

RACO CUSTOM COLOR PROCESS

RESPONSIBLE PARTY:	ACTION:	TIME:
CUSTOMER	PROVIDE CUSTOM COLOR SPECS TO TRA	UNKNOWN
TRA	OBTAIN COLOR SWATCHES FROM PAINT SUPPLY STORES (i.e. BENJAMIN MOORE ETC..) RECORD AND CATALOGUE SAMPLES FED EX SAMPLES OFF TO RACO FOR MATCHING	1-2 DAYS
RACO	RECORD AND CATALOGUE SAMPLES SEND OFF TO EXTRUDER FOR COLOR MATCHING	1-2 DAYS
EXTRUDER	RECORD AND CATALOGUE SAMPLES SEND OFF TO PAINT MFGR FOR COLOR MATCHING	2-3 DAYS
PAINT MFGR	MATCH, PREPARE AND SEND OFF COLOR SAMPLES BACK TO EXTRUDER FOR APPROVAL	3 WEEKS
EXTRUDER	RECORD AND CATALOGUE SAMPLES SEND OFF TO RACO FOR APPROVAL	2-3 DAYS
RACO	RECORD AND CATALOGUE SAMPLES SEND OFF TO TRA	1-2 DAYS
TRA	RECORD AND CATALOGUE SAMPLES SEND OFF TO CUSTOMER FOR APPROVAL	1-2 DAYS
CUSTOMER	SUBMIT FOR APPROVAL AND OBTAIN 2 PHYSICAL SAMPLES WITH APPROVAL STAMPS	UNKNOWN
TRA	RECORD AND CATALOGUE APPROVALS SEND OFF TO RACO TO PROCEED.	1-2 DAYS
RACO	RELEASE EXTRUDER TO OBTAIN PAINT AND ORDER ALUMINUM EXTRUSIONS	2-3 DAYS

EXTRUDER	PROVIDE CUSTOM COLOR PAINTED EXTRUSIONS TO RACO	4-6 WEEKS
	THIS PROCESS CANNOT BE EXPEDITED	

RACO	FABRICATE CUSTOM COLOR EXTRUSIONS AND SHIP THE ORDER	1-2 WEEKS
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RACO CANNOT GUARANTEE SHIP DATES FOR CUSTOM COLOR ORDERS SINCE MOST OF THE TIME INVOLVED IS BEYOND THEIR CONTROL
