

Gustomer Service Certified

and for passing all six Certification Exams, this certificate is awarded to Through the Customer's Eyes Customer Service Certification Program In recognition of successful completion of all six modules of the

Khaled Zayed

who shall be considered Customer Service Certified as of

May 27, 2008



Rockhurst University Continuing Education Center, Inc.



International Customer Service Association

National Seminars Group
A Division of Rockhurst University Continuing Education Center, Inc.