



RIDE ASSIST NAPERVILLE

# 2022 Impact Report



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Ride Assist Naperville (RAN) addresses the transportation barriers that older adults face in Naperville by providing safe, affordable, dependable, door-to-door transportation for our riders. Our volunteer drivers take RAN riders to their routine medical appointments, connecting older adults to the community so they can maintain their health, quality of life, and social interactions.

RAN Rider Eligibility Requirements:

- Naperville resident
- Age 60 or older
- Able to safely transfer in and out of a vehicle with limited assistance
- Have cognitive capacity to safely use our program

RAN is currently planning for expansion to give rides to seniors to local health and fitness centers. This will be considered a medical necessity as RAN sees the value in keeping our riders overall health into consideration.

**Keeping seniors connected by offering affordable and dependable transportation.**

# Our Mission

To improve the quality of life for Naperville seniors and their caregivers by providing safe, affordable and dependable transportation to medical appointments. We will:

- Respect the dignity of our senior passengers
- Provide a means for the employed family member to remain at work
- Strengthen the peace of mind of the senior passenger and their family and friends
- Encourage community response to help meet these needs

"I cannot imagine any operation running better than RAN! The volunteers are every bit as well trained and considerate as anyone I have ever met. Thank you for this wonderful medical service, hopefully it will grow into meeting the other needs of seniors who don't drive. God Bless."

~RAN Rider

I'm so glad this service is available for my parents. I don't live nearby so this takes a weight off my shoulders, and I don't worry about them getting to their appointments. Thank you so much for all you do."

~RAN Rider's Family Member

Awesome place to volunteer! Great leadership, I have been with RAN for about 3 years and nothing but positive experiences with the organization and the riders. It is a service that is badly needed in Naperville and the riders are truly appreciative. Thanks for allowing me to be a part of RAN!"

~RAN Volunteer

# A Letter from our Executive Director

In April 2022, RAN celebrated our 5th anniversary of providing transportation to Naperville's senior citizens. In that time, we provided 7,260 rides consisting of 64,532 miles! Our volunteers and riders have formed some life-long friendships.



In the spring of 2022, we saw a surge in ride requests from existing and new riders alike. Our program had slowed down during 2020-2021 due to the Covid pandemic. Many seniors are recently feeling safe again to use our service and go back to their routine medical appointments. Many had put off their routine care for several years. We are proud to be here for the seniors of Naperville and ensure they are able to safely get to their appointments.

In our 2022 Impact Report, we are proud to share how our community supported RAN and the seniors we serve. Whether you contributed financially, volunteered your time, or assisted us in another way – thank you! The support RAN has from the community helps us as we work to keep our Naperville seniors connected to the community and to their health care.

As we look into the future, we know that transportation can be a monumental barrier for older adults to access services. The need for transportation is only growing. RAN's staff and board members are busy preparing, brainstorming, and planning for the future of our organization. We are figuring out how we should grow and change to better serve those in need of transportation in the future. I hope you will continue to follow along, and support RAN as we strive to make Naperville a better place to grow older and age in place.

Thank you,

Ashley Abraham  
Executive Director



# What you helped us accomplish in 2022

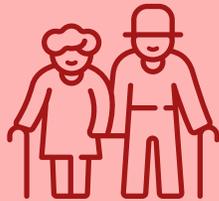
END OF

2022

## YEAR RECAP

460

REGISTERED  
RIDERS



1,168

VOLUNTEER  
HOURS



1,351

RIDES GIVEN



11,551

MILES DRIVEN



# Get Involved



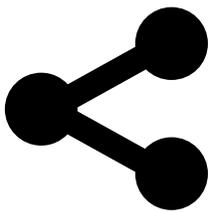
## Become a Volunteer Driver

Volunteer Drivers are the heart of our program. You choose the rides you take and make your own schedule! This is a fun and rewarding opportunity by giving rides to seniors in your community.



## Become a Sustaining Donor

Monthly or quarterly donations make a big impact! Sustaining donors provide a reliable source of income for our programming that allows us to plan for the future.



## Share Our Mission

Help us spread awareness about Ride Assist Naperville by following our social media accounts and sharing our content with your network.

## Keep In Touch With Us



[info@rideassistnaperville.org](mailto:info@rideassistnaperville.org)

[RideAssistNaperville.org](http://RideAssistNaperville.org)

# We thank you for your ongoing support of our organization

## Acknowledgements

Community support is vital to keeping this service affordable to our riders. Thank you to our generous 2022 supporters:

100 Women Who Care  
AASBCR Grant  
City of Naperville Social Services Grant  
Coldwell Banker The Leavenworth Team  
Men's Club of St. Margaret Mary  
Naperville Park District  
Naperville Rotary Charities  
Network for Good



### **Naperville Seniors in Action d/b/a Ride Assist Naperville**

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