



Naperville Seniors in Action

Affordable transportation for Naperville Senior Citizens

July 2020

Thanks

Thank you for participating in Naperville's only transportation option for seniors where the drivers wait for the seniors during their medical appointment.

Thank you to *Coldwell Banker - Leavenworth Team* of Naperville for their continued support of RAN.

Donate

Your donations help us continue this necessary service to Naperville senior citizens.

If you include a donation with your payment, we appreciate it. Every little bit helps ensure that we stay on the road, providing rides for seniors in Naperville. **Thank you!**

RAN to Date

- 387 Active Riders
- 44 Volunteer Drivers
- Over 5,032 One-Way Rides Completed
- Over 160 Medical Destinations

Volunteers Needed

Do you know someone who might be a good fit as a volunteer RAN driver? Please send them our way! Volunteering with us is flexible and rewarding. We are always in search of qualified volunteers to help.

We Need Signed Guidelines to Give You A Ride

Last month, we sent out some new Rider Guidelines pertaining to COVID-19. We need this back prior to scheduling any future rides. You will be denied a ride if we do not have this signed from you.

Please sign and mail this to us as soon as possible. If you need another one mailed to you, please call our office and request another one be sent to you.

Essential Rides Only

As the COVID-19 pandemic continues to impact our country and community, Ride Assist Naperville had opened some rides up for June 2020. Unfortunately, several things have made us take another look at our service. We don't have the manpower of volunteers we need in order to give rides right now. Because of this, as well as trying to keep your health and the health of our drivers as our number one priority, we have decided to scale down our rides again to only essential rides. Dialysis and chemo treatments are considered essential and those are the only rides we will be able to fulfil for the foreseeable future.

We are constantly re-assessing our riders needs and how we can be good servants to the community. This is a decision we have not taken lightly as we realize the gravity and pressure of our decision.

Contact Us

If you or someone you have been in close contact with have tested positive for COVID-19 and recently taken a ride with RAN, please let us know. We would need to be able to inform our drivers so they can get tested and use proper quarantine protocols in case they have possibly been exposed. We are doing our best to keep our RAN community safe during these times.

Our office staff will be working remotely for the foreseeable future so please leave a detailed message and we will get back to you as soon as possible. You can also email us anytime at info@rideassistnaperville.org.

Ride Requests

Many doctors are only offering appointments if they are essential. Please inquire with your medical team if you can do a phone or video call with your doctors during this time to avoid unnecessarily visiting the doctor's office. Always check with your doctors before making a ride request with us. If we can find a volunteer driver, we will make every effort in getting you to your medical appointments.

Ride Cancellations

During this change of pace, please don't feel bad about cancelling any scheduled appointments. We may be continuing to offer limited services for longer than we expected. Things are changing daily so please call us if you have any questions.

What Our Passengers Say About US

"Thank you so much for your resiliency during this trying time. To know you will be available when I need to go to my doctor appointments again gives me some semblance of normalcy when I need it again."
~ RAN Rider

Contact Us

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Hand Sanitizer

In the last few weeks the FDA has advised consumers not to use any hand sanitizer with the presence of methanol (wood alcohol), a substance that can be toxic when absorbed through the skin or ingested.

Remember to use hand sanitizer only when clean water and soap are not available. Hand sanitizer should not be used instead of proper hand washing protocols. You should only be using hand sanitizer 3 times in row and no more until you wash your hands again. FDA reminds consumers to wash their hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after coughing, sneezing, or blowing one's nose. If soap and water are not readily available, the Centers for Disease Control and Prevention (CDC) recommend consumers use an alcohol-based hand sanitizer that contains at least 60 percent ethanol. You can read the full article from the FDA here: <https://bit.ly/30tvqEd>.

Taking Extra Care to Sanitize Our Cars



Since RAN drivers use their own vehicles to offer rides, we are making sure we are sanitizing our cars prior to and right after every RAN ride for your safety. Once you get in the back seat for your RAN ride, there will also be hand sanitizer we will ask that you use.

Making sure your car is sanitized during this pandemic is of utmost importance. This applies doubly in the case of rental vehicles, ride-sharing vehicles like Uber and Lyft, share bikes, and taxis. Be sure to wipe any areas that human hands typically touch. These include door handles, door latches, lock buttons, seat belts and buckles, window buttons, mirrors, radio and climate control buttons and more.

A good scrubbing with soap and water can help rid surfaces of Coronavirus and other germs. It just may take a bit longer to effectively clean it properly. Don't scrub too hard though, as you might find you are removing some of the surface coatings or dyes.

Finally, we cannot say this enough: **Clean your hands regularly.** Even after cleaning your vehicle properly, if your hands are dirty, you are putting germs right back onto an already clean surface.

These tips and bits of car cleaning advice will help keep your vehicle more germ-free than if you left it to fend for itself. No amount of cleaning can guarantee you'll avoid catching a bug, but these suggestions help to minimize the risk. The added bonus is that your car will enjoy its new status as a clean machine. To see the full article please visit <https://bit.ly/2ZvWWBR>.