

**CONTEMPORARY
CONCIERGE**

About Contemporary Concierge

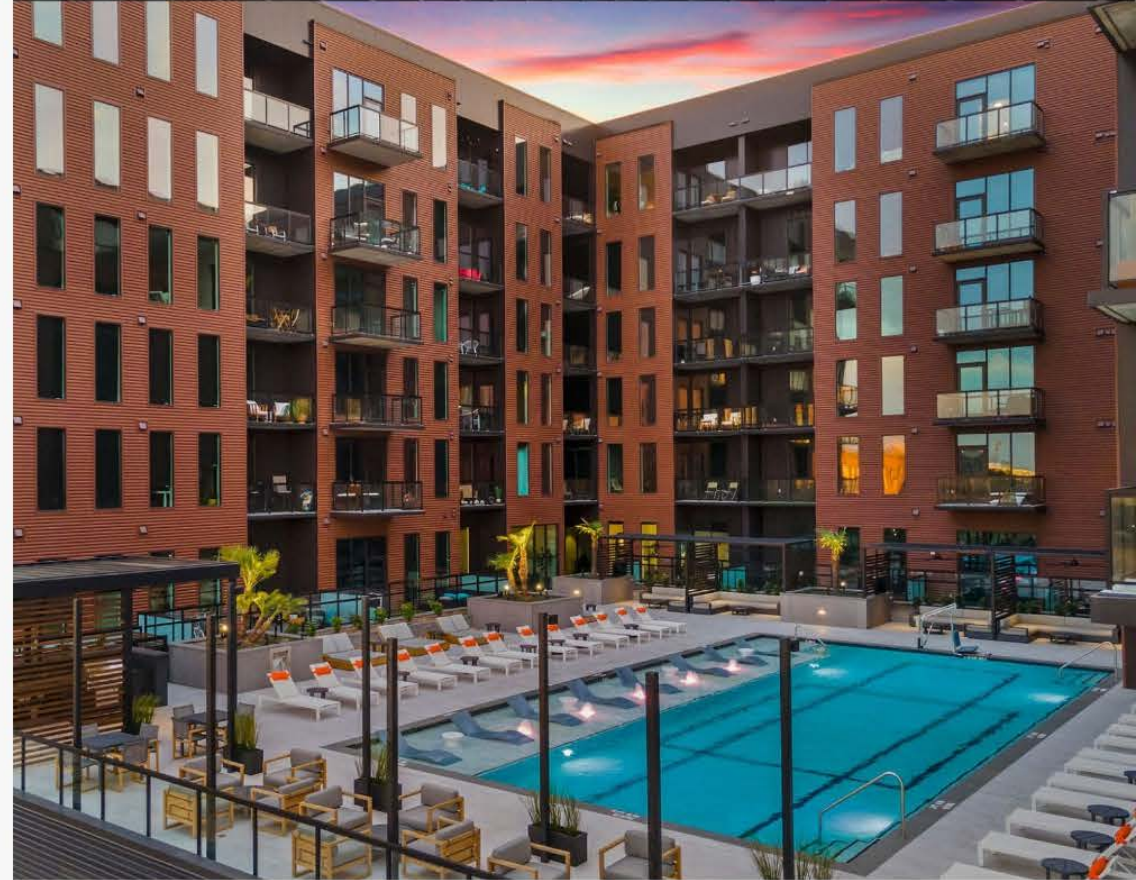
Professional Multifamily Concierge Solutions

Why Properties Choose Us

- 01.** On-site hospitality that elevates resident satisfaction and online reviews.
- 02.** Flexible staffing models with trained, reliable associates who are direct hired employees of Contemporary Concierge. Not a third party independent contractor.
- 03.** Clear SOPs, QA checks, and incident reporting for property managers
- 04.** Seamless integration with your current systems and vendors

www.TheContemporaryConcierge.com

YOUR PROPERTY. OUR CONCIERGE.
BETTER LIVING.



HUMAN AMENITY

PERSONAL ERRAND
SERVICES

COMPANY HISTORY

Contemporary Concierge was founded in 2007 by Josh Price and Jennifer Nguyen with a mission rooted in service, purpose, and hospitality. What began as a personal concierge service helping busy professionals and growing families manage their daily routines quickly evolved into something greater. Inspired by the satisfaction that comes from serving others, the founders recognized a growing need for reliable, people-focused support beyond the home. That realization led Contemporary Concierge to explore opportunities where service could make a wider impact.

In 2008, the company transitioned into the multifamily housing industry after identifying a critical gap in resident satisfaction and property management support. Starting with one community in Houston, Texas, the company expanded steadily by building long-standing relationships with property management firms and developers. Today, Contemporary Concierge proudly delivers professional on-site services including front desk concierge staffing, valet trash, package management, and pet care. Guided by core values of integrity, professionalism, and community, Contemporary Concierge continues to enhance the resident experience while supporting the operational success of multifamily teams.

SOLUTIONS

RESIDENT PERSONAL CONCIERGE PROGRAM

Weekly Tasks programs that include assisting residents with Dog Walking, Personal Errand Services, Curbside Order Pick Up and additional services.

VALET TRASH

Our Valet Trash team members work Sunday-Thursday evening providing Doorstep Collection, waste disposal onsite, Route QA, Nightly Violation Reporting and monthly recap report.

FRONT DESK CONCIERGE

Our desk concierge will manage package deliveries, verify visitors, coordinate maintenance, booking amenities, and assisting residents with requests like making reservations or arranging transportation.

PACKAGE & LOCKER SUPPORT

Handle package and delivery management, including accepting, logging, and delivering items to residents as requested. Technical assistance provided for residents who are trying to obtain their package.

www.TheContemporaryConcierge.com



RESIDENT PERSONAL CONCIERGE PROGRAM

WEEKLY TASK PROGRAM

www.TheContemporaryConcierge.com

INCLUDED TASK CATEGORIES

- Pet Services (*Dog Walking; Cat Feeding & Water; Litter Box Scooping; Wellness Checks*)
- Grocery Shopping & Delivery
- Retail Curbside Pick-Up Orders and Delivery
- Out-of-Town Services (*Checking the apartment, watering plants, delivering mail, changing the thermostat.*)
- Package Delivery to Door
- Package Shipment Assistance
- RX Pick Up and Delivery
- Valet Trash Pick Up and Delivery
- Standing in for Cable Installation and Internet Service Appointments
- Standing in for Furniture Deliveries
- Mail Check & Delivery
- Personal Errand Support (*Within 5-mile radius of property location*)

ASSISTING ONSITE MANAGEMENT TEAM

- Picking up Curbside Orders
- Renewal Notifications
- Organizing Package Locker and Auditing (once weekly)
- Sponsored and Hosted events by Contemporary Concierge every few months



Our **Valet Trash Service** offers residents the ultimate convenience by providing doorstep waste pickup five nights a week. No more late-night trips to the dumpster, messes in stairwells, or overflowing community bins. We make trash removal effortless and efficient—one bag at a time.

At Concierge Collects, we partner with property managers and multi-family communities to enhance resident satisfaction and increase property value. Our professional team collects bagged trash directly from each unit and safely disposes of it at designated on-site locations.

Service Highlights:

- Five-night-a-week doorstep pickup (Sunday–Thursday)
- Clean, uniformed staff and discreet service
- Elimination of unsightly dumpster overflow
- Improved cleanliness and resident satisfaction
- Fully insured and compliant with local regulations

Why Residents Love It:

They enjoy the luxury of not having to carry trash through hallways or across parking lots. For elderly residents, busy professionals, and families with young children, it's a game-changer.

Why Property Managers Choose Us:

We help increase NOI (Net Operating Income), boost retention, and offer an in-demand amenity that today's renters expect.

We are your preferred vendor for valet trash collection service in Houston, Texas. Combined with our parent Company we have over 15+ years experience in the multi-family industry. Providing quality and dependable valet trash service to apartment communities and personal concierge service in Houston has always been our priority.



VALET TRASH

DOOR TO DOOR TRASH
COLLECTION PROGRAM

www.TheContemporaryConcierge.com