



# Naperville Seniors in Action

Affordable transportation for Naperville Senior Citizens

May 2020

## Thanks

Thank you for participating in Naperville's only transportation option for seniors where the drivers wait for the seniors during their medical appointment.

Thank you to *Coldwell Banker - Leavenworth Team* of Naperville for their continued support of RAN.

## Donate

Your donations help us continue this necessary service to Naperville senior citizens.

If you include a donation with your payment, we appreciate it. Every little bit helps ensure that we stay on the road, providing rides for seniors in Naperville. **Thank you!**

## RAN to Date

- 388 Active Riders
- 47 Volunteer Drivers
- Over 4,870 One-Way Rides Completed
- Over 160 Medical Destinations

## Volunteers Needed

Do you know someone who might be a good fit as a volunteer RAN driver? Please send them our way! Volunteering with us is flexible and rewarding. We are always in search of qualified volunteers to help.

## Be Aware of Coronavirus Scams

As the COVID-19 pandemic continues to impact the United States, scammers are seized the opportunity to prey on customers, especially senior citizens. A few things to always be mindful of:

- Do not respond to calls or texts from unknown numbers or anything that appears suspicious Remember scammers often spoof phone numbers to trick you into answering and responding. Government agencies will never call you to ask for personal information or money.
- Never share your personal or financial information by email, text messages, or over the phone.
- Be cautious if you are being pressured to share information or make a payment immediately.
- Do not click any links or open attachments in an email which may contain malware to steal your personal information.
- Scammers are fraudulently soliciting donations for non-existent charities. If someone wants a donation in cash, by gift card, or by wiring money, **DO NOT DO IT**. Only give to non-profits you are familiar with and know where their donations go.

We don't want to scare you with these tips. These are just some things to be mindful of especially in today's climate. If you are not sure if RAN is calling you, feel free to let it go to voicemail (and make sure your voicemail is working properly.) We will always let you know it is Ride Assist Naperville calling and leave a message with a number you can reach us at.

## Contact Us

If you have tested positive for COVID-19 and recently taken a ride with RAN please let us know. We would like to be able to inform our drivers and use proper quarantine protocols in case our drivers had possibly been exposed. We are doing our best to keep our RAN community safe during these times.

As of now, our office building is closed until May 31, possibly longer. Our office team is working remotely so please leave a detailed message and we will get back to you as soon as possible. You can also email us anytime at [info@rideassistnaperville.org](mailto:info@rideassistnaperville.org).

## Ride Requests

Many doctors are only offering appointments if they are essential. Please inquire with your medical team if you can do a phone or video call with your doctors during this time to avoid unnecessarily visiting the doctor's office. Always check with your doctors before making a ride request with us. If we can find a volunteer driver, we will make every effort in getting you to your medical appointments.

## Ride Cancellations

During this change of pace, please don't feel bad about cancelling any scheduled appointments. We may be continuing to offer limited services for longer than we expected. Things are changing daily so please call us if you have any questions.

## What Our Passengers Say About US

"I can't say enough great things about your service. The drivers are truly angels helping us."

~ RAN Rider

## Contact Us

**Office: (630) 864-3087**

[www.rideassistnaperville.org](http://www.rideassistnaperville.org)

[info@rideassistnaperville.org](mailto:info@rideassistnaperville.org)

## Mailing address:

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## The World is Healing



Is the environment better off since major cities across the globe are in lockdown and humans have stayed inside? People are reporting seeing more animals roaming city streets: mountain lions walking through downtown Boulder, Colo., monkeys and horses flooding residential neighborhoods in parts of India, coyotes running through the streets of Chicago.

It does seem as though the absence of humans from the streets and from our parks is having a beneficial effect on wildlife. Is nature getting a

little bit of a break in some ways, and is that good for it? The short answer is yes. But the reason for the rise in animal sightings might be due to another reason. People are staying home, so they're bored. They're looking out their windows, and quite honestly, a lot of this wildlife activity was probably always taking place, but they just weren't observing it because they were either at work or they were occupied, busy with other things.

How about you? Have you stopped to take a closer look at nature in the last few weeks?

To visit the full article please visit: <https://yhoo.it/3bDrrt5>

## COVID-19 Updates

**MY MASK PROTECTS YOU, YOUR MASK PROTECTS ME**

If you have to leave your home, you should wear a mask or cloth face covering.

Wear a mask to:

- The grocery store
- The pharmacy
- Work at an essential business

coronavirus.illinois.gov

As of May 1, there are new regulations regarding being in public where you can't physically distance yourself from others by more than 6 feet. The main one is having to wear face masks.

We are committed to service our community in the best way we can and have some masks in supply if you should need them. If you would like to request a mask, please contact Ashley or Emily at the office number (630) 864-3087.

To find more information about this new regulation & more here is the link that was listed with the announcement. We urge you to continue to stay informed on the change of daily news regarding COVID-19. Stay healthy! <https://coronavirus.illinois.gov/s/>