



Please email this form back to – feedback.upwellhall@gmail.com or drop it off in the letterbox at reception in the sealed envelope provided.

We thank you for your booking of Upwell Hall, would you please take a moment to rate our performance.

Booking Process 1 2 3 4 5 6 7 8 9 10

Meet and Greet procedure 1 2 3 4 5 6 7 8 9 10

Overall Cleanliness 1 2 3 4 5 6 7 8 9 10

The Bar – Service 1 2 3 4 5 6 7 8 9 10

After Hire experience 1 2 3 4 5 6 7 8 9 10

How could we improve the services:

Would you use us again? Yes / No

Would you recommend us to others? Yes / No

Date of Hire (optional).....

Purpose (optional).....

Name Of Hirer (optional).....

The responses gathered from this form will be collated on a monthly basis at our committee meetings, held on the last Tuesday of the month. If you have a complaint and you would like it dealt with promptly, please send a separate email. Thank you, Upwell Village Hall Committee.