

The Importance of Customer Service

Customer service is something we can use in our everyday lives, people are so opposed to each other but what if we treated each other with kindness and respect and asked about how the other person is doing that way we begin to talk with each other and maybe even come close to agreement with each other that's what makes for good communication and friendship.

I am a Cashier at a Walmart in Houston, Texas. If you come into my line at the register you might notice something unique or different about my register. I'm actually having a conversation with the customers! It seems that you don't get that a lot these days. People go into a store, find what they want, pay and leave. Nobody talks to each other. No wonder customers do more shopping online than they do in a store, it's easier and why should we bother if the store employees don't care?

Customer service is the key to owning, operating and maintaining a business . If you don't have good customer service, you won't have jobs and you won't have businesses to give you jobs. Think about it. If each employee took 15 seconds or 30 seconds to talk to a customer and say "Hi how are you today?" "How is your day going?" "I hope you having a great day" and "Enjoy the rest of your week", To every 5 to 10 customer's think about how that would make them feel! I know it would make me feel really great, and I am the Customer a lot of times.

Good customer service makes the employee's role more satisfying and lets customers know that they matter. For example, yesterday my day started off terrible. But when I got to work and started interacting with my customers, the day got better. When I interact with my customers it feels great. My customers know me, they understand me, and I know them. When you're not having a conversation, just going through the motions of your job, you can quit caring about the job, quit caring about the people. But I do care, and interacting with my customers is one of the best parts of my day. And it's the same for the customers.

I like working in customer service, My first job was in 2006 in customer service. I have worked at Walmart for three Plus years now. I really enjoy engaging, interacting, and getting to know my customers.

This is what you can do as well to change not only someone else's life but yours too. If we could all take a little extra time with those people we know it can make a difference in their day. when you take time and talk with someone and show them a little kindness and respect then you benefit when you do this. This is good for your mind and body. And, maybe you can do your

small part to make this world, our cities, our friends and strangers a little better and more agreeable place. It's in your hands. Take action. Talk with a stranger. Make their day You may have more in common than you know.

My motto's are

make one person smile a day Think about how that would make them feel, Make two people smile a day imagine the possibilities

Always do your best, never say never, can't is not at word and live life to the fullest are all motto's that I try to live by!

Like Sam Walton Said:

There is only one boss. The customer. And he can fire everybody in the company from the chairman on down, simply by spending his money somewhere else.