

RHCC Day Camp Summer 2021 Terms & Conditions

1. Payment Policies

- A deposit of \$200 per camper per session is submitted at the time of enrollment. This deposit will hold your child's spot until May 15, 2021.
- Full payment for summer is due on May 15, 2021.
- Should you wish to pay monthly, you may divide your total camp fee into monthly installments from the time of registration until June 1.
- Any registrations received after May 15, 2021 will only be considered confirmed once the full payment has been made, subject to availability

2. Cancellation Policies

- Worry free, FULL refunds before April 30th, 2021 (requests must be in writing). Lock in your rates early and if your plans change before April 30th, let us know and we will give you a full refund, no questions asked!
- Between May 1st and 14th: Full refund less the \$200 deposit per session per camper.
- On or after May 15th, 2021: Unfortunately, we are unable to offer refunds or credits after this date.
- Please note that these policies are in place knowing that the COVID-19 pandemic is ongoing and constantly changing, and therefore, we cannot predict the situation next summer. We understand that it is difficult to make decisions about your child's summer plans at this time. However, there will be no exceptions to these policies.
- In the case of a government-mandate shut-down, and camp is not allowed to run during the weeks you have registered, we will offer full refunds, regardless of the date.

3. Missed Camp Policies. Our fees are for a service over a specified period of time and are not a day-to-day fee. Missing camp days for any reason will not be subject to any refunds or pro-rating of fees. However, if there is a positive case of COVID-19 in your child's cohort and the cohort is asked to self-isolate for 14 days, a prorated refund will be granted for those days.

4. Community Guidelines. We were successful in running Summer 2020 with zero COVID-19 cases due to the ongoing commitment of our campers and staff to take care of each other and respect public health guidelines. All camp families agree to maximize the safety of our camp community by:

- Abiding by current Public Health measures in day to day (non-camp) life, whatever they may be at the time. This may include maintaining a small "bubble" of exposure outside of camp, remaining physically distant from others and/or wearing a mask in public areas, and practicing proper hand-washing.
- Being diligent about illness. It is extremely important to keep campers home if they are experiencing any signs of illness. Return-to-camp policies will be updated based on our local public health unit's recommendations at the time.
- Maintaining physical distancing. Guardians should be aware that everyone has different levels of comfort regarding exposure to the virus. While speaking to camp staff during drop off and pick up, guardians must be wearing a mask and remaining distant from all RHCC campers and staff.

5. Program Offerings RHCC Day Camp reserves the right to alter specific aspects of our program as related to Public Health measures during Summer 2021. Programs/Extras that did NOT run in Summer 2020 included: daily recreational swim (we offered recreational swimming every other day in addition to our daily instructional swim), bussing, reduced extended day hours, late night programming, Family Nights, Hobby Hubs, Cooking, Martial Arts and Music. At this time, we are unsure what the pandemic restrictions will be in summer 2021 and are therefore planning on a summer similar to the protocols in 2020. Please note that our pricing structure will not change should any of these items be restricted, and our cancellation policies are not impacted by decisions made regarding these or any other items.