

## NOLA GIRL CATERING DROP-OFF CATERING POLICY

Please read **BEFORE** requesting a quote  
or placing order!

- **CANCELLATIONS:** Unfortunately, due to the COVID-19 pandemic (post) we are no longer able to provide refunds if you cancel your order, but you may be able to receive a credit for future catering services at a later date based on our date availability. Please be sure of your plans prior to booking.
- **BOOKING:** Once payment has been received you will be emailed that your order is **“booked and confirmed”** for the specified delivery date and delivery time.  
**Your order will not be confirmed until payment has been received.**
- **PAYMENT:** Your order must be **PAID IN FULL** prior to delivery. If payment arrangements have been made, then your balance must be paid no later than **three (3) days** prior to your delivery date.
- **DELIVERY:** The minimum food delivery amount is \$500 before taxes. We only offer drop-off catering. *Pick-up from our kitchen workspace is not an option.*
- **PRICE BREAKDOWN:** All prices listed on the party trays menu are before tax (9%) and service & delivery charge (18%) unless otherwise stated.

### Payment Options

- **VENMO:** Payment can be made via Venmo. For Venmo payment please send to [@nolagirlfood](https://venmo.com/nolagirlfood)
- **ZELLE:** Payment can be made from your bank account (no fee, and, if your bank offers it) via Zelle. For Zelle payment please send to [judie504@gmail.com](mailto:judie504@gmail.com).
- **PAYPAL:** If you would like to pay via PayPal, email us at [nolagirlfood@gmail.com](mailto:nolagirlfood@gmail.com) and we will send you a payment link via PayPal invoicing. The PayPal processing fee is 4% and you do not need a PayPal account to pay this way.
- **BILL:** If you are a business or company on the BILL platform (*formerly BILL.COM*) and need to pay via ACH, please email us at [nolagirlfood@gmail.com](mailto:nolagirlfood@gmail.com) to arrange payment.

For any other questions about payment options, please email [nolagirlfood@gmail.com](mailto:nolagirlfood@gmail.com).

### Gratuities

*Gratuities are accepted and much appreciated. Gratuities are not added to the quote or invoice. Gratuities can be paid in cash at time of delivery or added at time of payment using one of the payment options above.*