

AMANZI SWIM CENTRE RULES & REGULATIONS

Items every child / swimmer must bring / wear ~ Please ensure ALL items are clearly marked - we cannot take responsibility for lost or stolen property:

- A suitable, well-fitting and comfortable swimsuit (no bikini's, speedo's or underwear)
- A silicone swim cap – for sale in our reception area - larger 'Swimma' swim caps for long hair / braids can also be purchased from us.
- Swim towel - Amanzi Towel Poncho's are also for sale at reception

General Rules, Regulations & Notifications:

- All payments are in advance and due by the 3rd of every month at the latest - late payment will result in forfeiting your swim slot - payment reference should reflect student name & surname please.
- Month to month classes offered with one calendar month's written and paid notice of termination. * Calendar Notice: 1st of a month for the end of that month.
- Only 1 Catch-Up class offered per month per student to students who were sick & can deliver a legitimate doctor's note. Catch-up days cannot be 'carried over' to another month or credited - Book your catch-up class in advance - extra classes missed will be forfeited.
- Amanzi will be closed from the 15 of December every year, you will not be charged any fees for those 2 weeks we are closed in December. The rest of the year monthly payments are payable in full.
- Enrollment documents must be completed online & booking deposit paid (booking deposit will reflect on your first invoice) before starting lessons. **IMPORTANT INFORMATION REGARDING REQUIRED DEPOSIT:** When you decide to stop lessons with us and give us a proper calendar month's written and paid notice this deposit will be refunded to you or can be used as your notice month fees. If you do not give notice or skip payment and leave without notice this deposit is **NON REFUNDABLE**. The once-off deposit when booking a class is the same amount as the fees for that particular class. From the time you receive your first invoice, you have 3 days to pay the amount in full, if no payment is received after 3 days, your swim slot will be cancelled and allocated to someone on our waiting list.

- Please notify us of any change of telephone number, email address etc.
- Please DO NOT send / bring your child / yourself to the swim lesson when they are sick i.e. tummy bugs, lice, flu etc. or any other infectious disease. It is not fair on your child, staff or other swimmers and against general hygiene policy.
- Each swimmer is to take a quick, warm rinse-off shower before entering the pool.
- I understand that Amanzi Swim Centre requires all parents / caregivers to drop off and collect their children at the correct times – late pick-up of unsupervised children will be liable for a penalty fee.
- I agree that I and / or my child may be photographed and / or filmed while participating in Amanzi Swim Centre programs and that the photographs or video images may tastefully appear in marketing or educational materials - Cross sentence out if you prefer no swim photographs taken.
- I agree to assume all liability for myself / child / children while attending any program managed by Amanzi Swim Centre for Amanzi Swim Centre. I further agree to hold harmless Amanzi Swim Centre or any of its employees, the owners for any complications or injury or death that may result to my child / children or to myself while at the Amanzi Swim Centre.
- I understand that the Amanzi Swim Centre reserves the right of admission, the right to cancel any program and to change fees where applicable and to adhere to Amanzi Swim Centre pool rules, policies and procedures.
- Be liable for any damage cost myself or my child may have caused to Amanzi property due to not following rules - these rules are clearly displayed all over Amanzi Swim Centre's property.

Finances:

- I, the account payer as per enrollment form, hold myself responsible for the full amount of fees and disbursements to be charged by Amanzi Swim Centre in respect of the whole period during which my son / daughter / myself is registered at Amanzi Swim Centre.
- Accept liability for all attorney and client charges on an attorney and client scale, collection commissions and tracing charges, should legal action be instituted against me for collection of outstanding fees.
- Conform to all rules and regulations laid down by Amanzi Swim Centre.
- Understand that all fees is non-refundable and payable in advance – no payment, no lesson.