

Contact

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Top Skills

Customer Experience
Customer Service
Leadership

Honors-Awards

Associate of the Week December 2015
Employee of the Month for February, March, April, July and August of 2013
Customer Service Associate of the Month

Publications

The Importance of Customer Service
The top five benefits of hiring individuals with disabilities - by Adam Farris

Adam Farris

Multifaceted training in customer service and retail industry for 15 years

Houston

Summary

Customer service oriented with 15 Plus years experience in the customer service industry with a passion for sales and marketing. I Enjoy having regular and dedicated customers in the workplace. Multifaceted training in customer service and retail industry.

Experience

Walmart

Cashier

June 2015 - Present (5 years 7 months)

Houston, Texas Area

Customer Service Associate of the Month February 2017

Happy to Help Associate March 2017

Happy to Help Associate April 2017

Associate of the Week December 2015

Customer Loyalty

Customer Engagement

Customer Satisfaction

Customer complaint resolution

Customer complaint resolution

Excellent customer service skills and people skills

Cash handling

Data Entry

Problem Solving Skills

Accuracy and attention to detail

Walgreens

Customer Service Associate

February 2011 - October 2013 (2 years 9 months)

Houston, Texas Area

Awarded the Employee of the Month for February, March, April, July and August of 2013 with the Walgreens Corporation

Awarded the Seymour Stars Customer Service Excellence Award at Walgreens March 2011 and February 2013

Cash handling Skills
Data Entry
Customer complaint resolution
Problem Solving Skills
Receptionist and phone answering
Excellent verbal and written communication skills
Accuracy and attention to detail

Domino's Pizza
Customer Service Representative
October 2010 - June 2011 (9 months)
Houston, Texas Area

Produced a 14.3% increase in royalty sales for 6 months
Customer complaint resolution
Worked with Eight stores in the Houston Texas District doing Customer Complaints
Cash handling Skills
Data Entry
Problem Solving Skills
Receptionist and phone answering
Excellent verbal and written communication skills
Accuracy and attention to detail

The Monarch School and Institute
Secretary Assistant
September 2009 - May 2010 (9 months)
Houston, Texas Area

Data Entry
Excellent verbal and written communication skills
Receptionist and phone answering
MS Word, Excel PowerPoint Outlook, and Publisher Programs m
Scanner, Copier, Fax
Problem Solving Skills
Maintain/update filing

Education

Houston Community College

Business Certificate, Business and Social Skills · (2011 - 2012)

The Monarch School And Institute

High School Diploma, High School/Secondary Diplomas and
Certificates · (2001 - 2006)