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June 14, 2023

Sales Leadership Insights

This analysis presents insights that explain how the ways you think and act may affect success in sales leadership. Please keep in mind that areas for growth are sales leadership-specific and not a critique of you as an individual. Acceptable sales leadership values may differ significantly from your personal values, beliefs, and expectations.

There may be sales leadership competencies that are not applicable to your current role, however you may find them helpful for future growth.

Remember, you are being compared to the top sales leaders in the world. This analysis identifies the gaps you'll need to close to achieve world class sales leadership performance also.

Core Competency Groups

OMG's Core Competencies are divided into three Competency Groups. Will to Lead measures an individual's sales-specific drive to successfully lead a sales organization, Sales DNA measures the core underlying beliefs and actions that either support or limit sales leadership success, and Tactical Competencies measure skills and abilities necessary throughout the sales lifecycle.

Will to Lead

- Desire
- Commitment
- Outlook
- Responsibility

Sales DNA

- Doesn't Need Approval
- Stays in the Moment
- Supportive Beliefs
- Supportive Buy Cycle

Tactical

- Sales Leadership
- Strategic Thinker
- **Develops Strong Relationships**
- Personal
- Coaching
- Motivating
- Recruiting
- Accountability

DESIRE

COMMITMENT

OUTLOOK

RESPONSIBILITY

Will to Lead

The Will to Lead Competencies measure a sales leader's overall drive to achieve success in sales leadership. Without strong Will to Lead, it is difficult for an individual to change their habits or learn new skills.

	When this is an Opportunity for Growth, an individual might	When this is a Strength, an individual might
Desire	tend to prioritize non-sales activities, lack urgency, or lack concern about sales results.	feel urgency to take action, prioritize sales results, or care deeply about achieving sales results.
Commitment	give in to discomfort, avoid difficult selling scenarios, or not do what is required to achieve sales quota.	persevere in selling to a difficult prospect, push forward despite their own discomfort, or do what is required to achieve sales quota.
Outlook	feel frustrated, demotivated, or distracted by their career prospects.	feel positive, focused, and appreciative about their career prospects.
Responsibility	rationalize poor sales results by pointing to the economy, the competition, or the company.	hold themselves accountable for any lack of sales results.

DOESN'T NEED APPROVAL

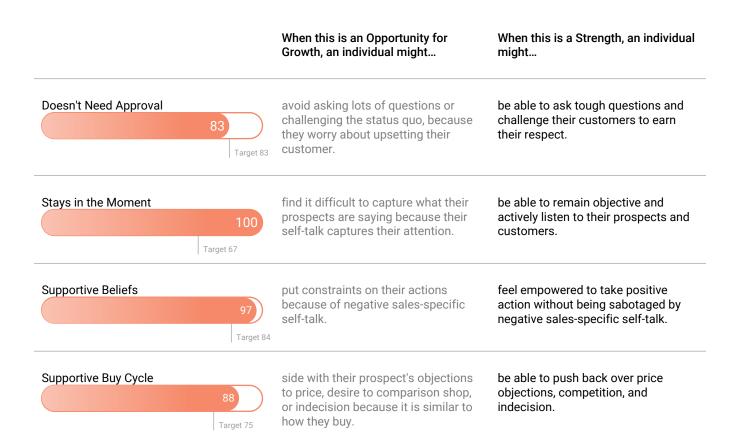
STAYS IN THE MOMENT

SUPPORTIVE BELIEFS

SUPPORTIVE BUY CYCLE

Sales DNA

The Sales DNA Competencies measure a sales leader's beliefs and actions that support or limit success in sales leadership. Sales leaders are often unaware of how their biases can negatively impact their interactions with their teams.



DOESN'T NEED APPROVAL

STAYS IN THE MOMENT

SUPPORTIVE BELIEFS

SUPPORTIVE BUY CYCLE

Supportive Beliefs

OMG's research has found that high self-awareness is especially important for sales leaders. Self-awareness helps you better understand the belief systems that you're consciously or unconsciously bringing into interactions with your sales team or any customers you directly interface with. It also helps you understand how you might interpret a team member or client's response to you.

Below we've listed some Self-Limiting Beliefs that your responses indicated you hold, along with the corresponding Supportive Beliefs that you can develop with development and coaching.

Self-Limiting Belief		Supportive Belief
I prefer to spend most of my time in the office	>>>	It is important for me to spend time in the field watching my sales team

SALES LEADERSHIP

STRATEGIC THINKER

DEVELOPS STRONG RELATIONSHIPS

PERSONAL

COACHING

MOTIVATING

ACCOUNTABILITY

RECRUITING

Tactical

Tactical Competencies measure the skills necessary to successfully guide the sales organization and lead sales managers.

When this is an Opportunity for Growth, an individual might...

When this is a Strength, an individual might...

Sales Leadership

82

Target 65

focus too much on tactical issues instead of being the leader of the sales organization.

get sales managers and salespeople to enthusiastically follow them, respect them, and perform for them.

Strategic Thinker

82

Target 65

benefit from taking a more thoughtful approach to leadership and developing strategies for the success of the sales team.

see the big picture and focus on planning, decision-making, infrastructure, and architecture that will help the sales organization succeed.

Develops Strong Relationships

45

Target 65

not have strong enough relationships to withstand criticism and easily diffuse issues that may arise in the sales organization. spend time interacting with the sales team and developing strong relationships which can be leveraged to tackle challenging issues that may arise.

Personal 73

lack a strong drive to lead a sales organization or lack some of the personal attributes necessary to work independently as a sales leader. strongly exhibit their own personal drive and passion in sales, and in doing so serve as inspiration for the entire sales organization.

Coaching 100

believe that coaching means helping salespeople with pricing and technical questions on an ad hoc basis. schedule multiple coaching conversations with salespeople each week to improve their skills and help them win more sales.

Motivating 75

assumes their salespeople will be inspired by providing external motivation.

take an interest in what drives each salesperson towards success and use that to keep their salespeople motivated.

STRATEGIC THINKER

Accountability

allow their salespeople to rationalize their results, not realizing that their excuses prevent them from improving.

allow their salespeople to rationalize responsibility for their results, own their mistakes, and use those as coaching opportunities.

DEVELOPS STRONG RELATIONSHIPS



SALES LEADERSHIP

accept under-performance over upgrading, and when hiring, select the first viable candidate instead of waiting for an A player.

regularly upgrade their sales teams, hire A players, and have a formal onboarding plan.

PERSONAL

SALES LEADERSHIP

STRATEGIC THINKER

DEVELOPS STRONG RELATIONSHIPS

PERSONAL

COACHING

MOTIVATING

ACCOUNTABILITY

RECRUITING

Sales Leadership

An effective sales leader is focused on leadership, is decisive, enjoys the role, is always taking action, and most importantly, gets the team to follow his/her lead.

Impression of a Leader	The impression you have of yourself is certainly that of a sales leader. When you believe, feel, look, sound and act the part, you tend to be more convincing and effective. Congratulations!
Achieve the Best Outcomes with Sales Managers	There are many times when you will have sales managers whose strategies are not aligned with yours, who are not performing as expected, or who are not exhibiting the appropriate attitude. It seems that in scenarios like these, you've been able to achieve the desired outcomes. This ability should help you maintain consistency throughout the organization.
Focused on Leadership	You seem to be very focused on the leadership aspect of your job. Certainly, if you had to focus on a single aspect, leadership would be the one to focus on.
Leading People	People will follow you and you have the ability to lead them. Once that dynamic is in place, the only things left are to make sure you lead them to the right places, at the right times and for the right reasons. Lead them into battle, but make sure they have the tools they need to win.
Top Down, Decisive Manager	Leadership and decision-making are important characteristics of sales leadership. When direction, strategy and decisions are being made at the top, people have faith in their leadership and tend to follow. When too much consensus building occurs, leadership is viewed as nice - they listen - but not necessarily strong. You appear to be a leader who is decisive and strong.

SALES LEAD	ERSHIP STRAT	EGIC THINKER DE	VELOPS STRONG RELATIONSHIPS	PERSONAL
COACHING	MOTIVATING	ACCOUNTABILITY	RECRUITING	
	Best at Develop	ing Sales	That is what it's all about so for you to remember the imp	veloping sales is not your greatest asset. please pursue this! It is also important portance of a balanced effort. Focusing s leadership will pay off when you effort.
	Enjoys Sales Lea	adership		enjoy your role. It just makes it that much difficult aspects of leading a sales
	Taking Action N	lost of the Time	as your actions are strategic change for change's sake, th	ays taking some kind of action. As long c and serve to improve, rather than nis is a good thing. Be careful about ne time. As a general rule, it's best to
	Achieve Consist	ent Results		ewed, we believe that you need to engths and skills, and execute them erience consistent results.
	Time for Leadin	g the Team	team. Many sales leaders fa	e most important function is to lead the ill into the trap of working in the team as eam. It appears that in your case you leadership.
	Getting Sales Fo Perform	orce to Follow and	force to follow your lead and of what you actually do that	an having the ability to get the sales d perform. You should be aware, however, makes this all possible. How much of it your ability to motivate and your ability to

SALES LEADERSHIP

STRATEGIC THINKER

DEVELOPS STRONG RELATIONSHIPS

PERSONAL

COACHING

MOTIVATING

ACCOUNTABILITY

RECRUITING

Strategic Thinker

As we mentioned earlier, a key differentiator between sales managers and sales VPs or Directors is the need for them to be strategic. That includes seeing the big picture, focusing on the right issues, planning, decision-making and sales infrastructure and architecture.

Focusing on the Right Issues	You seem to invest your time focusing on the right issues, not only the ones that need your attention, but the appropriate ones too. It is very easy to waste time on the wrong stuff and to your credit you avoid doing that.
Train and / or Coach To Sales Processes and Tactics	You understand the importance of having everyone on the same page with regard to sales process and even the tactics required to execute that process. You will provide training to help, encourage and require everyone to get to that level of consistency. Keep this up!
Cutting Losses or Never Give Up	You haven't yet developed a sense for knowing when you are fighting a losing battle so that you can cut your losses. While it's nice to never give up, cutting your losses is frequently a more effective strategy.
Ability to Achieve Desired Sales Growth	Based on the many questions you answered, it seems that you are very likely to achieve your desired sales growth. Just remember that as strongly as you feel about achieving your goal, the ability to achieve a stretch goal is in direct proportion to your people, systems, processes and strategies. As long as the people get the coaching and accountability they need, and the systems, processes and strategies support their effort, you should be fine.
Approach to the First 90 Days	You have a good approach to a sales manager's and salesperson's first 90 days with the company. Your ability to prepare them for success rather than set them up for failure is an important strategy where many sales leaders fail.

SALES LEAD	ERSHIP STRATEGIC THINKER DEVE	LOPS STRONG RELATIONSHIPS PERSONAL
COACHING	MOTIVATING ACCOUNTABILITY	RECRUITING
	Approach to Best Practices	You have a practical approach to adapting and embracing existing best practices and only adopt new best practices in areas that need to be changed. This assures that you don't needlessly waste time reinventing the wheel.
	Approach to Change	Change is one of the most misunderstood and difficult things to achieve but it seems you have an ability to identify the need for change, embrace it and see it through. Congratulations!
	Effectiveness When Sales are Flat or on the Decline	When sales are flat or in decline sales leaders face a real test of skill and resilience. You tend to be less effective under negative circumstances and have room to improve in this area so that you can be counted on to lead the team back to prosperity.
	Problem Solving	Your approach to solving problems is to strategize possible solutions. This approach is a good one and while you should continue to do this, consider expanding this to areas where problems do not exist.
	Believes Single Greatest Asset is Developing Strategies	
	A Structured Sales Process to Drive Consistent Results	You will inspect and confirm that your formal sales process is implemented and followed. This way you will know, for sure, that mission-critical steps and milestones, the keys to generating revenue, are being executed.
	Executive Style - Strategist	You have many of the attributes of the Strategist. Since you have a knack for strategy, make sure you share those strategies with the team - with confidence!

SALES LEADERSHIP STRATEGIC THINKER DEVELOPS STRONG RELATIONSHIPS PERSONAL COACHING MOTIVATING ACCOUNTABILITY RECRUITING

Tendencies

Behaviors that do not support Strategic Thinking	Behaviors that support Strategic Thinking
Builder	Reorganizer
Salesperson	Leader
Bottom Up	Top Down
Trial & Error	Systems

SALES LEADERSHIP

STRATEGIC THINKER

DEVELOPS STRONG RELATIONSHIPS

PERSONAL

COACHING

MOTIVATING

Upset

ACCOUNTABILITY

RECRUITING

Develops Strong Relationships

As we described earlier, Sales leaders must develop strong relationships with everyone in the sales organization, other leaders on the executive team, other departments, vendors, customers, and stakeholders. In this chapter we will look more closely at some of the factors including, but not limited to, Respect, Criticism, Time in the Field, Relationships, and Handling Upset Managers.

Respected	Sales Leaders must be respected but in many organizations, rather than respect, they create feelings of dislike, intimidation, or to the other extreme, close friendship. You have respect and that provides the balance a leader needs to drive performance.
Handling Criticism Effectively	Getting criticized is part of the job and the more managers that report to you, the more likely it is that one or more of them won't like the latest directive. In your case, you seem quite able to handle the criticism without letting it interfere with the relationship or performance. Nice work!
Spending Time in the Field	Sales leaders who spend the majority of their time in the field are able to observe, first hand, what really takes place, build relationships, develop people, coach in real time, and motivate as needed. Your organization would probably benefit you from spending more time in the field. As long as you leave enough time for strategy and accountability with the rest of the team, you'll see a nice return from your efforts in the field.
Relationships with the Sales Force	Your relationship building skills and your commitment to building relationships with the sales force are strong. These relationships are important, especially when you need people to meet challenges head on. They are much more likely to accomplish the goal if they are doing it for someone with whom they have a good relationship.
Handling Sales Managers that are	When sales managers are upset, regardless of the cause, you have

the ability to restore calm and serenity. They respect you for this and

it makes them work harder for you.

SALES LEAD	ERSHIP STRATEGIC THINKER <u>DEVEL</u>	OPS STRONG RELATIONSHIPS	PERSONAL
COACHING	MOTIVATING ACCOUNTABILITY	RECRUITING	
	Havally Facuses on Doomle Jacobs		
	Usually Focuses on People Issues		
	Wants to Hire People He/She Likes		
	Chanding Time Managing	Deletionehine are erusial to e	a sales leader and they don't simply
	Spending Time Managing Relationships	happen. They must be developed	oped, nurtured, managed and
		maintained. You understand those relationships so that the	all of this and spend enough time on he people on your team will work hard for
		you.	
	Time Developing Relationships		
	Likely to Rely on Relationships to		
	Lead the Sales Organization		
	Believes Single Greatest Asset is		
\bigcirc	Developing Relationships		

SALES LEADERSHIP STRATEGIC THINKER DEVELOPS STRONG RELATIONSHIPS PERSONAL COACHING MOTIVATING ACCOUNTABILITY RECRUITING

Tendencies

	Behaviors that do not support Relationship Building	Behaviors that support Relationship Building
	Sleeves Down	Sleeves Up
	Respected	Liked
•	All Business	Strong Relationships

SALES LEADERSHIP STRATEGIC THINKER DEVELOPS STRONG RELATIONSHIPS PERSONAL

COACHING MOTIVATING ACCOUNTABILITY RECRUITING

Personal

Sales Leaders can be affected by personal characteristics that may influence their attitude, behavior and effectiveness, all of which can influence results. In this section we will look more closely at some of those factors including, but not limited to your Desire, Commitment, Self-Image, Motivation and Goal Orientation.

Commitment	Your commitment for success in sales leadership is top notch and would support gaining the same level of commitment from the rest of your team. Commitment is the most important element of all and provides the incentive for continued growth and development.
Desire for Success	Your strong desire for success in sales leadership is one of the two most important attributes of all. Your strong desire provides the incentive to improve, overcome weaknesses and change for the better.
Self-Starter	It's a good thing that you are a self-starter. Otherwise, who is going to get you going each day? One of the blind spots that self-starters have, though, is that they tend to assume that others are like them and will get going without any help. We would like to believe that once people reach the sales management level we wouldn't have to worry about such things but, unfortunately, we do.
Works Independently	When you working independently, it seems that you may not be as effective as when working with your team. It's great that you work well with your team but you should work to improve your effectiveness during those times you are working alone.

SALES LEAD	ERSHIP STRATEGIC THINKER DEV	ELOPS STRONG RELATIONSHIPS PERSONAL
COACHING	MOTIVATING ACCOUNTABILITY	RECRUITING
	Risk Taking	You are not much of a risk-taker and there are two potential downsides to this. One is that you may understand the same behavior from others; and the second is that you may pass up challenges that you should be taking on. If you are risk-averse, then becoming more of a risk-taker is difficult. However, as a sales leader, taking appropriate risks is one way that you can demonstrate leading by example.
	Self-Image	Your self-esteem is currently at its highest possible level. This could have a very positive carry-over effect in your work, relationships, and overall effectiveness. Keep it up!
	Motivation	You are not motivated to earn more money - not uncommon when someone reaches a sales leadership role and becomes more complacent with their income. The challenge you may face is to find ways to motivate your people to prevent them from becoming complacent.
	Written Personal Goals	As we would expect to find, you have written personal goals. Your greater challenge is to take that best practice and replicate it throughout your sales organization. As more sales managers and salespeople put their goals in writing, they commit and become more motivated to succeed.
	Written Plan for Reaching Personal Goals	As we would expect to find, you have a written plan to reach your personal goals. As with goal setting, the bigger challenge is to replicate the written plan throughout the sales organization. As more sales managers and salespeople create personal plans, their focus improves and they become more likely to succeed.
	System to Track Progress	As we would expect to find, you have a system to track your progress. As with goal setting, the bigger challenge is to replicate your system throughout the sales organization. As more sales managers and salespeople track their own progress, their urgency improves and they are more likely to succeed.

SALES LEADERSHIP STRATEGIC THINKER DEVELOPS STRONG RELATIONSHIPS PERSONAL COACHING MOTIVATING ACCOUNTABILITY RECRUITING

Knows what must be done to reach personal goals

SALES LEADERSHIP STRATEGIC THINKER DEVELOPS STRONG RELATIONSHIPS

COACHING MOTIVATING ACCOUNTABILITY RECRUITING

Coaching

Coaching is the competency that can have the single biggest impact on the sales organization. While your sales managers have the responsibility for coaching their salespeople, you must be able to coach up your sales managers to help them be more effective when they are doing their coaching. In this section, we'll review the attributes that are essential for great coaching.

PERSONAL

Choosing Issues When Coaching Sales Managers	You seem capable of choosing the right issues to discuss when coaching salespeople and sales managers. This supports working on the real problem rather than symptoms of the problem, excuses or smoke screens.
Approach to Coaching	While most sales leaders say that they provide coaching to their sales managers, many lack a method, approach or style that could lead to development. In your case, you have an effective approach to coaching and you should continue to use it.
Debriefing Sales Managers	You have learned how to assure that your debriefs with sales managers are effective. Asking for the facts and data points instead of their stories and spin will always lead to more productive conversations.
Handling Vulnerable Large Opportunities	When it comes to large opportunities where the company faces the possibility of losing some or all of the business, you have sound strategies for intervention. This is awesome and you should continue to approach them the way you have in the past.
Joint Sales Call Philosophy	Your philosophy for joint sales calls is sound. It is always more effective to let salespeople do the selling without interference, and then, for development purposes, debrief the call, making sure that lessons were learned and specific actions will take place.

SALES LEAD	DERSHIP STRATEGIC THINKER DEVE MOTIVATING ACCOUNTABILITY	ELOPS STRONG RELATIONSHIPS PERSONAL RECRUITING
	Getting the Sales Force to Ask the Right Questions	Based on your own skills in the area of asking the right questions, along with the importance you place on this competency, it seems you are well positioned to get your entire sales force asking the right questions - clearly the single most important skill in sales.
	Trusting the Sales Force	When it comes to the sales force, you have just the right amount of skepticism in you. When sales leaders are too trusting, they tend to accept the information they get from their sales managers at face value, as if it was a promise. With your healthy distrust, you are able to push back and question everything, making coaching and accountability so much more effective.
	Healthy Skepticism of Prospects	You have enough skepticism to be effective questioning most of what you hear. This supports not accepting the claims of salespeople and sales managers at face value alone without making them back it up - a cornerstone of effective coaching.
	Tendencies of the Sales Force	You seem to have some difficulty understanding the tendencies of your sales force - the things they tend to do without your direction or that of your sales managers. This lack of understanding makes it difficult for you to direct them to do the right things at the right times.
	Asking Many Questions	You ask a lot of questions, one of the most important qualities of a sales leader. The more questions you ask, the more you require your sales force to think, evaluate, adapt and step up. Keep it up!
	Money Tolerance	Money Tolerance is the point at which an amount of money sounds like a lot to you. Fortunately, your high tolerance for money will help support a similar mindset throughout the sales force.

SALES LEAD			EVELOPS STRONG RELATIONSHIPS	PERSONAL
COACHING	MOTIVATING	ACCOUNTABILITY	RECRUITING	
	Comparison Sh	oppers	belief that comparison-shop strategy where competitors	ecommoditized, and your people can
	Premium Pricin	g	looking for the lowest price. the lowest price or even con should support a premium p	ngs for yourself you seek value instead of Your belief that you don't need to have npetitive pricing to get the business oricing strategy, your products/services d your people can differentiate and stand
	Uncovering Act	ual Budgets	budgets - the money a prosp	f and have the ability to get actual pect or customer will actually spend. If a culture, this conviction supports a sales dability.
	Closing		yourself and you don't unde decisions. This supports you	gs over when making major purchases for rstand it when others are unable to make ur efforts to make the entire sales force ther than taking put-offs at closing time.
	Executive Style	- Developer	which you may be able to he	utes of the Developer. One of the ways in elp the organization is to help other o developing people. Perhaps you can run gram on development.

SALES LEADERSHIP STRATEGIC THINKER DEVELOPS STRONG RELATIONSHIPS

COACHING MOTIVATING ACCOUNTABILITY RECRUITING

Tendencies

do not support Coaching	Behaviors that support Coaching
	Patient
	Sleeves Up
	Mentor
es	Never Quit
	Negotiator
	Skeptical
	Watch Them
	Ask

PERSONAL

SALES LEADERSHIP STRATEGIC THINKER DEVELOPS STRONG RELATIONSHIPS PERSONAL

COACHING MOTIVATING ACCOUNTABILITY RECRUITING

Motivating

Maintaining a motivated sales force, and assuring that each individual is motivated is not easy work. In this section we will look at some of the elements that contribute to effective motivation including, but not limited to recognition, sales meetings, compensation, and your understanding of their financial needs.

Recognition of the Sales Management Team	The Sales Management Team requires just as much recognition as the sales team. Your sales managers are feeling pressure, have more people to concern themselves with and take the blame when things don't go well, so recognition helps maintain a steady Outlook. It seems that you manage to do this consistently and effectively - keep it up!
Effective Sales Meetings	Running sales meetings doesn't seem like such a big deal but most sales meetings are not run properly. Sales meetings should always have a motivational side while providing the necessary updates and training at the same time. You have the balance just right so keep up the good work.
Compensation Plans	It appears that you have limited experience designing effective compensation plans. Plans are only effective when the plan motivates one to take action so don't take the existing plan for granted. Review and tweak it so that it is a truly effective motivational tool and if this is challenging for you, don't be afraid to ask for help.
Spends Most of His / Her Time Motivating	
Uses Motivation as Primary Method to Accomplish Sales Growth	
	Effective Sales Meetings Compensation Plans Spends Most of His / Her Time Motivating Uses Motivation as Primary Method

SALES LEAD		ELOPS STRONG RELATIONSHIPS PERSONAL
COACHING	MOTIVATING ACCOUNTABILITY	RECRUITING
	Will Run Contests to Stimulate Flat or Declining Sales	You run contests to stimulate sales when they are flat or on the decline -a good strategy. You can make that strategy even more effective by making sure your contests are short, have multiple categories, are based on desired changes to behavior, and are not based on revenue.
	Raises Expectations	To a certain degree, performance is simply a byproduct of setting expectations and getting people to buy in and commit. You have done an effective job of continuing to raise the bar, and that is half of the battle.
	Financial Needs of Your Sales Managers	It is important to know and understand the financial needs of your sales managers and you have taken the time to do just that. This helps with motivation, measuring satisfaction, and retention.
	Executive Style - Motivator	You have many of the attributes of the Motivator. Your skills are called upon to maintain high spirits in the organization, even as bad news about the economy continues to cast clouds of doubt.

SALES LEADERSHIP STRATEGIC THINKER DEVELOPS STRONG RELATIONSHIPS PERSONAL COACHING MOTIVATING ACCOUNTABILITY RECRUITING

Tendencies

Behaviors that do not support Motivating	Behaviors that support Motivating
Task Master	Motivator
Challenger	Encourager
Decision Maker	Consensus Builder
Demanding	Hopeful
Content	Motivation
Goals in Mind	Plan in Writing
Ignore	Recognize
Assume	Know
Perform for Me	Follow Me

SALES LEADERSHIP STRATEGIC THINKER DEVELOPS STRONG RELATIONSHIPS

COACHING MOTIVATING ACCOUNTABILITY RECRUITING

Accountability

Next we will look at the elements that contribute to your ability to hold salespeople and sales managers accountable. These elements include pipeline management, handling resistance and attitude issues, upholding margins, the ability to confront, requiring that proposals be provided only to qualified opportunities, KPI's, expectations, being demanding, and taking responsibility. Let's begin!

PERSONAL

Managing the Pipeline to Hold People Accountable	One of the most important yet difficult things to manage is the sales pipeline and it appears that you have found a way to manage it effectively. Congratulations!
Ability to Handle Resistance	Resistance is a constant both within the sales force and in selling. The variable is the sales leader who either has the ability to handle resistance or does not. You do have that ability and as a result, you lead by example and maintain a steadiness that is so very important.
Ability to Maintain Prices and Margins	When you make major purchases, price is not your primary criteria. Your emphasis on value should support your desire to have the sales force sell value rather than price.
Handling Managers with Attitude Problems	Sales Managers can be difficult. They might have their own agendas, styles, strategies, processes and tactics. You aren't always able to handle them in such a way that you can achieve the desired outcomes and still work with and manage them without an ongoing conflict.
Ability to Confront When Necessary	Your ability to confront sales managers and/or salespeople supports holding everyone accountable to certain standards, metrics, performance and results. This is terrific so keep it up!

SALES LEAD	ERSHIP STRATEGIC THINKER DEVE	LOPS STRONG RELATIONSHIPS PERSONAL
COACHING	MOTIVATINGACCOUNTABILITY	RECRUITING
	Qualified Proposals	One of the areas where salespeople waste a tremendous amount of time is in writing and delivering proposals to unqualified prospects. It seems that you will have to work harder to get to the point where your sales force no longer provides unqualified proposals and quotes.
	Managing Performance	There are two types of metrics that you can track and utilize; the first is forward-looking indicators and the second is lagging indicators. Your continued use of forward-looking indicators should enable you to see trouble before it strikes, identify alarming trends and solve potential problems before they happen.
	Patience During Tough Times	Tough times and crises tend to bring out the worst in people but you have found a way to demonstrate appropriate behavior despite the challenges facing you. Your lack of patience for mediocre performance allows you to lead, act and manage when others may hide from such adversity.
	Taking Responsibility for Lack of Results	Thankfully, you are a sales leader who takes responsibility for your results. You don't point fingers, you don't make excuses, and you don't blame others. The buck stops with you. Assuming that your nononsense approach scales to the entire sales organization, you have a much better chance of people stepping up and being accountable.
	Demands More From Everyone	You seem to be a demanding leader and that means you set high expectations and hold people accountable. You can't improve on that!
	Uses Accountability as Primary Method to Accomplish Sales Growth	

SALES LEADERSHIP STRATEGIC THINKER DEVELOPS STRONG RELATIONSHIPS PERSONAL COACHING MOTIVATING ACCOUNTABILITY RECRUITING

Executive Style - Executer

You have some attributes of the Executer. Discomfort is the primary reason that many executives find executing so difficult. When you are uncomfortable, an alternative to executing would be to ask a leader who excels in this area to help out.

Tendencies

	Behaviors that do not support Accountability	Behaviors that support Accountability
	Sales	Metrics
0	Patient	Impatient
\bigcirc	Motivator	Task Master
•	Numbers	Behaviors
•	Never Quit	Cut Your Losses
•	Quote	Qualify
	Bottom Up	Top Down
	Hopeful	Demanding
	Mentor	Delegator
	Follow Me	Perform for Me
	Avoid	Confront

SALES LEADERSHIP **DEVELOPS STRONG RELATIONSHIPS** PERSONAL STRATEGIC THINKER

COACHING MOTIVATING **ACCOUNTABILITY** RECRUITING

Recruiting

Finally, in this section we will explore some of the elements of effective recruiting. These include, but are not limited to, selection criteria, positioning, Human Resources, your beliefs, and emphasis. Let's finish!

Selection Criteria for Hiring Sales Managers	The sales manager position is a challenging one for which to hire because there are so many sales managers who are nothing more than glorified salespeople. Your answers seem to show that you have identified the right selection criteria for hiring people who will perform to expectations in this role. Congratulations.
Recruiting From a Position of Strength	Sales Leaders often recruit only when they need to fill a position, which puts them in a position of weakness. It appears that you recruit from a position of strength, recruiting regularly, so that you can patiently wait for the right candidate to come along.
Will Get Appropriate Partners Involved in Recruiting	Your tendency to not get partners like HR involved in the recruiting process may be shortsighted or controlling. HR can and should be your ally. They can handle much of the time consuming administrative load and they specialize in this competency. This allows you and/or your sales managers to focus on speaking with and interviewing the best candidates for the position, a much better use of your time.
Spends Most of His / Her Time Recruiting (over strategy and leadership)	
Spends Most of His / Her Time Recruiting (over challenging / developing / leading people)	

SALES LEADI COACHING	ERSHIP STRATEGIC THINKER DEVELOPS STRONG REL MOTIVATING ACCOUNTABILITY <u>RECRUITING</u>	ATIONSHIPS PERSONAL
	Greatest Asset is Recruiting	
	Recruiting to Accomplish Sales Growth	
	Recruiting to Stimulate Sales	
	Will Sometimes Use Recruiting to Accomplish Sales Growth	
Tender	ncies	
	Behaviors that do not support Recruiting	Behaviors that support Recruiting
	Status Quo	Action
	Reorganizer	Builder
•	Never Quit	Cut Your Losses
•	Recruit When Necessary	Recruit Always
	Developer	Recruiter
	Warm Body	Meet Criteria

EXECUTIVE STYLES

EXECUTIVE QUALITIES

Executive Styles

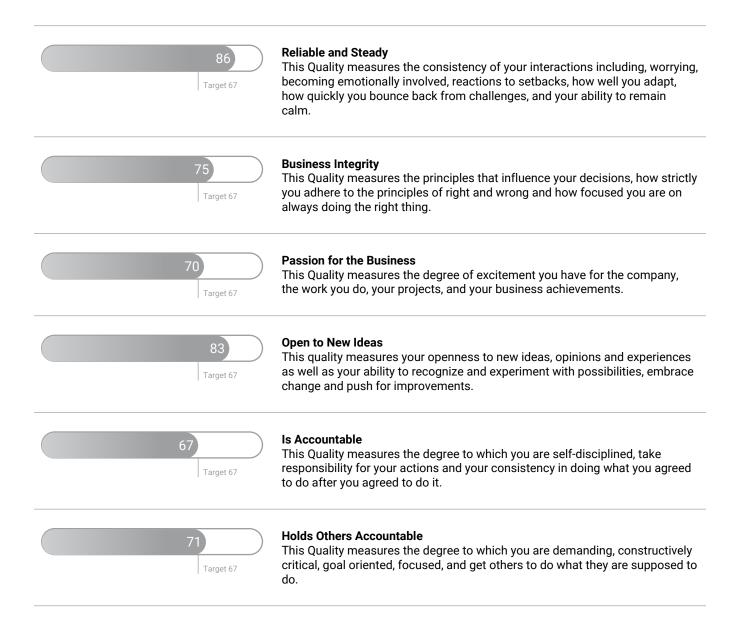
Objective Management Group identified nine Executive Styles that contribute to leadership team meetings in business and non-profits today. While it is important for a company to have all of these styles represented on their Leadership Teams, it is not realistic for an individual leader to be all, or even many of these styles. Most effective leaders have only one or two of these styles and the goal of this section is to help you understand the role or roles you are best suited for on your leadership team.

Visionary	The Leader who can see into the future, imagine what the company will be, do and offer, and clearly articulate that vision.
Strategist	This Leader has the ability to formulate and create plans to achieve the company's vision and goals to launch products, enter markets, acquire companies and assets.
Innovator	The innovator has the ability to take existing concepts and products and make them better, find new ways to use them, raise the bar and expand the capabilities of products, services and companies.
Developer	The developer has the ability to develop people, their competencies, skills, capabilities and contributions.
Motivator	The motivator is the Leader who is able to encourage people to be a part of something bigger than themselves, become better, more effective and achieve the desired results.
Executer	The executer is the Leader who makes sure that everyone does what they are expected to do and more.

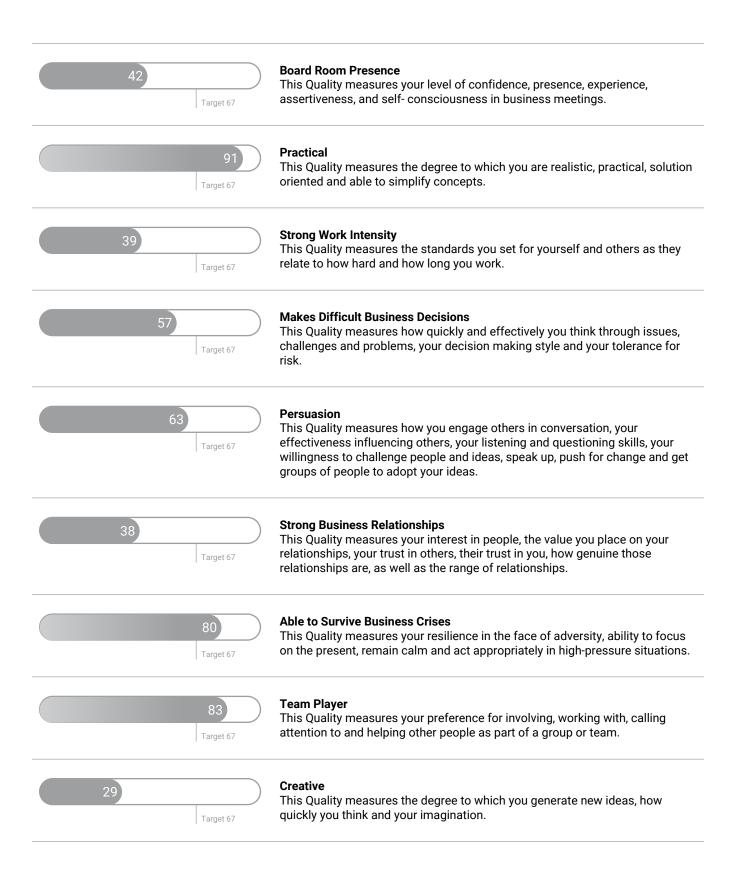
EXECUTIVE STYLES EXECUTIVE QUALITIES				
	Risk Taker	Risk Takers are able to see past the challenges and potential pitfalls and want to get started, take action, make things happen and go for the win.		
	Negotiator	Negotiators are not only useful with customers, vendors and investors, but they can also help to resolve conflicts among the Leaders on the leadership team.		
0	Problem Solver	Inevitably, there will be problems, things won't go as planned, and problem solvers are the Leaders who have the ability to quickly analyze, understand and solve those problems.		

Executive Qualities

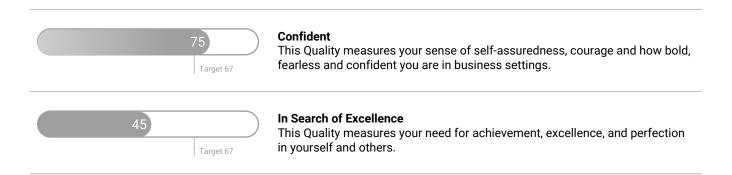
Successful CEOs and business experts identified the qualities that they desired from the members of their executive management team. We measured the degree of each quality that you possess and present the summary results below.



EXECUTIVE STYLES EXECUTIVE QUALITIES



EXECUTIVE STYLES EXECUTIVE QUALITIES



We hope this analysis has given you useful insights into your current sales-related skills and strengths – both the areas where you are already strongly competent as well as any areas in which you could benefit from training and development.