

## BOAA MEMBER CODE OF CONDUCT

As a Bowmanville Older Adult Association (BOAA) member, I shall:

- ✓ Abide by the bylaws, rules and regulations of BOAA.
- ✓ Support and uphold the Mission, Vision, Values and Beliefs of the Association.
- ✓ Refrain from harassment, abuse or discrimination against members, volunteers, employees, students, instructors, conveners, members of the public and guests. Uphold BOAA's "Zero Tolerance Policy", and ensure a violence-free environment for all. Abstain from violence or threats of violence.
- ✓ Respect the dignity of others.
- ✓ Refrain from using intimidating, harassing, abusive, discriminatory, derogatory or demeaning speech, materials or conduct.
- ✓ Refrain from making personal insults, particularly those related to gender, sexual orientation, race, religion, or disability.
- ✓ Refrain from the use of foul language, insulting or otherwise offensive language, not limited to but including offensive language, material or conduct or any language, behaviour or contact that contains profanity, obscene gestures, or racial, religious or discriminatory slurs.
- ✓ Be reasonable, honest and fair in all dealings with other members, volunteers, employees, students, instructors, conveners, members of the public, and guests.
- ✓ Strive to uphold and assist other members of BOAA in keeping the highest standards of conduct.
- ✓ Promote collaboration, cooperation and partnership among members.
- ✓ Resolve any conflict in a mature, cooperative, and respectful manner.
- ✓ Not engage in conduct or make public statements likely to harm, defame or otherwise discredit BOAA.
- ✓ Pay membership fees as part of continued membership and keep my information updated.

Unacceptable behaviour will not be tolerated. Anyone asked to stop unacceptable behaviour is expected to comply immediately. Should a member engage in unacceptable behaviour, BOAA may take action it deems appropriate, including warnings, short term barring or expelling of members from specific programs/events, up to the last resort of revoking membership.