., "500 users clicked GroCORN links this month").
- **Legal Authorities:** If required by law.

## 6. COOKIES AND TRACKING

- Cookies analyze site traffic (e.g., pages visited).
- Users may disable cookies via browser settings.

- 7. DATA SECURITY
- PHIPA-compliant encryption for health data.
- Annual staff training on privacy protocols.
- 8. Your Rights

Access, correct, or delete personal data by contacting:

## **Privacy Officer:**

info@corplatinum.ca

**L** [1-844-476-2676] And say "Privacy Policy", for more information

9. THIRD-PARTY LINKS

## **Critical Notice:**

- > "Our site may link to **GroCORN** or other CORPlatinum Group sites. **Clicking these links** redirects you outside Loving Hands Support.
- > Our privacy policy and terms no longer apply once you leave our site.
- > We are not responsible for content, data practices, or security on third-party sites.
- > Review the privacy policy of any site you visit (e.g., GroCORN's policy at [www.grocorn.com/privacy]."
- 10. POLICY UPDATES

Changes posted on this page. Continued site use implies acceptance.

## **TERMS OF USE**

**Effective Date:** [Tuesday, July 15<sup>th</sup>, 2025]

## 1. Acceptance of Terms

By using <u>www.lovinghandssupport.ca</u>, you agree to these terms. Loving Hands Support is a member of the **CORPlatinum Group of Companies (brand: GroCORN)**.

## 2. Intellectual Property

All content (logos, text, images) is owned by Loving Hands Support or CORPlatinum. Unauthorized use is prohibited.

#### 3. Permitted Use

- Browse site content for personal/non-commercial purposes.
- Submit inquiries via contact forms.

## 4. Prohibited Conduct

- Illegal activities, harassment, or uploading malware.
- Copying site content without permission.

#### 5. Disclaimers

- **Health Content:** Informational only—**not medical advice**.
- Third-Party Links:
- > "Links to **GroCORN** or other external sites are provided for convenience. **Clicking these** links exits Loving Hands Support's digital environment.
- > We disclaim all liability for content, accuracy, or data practices on third-party sites.
- > Your use of third-party sites (including GroCORN) is at your own risk."

## 6. Limitation of Liability

We are \*\*not liable\*\* for:

- Damages from site use (e.g., data breaches, service interruptions).

- Third-party actions (e.g., GroCORN's site content, linked site security).

#### 7. Indemnification

You agree to indemnify us against claims from your breach of these terms.

# 8. Governing Law

Governed by Ontario/Canadian laws. Disputes resolved in Ontario courts.

## 9. Termination

We may suspend access for violations of these terms.

# 10. Updates

Revised terms posted here. Regular review required.

**CONTACT & AFFILIATION DETAILS** 

# **Loving Hands Support**

[Scarborough, Ontario, GTA]

\$\bigs\ [1-844-476-2676] \text{ Say "Loving Hands Support" in be transferred.

12lovinghands911@gmail.com

Parent Entity: CORPlatinum Group of Companies

Affiliated Brand: GroCORN ( [www.grocorn.com])