

Hot Spot Wi-Fi PODs – Agreement to Provide fee-based Wi-Fi Services

This Agreement is between Hot Spot Wi-Fi PODs, a wholly owned subsidiary of Com-Control Inc., an Indiana corporation (“Company”), and the entity, organization and/or individual using the fee-based Wi-Fi service (“Customer”).

Wi-Fi Service is delivered on a best effort basis. Best results within 100feet of Wi-Fi Access Points.

Company is not responsible for customer’s device compatibility, security or functionality.

Company is not responsible for internet service provider uplink or interference associated with the venue.

Customer may request support by contacting Company and/or event manager. If company, info@hot-spotwifi.com is the email address required. Customer must provide the specific location within 100ft at time of Wi-Fi service difficulties as well as specific date and time.

To request a refund for service, customer must also provide their device name and Wi-Fi MAC address. If the Company proves that Customer device used more than 5Mb of data or Customer device did not operate correctly because of conditions outside of Company’s control, then no refund for service will be issued. If Customer does not provide their device’s Wi-Fi MAC address to Company, no refund will be issued.

Customer agrees to the privacy and acceptable use policy located at www.hot-spotwi-fi.com/legal.html

Hot Spot Wi-Fi PODs, PO Box 1422, South Bend IN 46624