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GENERAL REPAIR & REBUILD FORM This form must be fully completed and signed before work will be begin. You must agree to the terms and conditions BEFORE any work will be performed. Units that are UNATTENDED, UNPAID or UNCLAIMED for 30 days will become the property of Auto Computer Specialist, Inc. (herein ACS). Please BE SURE PROPER DIAGNOSES IS DONE PRIOR TO SENDING THE UNIT. We do not issue refunds on testing, programming or repair services, either before or after servicing.

•Name: _____

•Address: _____

•Phone #: _____ Email: _____

•Vehicle Year: _____ •Production Date: _____ •Make: _____ •Model: _____

•VIN: _____ •Mileage: _____

•Part #: _____ •Engine Size / Liters: _____

•Part Type: ECM / TCM / PCM / DCM / Wiring Harness / Gage Cluster / TIPM / Other _____

•Do you have any P0600 Codes? Y / N •Is it - 2WD / AWD / 4WD •Fuel Type: Gas / Diesel

•Transmission: Automatic / Manual • Do you have communication with the unit that you are sending? Y / N

•Are there any Aftermarket Programmers, Chips, or Deletes? If so, which ones: _____

•Is the vehicle in driving conditions? Y / N (if yes, describe in box below)

Describe the problem. Include all code numbers. If you need more space, continue on the back of the sheet.

******If unit is brought in for repairs without codes, ACS will only repair what is described as the problem above. If the issue still persist in the vehicle once installed, there are no refunds as the problem was misdiagnosed and codes not provided.******

I agree that Auto Computer Specialist Inc. is not responsible for car rentals, towing, storage, legal fees, lost wages or any other costs; neither now or in the future. I further agree to verify that my Wiring Harness, Grounds, Sensors, Battery & Battery Terminals and all other components are in good working conditions before installing the repaired unit. I have read and agree to all policies and conditions as stated on <https://autocomputerspecialist.com>.

_____ Date: _____
Customer Signature

WARRANTY: Your unit has a limited warranty for the lesser of ONE year / TWELVE THOUSAND miles, prorated at the lesser of SIX months / SIX THOUSAND miles, at which time the warranty covers 50% of the cost for repairs or replacement performed by ACS, and decreases by an additional 8.34% per month / thousand miles. The unit is warranted to be merchantable and fit for its particular purpose in accord with the manufacture's standards. Only parts repaired / replaced by ACS are covered by this Warranty. Should a defect occur in the performance of the unit during the warranty period, customer must return the unit along with the proper claim form and purchase document(s). ACS, in their sole judgment will determine the cause of the malfunction. If ACS determines that the failure of the unit was is caused by a reason not covered by this warranty, then the warranty claim will not be honored. If the malfunction is a result of the prior work of ACS, ACS ACS will repair the unit. If the malfunction is in the unit itself, then ACS will provide a credit towards a replacement provided by ACS. Customer may then pay the difference for the pro-rated cost of repair or the replacement unit. Customer's failure / refusal to pay said difference voids the Warranty. Warranty does not cover: damage due to pre-existing electrical shorts; any P0600 codes; percussion to the unit; vehicular accident; loss of communications to the unit; fire; damage due to exposure to liquids; improper exposure to electricity; loss due to theft, misplacement or mishandling of the unit; loss during shipment; acts of God; unavailability of parts in the market at large; or other parts which may malfunction simultaneously or subsequently. Customer's failure to pay the balance due on any pro-rated repair or replacement under this Warranty voids the Warranty. Any tampering whatsoever with the unit or its programming voids the Warranty. Installation of after-market products by Customer voids the warranty. There is NO WARRANTY FOR PROGRAMMING.

OFFICAL USE ONLY Received Date: _____