# **Client Agreement**

Clients Name:
This agreement is entered into between On The Go, LLC and the above named client. It will begin on and will continue on a weekly or monthly basis for Week(s) / Month(s) or until such time as the client terminates my services.
Fees
The fees for services rendered will be charged on a monthly basis in advance of services provided in the amount of on a <u>one time</u> / <u>recurring</u> billing cycle. The fee is payable through PayPal, Venmo, or Credit Card via the company website bishopsonthego.com/payments
<b>Cancellation Policy:</b> Client maintains the right to cancel payment at any time in advance of the billing date for the next month's payment. Cancellation must be done in writing (either by posted letter to the company address or by email to the following email address: <a href="mailto:james@bishopsonthego.com">james@bishopsonthego.com</a> and the letter or email must be received before the new billing cycle or you will be charged for that month's service.
If you need to cancel an appointment, please notify our office at least 24 hours in advance of the appointment date to reschedule.
Services
The client will be provided with monthly Coaching 1 on 1/ Group and/or Virtual Assistant_services. I will call you at the agreed upon time to begin our schedule call or Zoom meeting. If you do not answer the call or No Show to the Zoom, you are allowed one call back five minutes after the scheduled time or the appointment will be canceled.
The purpose of the service is to help and support clients set goals; and to hold clients

#### Termination

Termination of this agreement may occur at the discretion of either the company or the client.

Examples of reasons why the company might choose to end the relationship:

- Lack of payment
- Lack of adherence to agreement

accountable to taking steps to accomplishing those goals.

• Indifference on the part of the client implementing steps that were agreed upon during sessions.

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### Confidentiality

Anything that is said or revealed in the sessions between company and client is privileged information and will not be disclosed to any outside party. <u>The exception</u> is if the information revealed includes information suggesting that the client might inflict injury on themselves or disclose criminal activities.

### Liability Waiver

The methods employed by On The Go, LLC do not guarantee results. The results will depend on many factors, including - but not limited to - the client's commitment to take action and be committed to accomplishing the desired results. The client agrees, therefore, to hold the company free of any liability and responsibility for adverse reactions as a result of advice given in the services.

By signing below, you signify that you agree with the information laid out in this document in full.

Client	Date
Company	Date