

## Privacy Policy

**1. Introduction** We value your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your personal information. By accessing our website, products, or services, you agree to the terms outlined in this policy.

**2. Information We May Collect** We may collect the following types of information:

- Personal Information (e.g., name, email address, phone number, mailing address)
- Device and Usage Information (e.g., IP address, browser type, operating system)
- Communication Preferences and Customer Support Interactions

**3. How We Use Your Information** We use the information we collect to:

- Provide, maintain, and improve our products and services
  - Process transactions and fulfill orders
  - Communicate with you, including sending updates, promotional offers, and responding to inquiries
  - Ensure security and fraud prevention
  - Comply with legal obligation
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- SMS consent and phone numbers are not shared with any third parties/affiliates for marketing purposes

## 4. SMS Terms and Conditions

"If you consent to receive text messages from Jacob Gross, you agree to conversational SMS from us. Messaging frequency may vary. Message and data rates may apply. You can opt out at any time by texting "STOP." Reply "HELP" for support. Visit <https://img1.wsimg.com/blobby/go/3f93846b-8313-47fd-b0a3-483d0dce147f/downloads/04828be6-0b98-4713-a2fd-d5c6f6da061a/Privacy%20Policy%20-.pdf?ver=1741886514233> to see our privacy policy terms and conditions.

**5. How We Share Your Information** We do not sell your personal information.

However, we may share your information with:

- Service providers and partners assisting in business operations
- Legal authorities if required by law
- In the event of a business merger or acquisition

Mobile information will not be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

**6. Data Security** We implement appropriate security measures to protect your information. However, no method of data transmission over the internet is 100% secure.

**7. Your Rights and Choices** Depending on your location, you may have the right to:

- Access, update, or delete your personal information
- Opt out of marketing communications
- Restrict data processing under certain conditions

**8. Changes to This Privacy Policy** We may update this policy from time to time. Changes will be posted on our website with the updated effective date.

**9. Contact Information** If you have any questions about this Privacy Policy, you can contact us at:

Jacob Gross

[gtauber@jacobgross.com](mailto:gtauber@jacobgross.com)

845-789-5568