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WARRANTY CLAIM FORM - Auto Computer Specialist, Inc. (herein ACS) will only honor warranty claims upon receipt of: this form, fully completed and signed; your old unit; and your purchase receipt(s). You must agree to the terms and conditions BEFORE any work will be performed. Units that are UNATTENDED, UNPAID or UNCLAIMED for 30 days become the property of ACS. BE SURE PROPER DIAGNOSES IS DONE PRIOR TO SENDING THE UNIT. We do not issue refunds on testing, programming or repair services, either before or after servicing.

Name: _____

Address: _____

Phone#: _____ EMAIL: _____

Vehicle Year: _____ Production Date: _____ Make: _____ Model: _____

VIN#: _____ Mileage: _____

PART#: _____ Engine Size / Liters: _____

Part Type: ECM / TCM / PCM / BCM / Wiring Harness / Gage Cluster / TIPM / Other _____

Do you have any P0600 codes?: Y / N Is it ? : 2WD, 4WD or AWD Fuel Type: Gas / Diesel

Transmission: Automatic / Manual Do you have communications with the unit that you are sending? Y / N

Are there any Aftermarket Programmer, Chips or Deletes? If so which one? _____

Is the vehicle in driving conditions? Y / N (if yes describe in box below how it was running)

Describe the problem. Include all code numbers. If you need more space, continue on the back of the sheet.

I agree that Auto Computer Specialist Inc. is not responsible for car rental, towing, storage, legal fees, lost wages or other any other costs, either now or in the future. I further agree to verify that my wiring harness, grounds, sensors, battery & battery terminals and all other components are in good working condition before installing the repaired unit. I have read and agree to all policies and conditions as stated on <https://autocomputerspecialist.com>.

Customer Signature

Date: _____

CLAIMS UNDER ORIGINAL WARRANTY: Please review your original customer service form for information about your Warranty. Those terms and conditions remain in effect. This warranty claim form does not create a new warranty for your part or service. If ACS determines in its sole discretion that the malfunction is covered by the Warranty, then ACS will attempt to repair the unit. If the unit cannot be repaired, ACS will offer a credit towards a replacement to be provided by ACS if the Customer so accepts and pays the difference. Customer's failure to pay the difference voids the Warranty. Technical Support will only be provided for the part(s) or repair(s) performed by ACS. Warranty does not cover: damage due to pre-existing electrical shorts; any P0600 codes; percussion to the unit; vehicular accident; loss of communications to the unit; fire; damage due to exposure to liquids; improper exposure to electricity; loss due to theft, misplacement or mishandling of the unit; loss during shipment; acts of God; unavailability of parts in the market at large; or other parts which may malfunction simultaneously or subsequently. Customer's failure to pay the balance due on any pro-rated repair or replacement under this Warranty voids the Warranty. Any tampering whatsoever with the unit or its programming voids the Warranty. Customer is responsible for insuring all shipments. Any tampering whatsoever with the unit or its programming VOIDS this Warranty. Installation of after-market products by Customer voids the warranty. There is NO WARRANTY FOR PROGRAMMING.

OFFICIAL USE ONLY Received Date: _____