

Roxbury Riding Club Agreement

Thank you for choosing Roxbury Riding Club to help you learn how to ride horses. We are excited to work with you! Please take a moment to give us your information and complete our training agreement.

Client Information:

Rider's Name: _____

Date of Birth: _____

Street Address: _____

City, State, Zip: _____

Cell Phone: _____

Parent/Guardian: _____

Email: _____

The Client and The Company agree as follows:

1. The Services

- A. Roxbury Riding Club will provide client with access to one riding lesson per week minimum, following the United States Pony Club curriculum. Unmounted horsemanship lessons will be incorporated into the teaching curriculum. The riding lessons will be either a 30 minute private, a 45 minute semi private of 2, or a 1 hour group of 3 or more riders. Roxbury Riding Club will be closed a total of 4 weeks per year including holidays to give the lesson horses a break, to run special events, and to give instructors a break. **Monthly Tuition is based on the annual value.** The days that we are closed will be available on our website under "Calendar".
- B. Riders will be automatically grouped together with riders of similar ability and level. This is paramount to our barn culture and philosophy of creating a community that encourages camaraderie, friendship and support.
- C. Riders will start with a 30 minute private lesson until their instructor recommends they are ready to join an appropriate semi private or group lesson.
- D. Clients will receive access to a 30 minute goal setting session every quarter. Clients are responsible for setting up their goal setting session with their instructor and/or Katie at 720-979-6728.

Initial: _____

2. Client Requirements

- A. Client must show up on time. Lessons will start and finish at their scheduled time.
- B. Client must be wearing proper riding attire: paddock or tall boots, an ASTM-SEI certified riding helmet, and breeches. Riders may borrow a helmet from us for their first lesson, then are expected to purchase their own properly fitted helmet. Shirts must have short or long sleeves, be close-fitting and tucked in.
- C. Client must clean up after themselves and their horse after each lesson.
- D. Client must be coachable, positive, and have a good attitude! We have a zero-tolerance policy for bullying, gossiping, or mean-spirited behavior. We are a barn family.
- E. We are trying to build a family-like community full of people like YOU, and after the 4th lesson we generally like to ask for the name of 1 person who you would like us to contact and invite to join the program.

Initial: _____

3. Compensation and Payment Terms

- A. **Our monthly tuition price is based on the annual value.** We will be open 48 weeks per year, and closed 4 weeks per year. Client will put a credit or debit card on file, and it will be automatically charged each month for client's chosen Membership. **The following Memberships are for lessons on Roxbury Riding Club's horses:**

Membership A: \$360 Monthly Tuition- access to 1 riding lesson per week and a 30 minute one on one goal setting session every quarter.

Membership B: \$700 Monthly Tuition- access to 2 riding lessons per week and a goal setting session every quarter.

Membership C: \$1040 Monthly Tuition- access to 3 riding lessons per week and a goal setting session every quarter.

The following Memberships are for clients with their own or leased horse:

Membership A: \$240 Monthly Tuition- access to 1 group riding lesson per week and goal setting session every quarter.

Membership B: \$480 Monthly Tuition- access to 2 group riding lessons per week and goal setting session every quarter.

Membership C: \$700 Monthly Tuition- access to 3 group riding lessons per week and goal setting session every quarter.

Charges will begin on the first day of enrollment and continue every month thereafter. If client needs to change the credit card on file, please call 720-979-6728 and leave the new credit card number, expiration date, CVC code and billing address on the voicemail.

- B. **Additional Services, for clients with a Leased/Owned horse:** all services outside the scope of this agreement that are requested by client, and which the company agrees to perform, will be automatically charged to the credit/debit card on file at the time of service with the following rates:

- Training Ride: \$70/ride
 - Lunge: \$40/lunge
 - Turnout: \$8/day or \$150/month- 5 turnouts/wk (monthly turnout fee is mandatory for half lease and full lease horses of Roxbury Riding Club)
 - Mane, tail, bridle path, and fetlock trimming: \$40 (every 8 weeks, mandatory for all leases, half leases, and horses in training. This fee is waived for client with 4 or more services per week)
 - Group lesson (owned horse): \$60
 - Group lesson (school horse): \$90
- C. **Riders with their own or leased horse are required to have their own equipment.** This includes but is not limited to: saddle, bridle, girth, saddle pad, half pad, fly spray, horse shampoo, saddle soap and conditioner, grooming supplies, blanket if horse is clipped, fly mask, and boots.
Roxbury Riding Club will provide all equipment for lessons on school horses.
- D. **Sales Fees:** Any purchase, sale, or lease of a horse that Roxbury Riding Club is involved with will be assessed a 10% commission.

Initial: _____

4. Scheduling

- A. Client will receive a dedicated day and time of the week where there will be an appropriate school horse and with a group of riders with similar ability reserved each week.
- B. If client cannot make their time during the week, Roxbury Riding Club will allow one makeup lesson per month, to be used within 30 days. Makeups are allowed if **24 hours notice** was given to cancel the original lesson. Makeups are subject to availability. Monthly tuition is still due in full when students miss their riding lessons. **In the event that weather prevents riding, unmounted horsemanship lessons will be substituted. Horsemanship lessons are an essential part of becoming a well-rounded horse person, and are a lot of fun too!** The best way to get the most out of the program is to make it a priority and a commitment not to miss your dedicated lesson time(s).
- C. If client would like to make a long-term change to their dedicated lesson time, they may do so a maximum of 1 time in a 60 day period by calling Katie at 720-979-6728 and leaving a voicemail.
- D. Roxbury Riding Club is unable to prorate tuition for any reason, however you may “gift” a lesson to a friend if you are unable to attend, with approval from trainer.
- E. **For riders who are leasing a horse from RRC:** the minimum lesson package for a half lease is Subscription B with 2 training rides required per month. The minimum lesson package for a full lease is Subscription C with a weekly training ride required. This ensures the horse maintains its training and does not develop any bad habits.
For clients with privately-owned horses in training: the minimum training package is 1 training ride per week. Training packages may be cancelled at any time, however unused or partial training will not be refunded.

Initial: _____

5. Cancellation

This agreement may be canceled with 30 days written notice. Lessons are continuous once enrolled. Once tuition is charged, there are no refunds. Client will be continually re-enrolled at their current upfront/monthly rate until Roxbury Riding Club is contacted via email or text message (katie@roxburyridingclub.com; 720-979-6728) and the payment plan is updated.

6. No Guarantee

The company does not warrant or guarantee any specific level of performance or results. The results of the riding program are largely based on the efforts of each student.

7. Communications

- A. Please note that instructors do not have time to discuss client goals and concerns during lesson hours. Please schedule a goal setting meeting to make sure there is a good time set aside for these conversations.
- B. Client agrees to communicate all scheduling changes and any other concerns about the program through Katie at 720-979-6728.

By their signatures below, the parties hereby understand and agree to all terms and conditions of this Agreement.

Client

Name: _____

Company: _____

Signature: _____

Date: _____

The Company

Name: _____

Company: _____

Signature: _____

Date: _____