

# Introdution into tradePip!





KITCHENS | BATHROOMS | BEDROOMS FLOORING | DOORS | PLUMBING & HEATING

At **tradePip!** we have been supplying home improvement products direct to Property owners for over 10 years. We offer supply only or a full end-to-end service including design and installation. Take the hassle out of property development with our huge range of products, expert customer service and unbeatable prices.

- Complete Kitchens or Door & Worktop Makeovers
- Computer Aided Project Design
- Bathroom Suites, Tiling and Plumbing
- Fitted Bedroom Funiture
- Flooring and Blinds
- Fires and Surrounds
- · Boilers and Heating

Visit our website or call us today for some expert advice and a free quotation

www.tradepip.co.uk 0800 044 3881













# Introduction

# Why Choose Us?

tradePip! are a creative design property improvement planning and goods supplier company specialising in the Property improvement sector. What separates us from our competitors is our range of in house core competencies, technical skills, experience and specific knowledge of the industry from both a B2B and B2C perspective.

### A Safe Investment and Return

We are a truly a 'full service' Property Improvement company, providing our customers with everything from Quality and design to Safe working Practice and Installation. Our expert consultancy devises planning and installation strategies in line with our core business objectives to give our customers a distinct competitive service, clear objective and outcome providing a ROI and increase in property value.

### **Project Design**

We design and build intuitive, modern and Contemporary Improvements featuring the very latest functionality, specifically designed to enhance user experience and increase usability and value. we'll imagine it, we'll design it. Our striking designs and strategic layouts are proven to Inspire your friends family and visitors to make their own enquirers with us.

### Piece Of mind ahead

We are experts in Property Improvements employing a highly experienced team of staff specialising in a range of techniques styles and Working methods amongst others. This ensures that both our own team and working partners along with our customers' have piece of mind throughout the whole process and journey ahead.

# Safety is key

As tradePip! are Safe Contractor Approved all our trade professionals are vetted monitored and approved to carry out works not only correctly but safely Protecting both your Property and People that use it Our network of professionals in what they do and on our ATS website makes us highly competitive and allows us to reduce lead times that provides our customers with the confidence that we understand how to win against major competitors with far longer lead times.

# **Quote Software**

We have intelligent, easy to use quoting templates software with a customer portal and VR360 Cad Design suite specifically for the products we provide on regular basis which has provided the most effective tool for converting Quotes and visitor leads. Not only do we use our software for your Quote but for your design also, providing an effective end-to-end solution for installers and customers.







### **Supply Chain Knowledge**

We have worked with major systems companies and manufacturers Hard, to obtain the best Quality Products at the best possible prises giving you the best of both we work with many installers so we completely understand the Complexities and the attention needed as well as the challenges in the Projects.

### The Perfect Fit

Our understanding of the marketplace in terms of our safe works Processes' and On-line Quote Process is unique; we are unaware of any other full Home Improvement agency which deals with every aspect of the supply chain and Trade Pros in this marketplace: from Manufacture to fabricator, wholesaler to installer.

We therefore strongly believe that we are the perfect fit for Completing your Property Improvements since we have an excellent track record in the building and improvement sector so much so we are working with local authorities brands Landlords and the NHS and are an 3x award wining enterprise established growing business with the title of:- Property improvement company British Central 2020/2021 and 2021/2022 and now 2022/2023

For more information regarding our company, visit www.tradepip.co.uk

We look forward to working with you.

### Kind Regards,

**Grant Ulyett** Head of Sales / CEO and founder of the tradePip! brand and group See below the organisations who we currently work with:-











# Award-winning Property Improvement specialists utilise UKleading SafeContractor accreditation to demonstrate their commitment to compliance and COVID secure working

22 Jan 2021

SafeContractor audit process helps Property Improvement Company of the Year (2020/21) tradePip! to attain Health & Safety excellence and build customer trust.

tradePip! are a Midlands-based mini trade merchant, with over 20 years' experience in providing property improvement products and services. TRADEPIP! DEMONSTRATE H&S
COMPLIANCE AND COVID SECURE
WORKING WITH SAFECONTRACTOR





Working with traders, landlords and property developers, tradePip! utilise their SafeContractor membership to enhance their Health & Safety compliance.

"tradePip! offer bespoke products and services to support a range of home improvement projects undertaken by our customers. We work on projects as principal contractor and project manager to ensure that we do deliver quality, efficiency and competitiveness to our clients." commented Grant, Director at tradePip!.

"We joined SafeContractor to demonstrate to our customers that our risk management processes are up to date and compliant. The audit process helped us to enhance our understanding of Health & Safety requirements and the processes and procedures our business needs to have in place to keep our customers and employees safe while carrying out works. We have also developed five steps to working safer to ensure our company is COVID-19 secure, including detailed COVID-19 risk assessments and social distancing procedures."

"Our SafeContractor membership gives us access to exclusive an TradePoint discount of 10% off purchases with no minimum spend. We anticipate that our frequent use of this benefit, along with the range of other discounts our SafeContractor membership gives us access to, will continue to build incremental value for our business." continued Grant.

Alcumus SafeContractor, the UK's leading health and safety accreditation, verifies an organisation's health and safety compliance and connects contractors to leading organisations through an online portal. SafeContractor offers its members access to an exclusive Member Benefits package that could help contractors to save an average of £2,470 a year on their business running costs. Savings can be made on tool and plant hire, PPE, trade purchases, fuel and expert support switching business energy, insurance and connectivity.

Gemma Archibald, Managing Director of Alcumus SafeContractor, said: "No-one goes to work to get injured. Major organisations simply cannot afford to run the risk of employing contractors who are not able to prove that they have sound health and safety policies in place.

"SafeContractor plays a vital role in supporting our clients in meeting their compliance needs, whilst working with their contractors as they progress through the accreditation process."

"We're thrilled that tradePip! has achieved SafeContractor accreditation, demonstrating their ongoing commitment to delivering the highest standards of health and safety compliance. We wish them every success with their future and are proud to have them within our community of over 33,000 contractors."

# Tradepip

SafeBuy® Universal Rating:

TRADEPIP.CO.UK



Verified EXCELLENT

Top 5% for Kitchen Furniture Suppliers



Get up to 10% off at Tradepip today\* + 1000's of other stores with Top CashBack - Claim Now

5.0



2 REVIEWS

SafeBuy checks data from:















Tradepip's overall website link trust A measure of how trusted Google may think tradepip.co.uk is

# Installation Guide

### On the day of Installation

When your Installer arrives, they'll sit down with you to talk you through the job so you know what they'll be doing throughout the day.

Before they do any work, they'll lay out safety zones and dust sheets – you can trust your installer to treat your home with the same respect and care as you do, and to make sure you're not disrupted too much.

Our Installers work safely and quickly and, as well as installing your Project, they'll also complete all the safety and regulatory documents certificates your council requires – along with all the paperwork needed in case you move home.

But they don't stop there. Before leaving, they'll clean up after themselves and any waste to be disposed of will be. You'll also be shown around your new project and how it differs from before.

As you can see, we'll take care of everything and you'll be sure you've made the right choice with **tradePip!** 

### After your Project as be installed

When we've finished installing your Project, we'll continue to look after you. After all, we want you to feel reassured and confident with your new Project.

You'll receive a further call or email 24-48 hours after they've finished your installation to check that everything's fine.

Remember, your Customer Support Team will be on hand for you after the installation if you have any questions about your Project.

It's always good to share thoughts and so you'll have the opportunity to tell us how you found our overall service through our Customer Satisfaction Survey.

So, as you can see, we're not just with you every step of the way through your installation, but afterwards, too.





















# COVID-19: INSTALLATION POLICY

We're working hard to keep your household and our installers safe during COVID-19



# WE'RE DOING OUR PART

At tradePip! our team is committed to protecting the health and safety of our workers and customers during these unprecedented times. In order to adhere to the Government's guide lines, the following steps will be taken before and during your installation to minimise the risk of exposure to the COVID-19 for both our team and customers.

Prior to installation, we will contact you to establish that no member of your household is showing any symptoms of COVID-19 or is currently self-isolating. We will also look to confirm that you are happy for your installation to proceed with both our team and yourself adhering to measures outlined within this document.

# OUR **COMMITMENT**

- If any member of our team, or anybody within their household, is showing any symptoms of COVID-19, they will be made to stay at home. We will then contact you to inform you that we will not be attending due to a member of your fitting team displaying symptoms. Your installation will need to be rearranged.
- We will endeavor to limit the number of our team members that are required to enter your home.
- Wherever possible, we will allocate the same team members to carry out work within your household until your project is complete.
- Our team have received training on how to correctly put on, use/wear, and take off protective clothing and equipment.
- Wherever possible, our team will use masks over the nose and mouth, limiting the risk of our team passing on or contracting the virus.
- Normal control measures, including personal protective equipment (PPE), necessary to protect our team from hazards that maybe present throughout the installation process will continue.
- At all times we will avoid physical contact (including shaking hands or exchanging any documentation) with others, including our own team members, and increase personal space to at least two meters whenever possible.

- Our team will decline hot or cold beverages, food or any other form of refreshment from customers in order to reduce the risk of cross contamination.
- Respiratory etiquette, including covering coughs and sneezes will be followed at all times.
- Promotion of personal hygiene will be followed at all times, if our team do not have immediate access to soap and water for handwashing, alcohol-based hand rubs containing at least 60 percent alcohol will be used.
- Approved cleaning chemicals or those that have label claims against the coronavirus will be used to clean surfaces wherever appropriate. The cleaning of the installed product will also be carried out in line with guidance given from the product manufacturer. Some products may need to be cleaned with only mild soapy water to avoid tarnishing them.
- If tools or equipment are to be shared, we will use alcohol-based wipes to clean tools before and after use.
- We will keep in-person contact as short as possible, limiting the number of people in attendance, and always use social distancing practices.



# WHAT WE NEED FROM YOU

- Prior to your installation, should you or any member of your household show any symptoms of COVID-19, please contact us to reschedule your installation. These symptoms include:
  - o a high temperature this means you feel hot to touch on your chest or back
  - o a new, continuous cough this means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours. If you usually have a cough, it may be worse than usual
- Throughout the installation, we will require you to remain at least two meters away from our team. Ideally, you would remain in another area of your property such as (another room) or in the garden until the installation is complete.
- Provide a clean and sanitary working environment for our team. This could be as simple as wiping down any surfaces within close proximity to the installation with approved cleaning chemicals.
- Do not offer our team any food or refreshments during their visit. Sharing food and drink increases the risk of cross contamination.
- Wherever possible, we will limit the need to pass over paperwork. However, upon completion we may ask you to sign a confirmation that you are happy with our workmanship. In this case, please use your own pen and place any paperwork

to collect. (but we may use email where ever possible)



### PROPERTY IMPROVEMENT COMPANY OF THE YEAR

tradePip! NOTTINGHAMSHIRE

Based in Nottingham, tradePip! are an established trade merchant specialising in home improvements. It's a one-stop-shop for those looking to renovate their homes, supplying made-to-measure kitchen units and worktops, bathrooms, bedrooms, flooring, doors, and accessories. tradePip! customers benefit from the company's enormous expertise in managing property improvements projects, creating innovative designs, and sourcing the highest quality materials. Well-placed to serve the Midlands, the merchant is trusted by homeowners, landlords, and property developers across the region. The company is fully-certified by SafeContractor, one of the UK's leading health and safety accreditations.

The judges were particularly impressed by the quality of the company's project management services. tradePip!'s project involvement is completely down to the customer, as the trade merchant can do it all – from supplying high-quality materials, fittings, and fixtures, to arranging for work to be carried out with one of its trusted contractors. The company is devoted to quality and efficiency, assisting homeowners with every aspect of their property improvement as needed. After project completion, tradePip! is committed ensuring a thorough clean-up process is carried out, and will conduct another site visit within one-to-two days to ensure it's to standard.

www.tradepip.co.uk 0800 044 3881 info@tradepip.co.uk

**3x AWARD WINNER** 



WELL-PLACED TO SERVE THE MIDLANDS, TRADEPIP! IS TRUSTED BY HOMEOWNERS, LANDLORDS, AND PROPERTY DEVELOPERS ACROSS THE REGION.





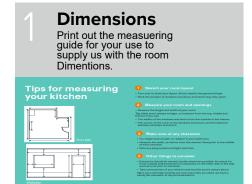


# Online Quote Process

Visit www.tradepip.co.uk to use our step-by-step Quote Process. In just 6 easy steps, you can provide the information we need to create dynamic, tailor-made solutions for your new project requirements, made to your own specifications with various designs available.

Styles

# The Design / Quote Can Then Be Done Remote Online Via Our Website / Quoting Hub





**Projet Projection** 









...Then Simply Place Your Order Or Save Your Design Plus Document's For Later Use.



# Property Improvement Company

of the Year

3x Award Winner

www.corporatelivewire.com

