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WARRANTY CLAIM FORM – AUTO COMPUTER SPECIALIST INC. (HERIN ACS) WILL ONLY HONOR WARRANTY CLAIMS UPON RECEIPT OF THIS FORM FULLY COMPLETED AND SIGNED, YOUR OLD UNIT AND YOUR ORIGINAL PURCHASE RECEIPT(S) AND IF SPECIAL INSTRUCTIONS (TSB, TECH NOTES, ECT...), MUST PROVIDE PROOF OF OEM PARTS PURCHASES (ORIGINAL RECEIPTS) AND PROOF OF INSTALLATION. You must agree to the terms and conditions BEFORE any work will be performed. Units that are UNATTENDED, UNPAID or UNCLAIMED for 30 days will become the property of Auto Computer Specialist, Inc. (herein ACS). Please BE SURE PROPER DIAGNOSES IS DONE PRIOR TO SENDING THE UNIT. We do not issue refunds on testing, programming or repair services, either before or after servicing.

- Name: _____
- Address: _____
- Phone #: _____ Email: _____
- Vehicle Year: _____ •Production Date: _____ •Make: _____ •Model: _____
- VIN: _____ •Mileage: _____
- Part #: _____ •Engine Size / Liters: _____
- For 2003 or later Dodge Diesel only, Valve Cover Reference# (example 53040-529AE): _____
- Part Type: ECM / TCM / PCM / TIPM / Other _____
- Do you have any P0600 Codes? Y / N •Is it - 2WD / AWD / 4WD •Fuel Type: Gas / Diesel
- Transmission: Automatic / Manual Do you have communication with the unit that you are sending? Y / N
- Are there any Aftermarket Programmers, Chips, or Deletes? If so, which ones: _____
- Is the vehicle in driving conditions? Y / N (if yes, describe in box below)

Describe the problem. Include all code numbers. If you need more space, continue on the back of the sheet.

I agree that Auto Computer Specialist Inc. is not responsible for car rentals, towing, storage, legal fees, lost wages or any other costs; neither now or in the future. I further agree to verify that my Wiring Harness, Grounds, Sensors, Battery & Battery Terminals and all other components are in good working conditions before installing the repaired unit. I have read and agree to all policies and conditions as stated on <https://autocomputerspecialist.com>.

_____ Date: _____
Customer Signature

CLAIMS UNDER ORIGINAL WARRANTY: Please review your original customer service form for information about your Warranty. Those terms and conditions remain in effect. This warranty claim form does not create a new warranty for your part or service. If ACS determines in its sole discretion that the malfunction is covered by the Warranty, then ACS will attempt to repair the unit. If the unit cannot be repaired, ACS will offer a credit towards a replacement to be provided by ACS if the Customer so accepts and pays the difference. Customer's failure to pay the difference voids the Warranty. Technical Support will only be provided for the part(s) or repair(s) performed by ACS. Warranty does not cover: damage due to pre-existing electrical shorts; any P0600 codes; percussion to the unit; vehicular accident; loss of communications to the unit; fire; damage due to exposure to liquids; improper exposure to electricity; loss due to theft, misplacement or mishandling of the unit; loss during shipment; acts of God; unavailability of parts in the market at large; or other parts which may malfunction simultaneously or subsequently. Customer's failure to pay the balance due on any pro-rated repair or replacement under this Warranty voids the Warranty. Any tampering whatsoever with the unit or its programming voids the Warranty. Customer is responsible for insuring all shipments. Any tampering whatsoever with the unit or its programming VOIDS this Warranty. Installation of after-market products by Customer voids the warranty. There is NO WARRANTY FOR PROGRAMMING.

OFFICAL USE ONLY **Received Date:** _____