

Privacy Policy for Maze of Life Resource Center, Effective Date: February 26, 2026

Maze of Life Resource Center (“Maze of Life,” “we,” “our,” or “us”) is committed to protecting your privacy. This policy explains what information we collect, how we use it, and your rights regarding your information.

Information We Collect

Personal Information

- Name, phone number, email address, mailing address
- Date of birth and emergency contact information

Service Information

- Intake forms, assessments, and participation records
- Appointment details
- Payment and billing information
- Court or probation documentation (when applicable)

Technical Information

- IP address, device and browser type
- Website usage data through cookies or analytics tools

SMS Information

- Mobile phone number
- Message history and communication preferences

We use personal information to:

- Provide and manage services
- Schedule and send appointment reminders
- Send account notifications and program updates
- Process payments
- Respond to inquiries
- Send order alerts or documentation

How We Use Your Information

notices

- Meet legal or court-related requirements
- Improve our website and service delivery

We only collect information necessary to fulfill our mission and operational needs.

How We Share Information

We do not sell your personal information.

We may share information only when necessary:

- With courts, probation departments, or legal entities as required by law or authorized release
- With service providers assisting with billing, scheduling, or secure data storage
- With payment processors to complete transactions
- When required by federal, state, or local law
- To protect safety, rights, or property

SMS consent is not shared with third parties or affiliates for marketing purposes.

Your mobile number and SMS consent will never be sold, rented, or shared for promotional use.

Data Security

We use reasonable administrative, technical, and physical safeguards to protect your personal information. While no system is completely secure, we take appropriate steps to safeguard your data.

Cookies

Our website may use cookies or analytics tools to improve user experience and website functionality. You may disable cookies in your browser settings.

Your Rights

You may:

- Request access to your personal information
- Request corrections to inaccurate information
- Withdraw communication consent
- Opt out of SMS messages at any time

Visit: www.mazeoflifecenter.com

SMS Terms & Conditions

By providing your mobile number and opting in, you agree to receive SMS text messages from Maze of Life Resource Center.

You may receive:

- Appointment reminders
- Account notifications
- Order alerts
- Program updates
- Documentation or compliance notifications
- Service-related follow-ups

Messaging frequency may vary. Message and data rates may apply.

To opt out at any time, text STOP. For assistance, text HELP or visit www.mazeoflifecenter.com.

Children’s Privacy

We may serve youth and families but do not knowingly collect information from minors without appropriate parental or guardian consent as required by law.

Updates

This Privacy Policy is reviewed annually and may be updated as needed.