

Setting up Tridium Kaiser Account

Please complete all trainings listed above, read the KPEP Handbook and submit the attestation indicating completion as soon as possible

Please use this link: [New Attestation for Completion of External Provider Guidelines and Onboarding as of 2021](#)

What to expect next:

- Review all training materials and KP handbook before submitting attestation
- After submitting your attestation, you will receive an email invite to the Tridium1 Application with instructions on creating your password. This invite will come from "Tridium Notifications tridium1notifications@tridium.com." Please be sure to add this email address to your safe sender list to ensure delivery. ** Please note that at this time this can range from 2-4 weeks or sooner**
- After creating your password, you will have access to use both the Tridium1 web-based application that can be accessed from any computer through an internet browser. You will also have access to download the T1 Connect app from the Apple App Store on your iPad.
- Refer to your set up guides and training materials for setting up your T1 Calendar, Provider Profile and creating your intake availability.

NOTE: If you have already been using Tridium to administer the TPI prior to on-boarding the platform, you will still get an e-mail from Tridium with a User Guide. Not much will change with your user or password, the change you will notice will be the view when you log in.**

If you have any further questions, feel free to contact the team at SCAL-BH-Panel@kp.org.

Thank you very much for your time and for contracting with Kaiser Permanente!

Best,
Laura Escalona Barragan, Psy.D., LCSW
BHS Quality Review Consultant
SCAL Regional Behavioral Health

Kaiser Permanente- Southern California Permanente Medical Group
Parsons East
75 North Fair Oaks
Pasadena, CA 91103