

V-KIDZ CHILDMINDING AND SUPERVISED PLAY TERMS AND CONDITIONS

Upon application:

You will need to provide VFHW with the following.

- A copy of your child's immunization status
- If a child is not vaccinated against an immunizable condition, we ask that you complete the appropriate medical and liability waivers and risk acknowledgement in the case of an outbreak.

General Information

Our child-minding facilities at VFHW provide parents the necessary time and flexibility to utilise all services that VFHW has to offer. Our supervised child-minding "V-KIDZ care" area allows children to enjoy their time in a fun and safe environment. Child minding is available for children 6 months - 5 years in line with the times outlined on the schedule. Bookings are limited and essential.

Child Minding Fees

V-KIDZ Care sessions are purchasable in prepaid Packs or on the app at time of booking. Children who are V-KIDZ FIT members or part of a family membership are free of charge. Please see reception for more details.

V-KIDZ Care Conditions of Enrolment

Child minding is available to children of VFHW only during the hours advertised on the current Group Fitness Timetable - times are subject to change. Children will only be allowed into V-KIDZ Care if booked prior via the booking system

There is a 2 - hour limit which must be strictly adhered to, or penalties will apply. The ratio of carers to children is 1:12 – with a maximum of three (3) children under the age of 18 months permitted to be booked into a session.

Booking Procedures

Child minding is booked on a 'first come, first served' basis as numbers are limited. If a child is not booked in, they will be required to return to the main Reception to book in prior to attending. Booking can be done at Main Reception – either through the app, in person or via the phone.

V-KIDZ child minding may only be pre-booked up to one (1) business day in advance. Members may only book their own children into V-KIDZ Care. The VFHW staff members are responsible for the booking register during shift. If your child is attending V-KIDZ Care after their class, please ensure you book them in on the register prior to the commencement of class.

Cancelling a Booking

Parent/s must give at least two (2) hours-notice if wishing to cancel a V-KIDZ Care booking for their child(ren). If you cannot provide at least two (2) hours-notice you will incur a \$5.00 fee, payable on your next visit.

If a child falls sick within two (2) hours of their booking, a doctor's certificate must be provided to avoid the \$5.00 fee being applied.

Arriving and Departing V-KIDZ Care

In the event that a child is not covered under a family membership or under the age of 5 years, the Parents/Guardians must register the child and pay the fee at reception, where reception staff will issue the parent/guardian with a receipt. Parents/Guardians must then take their child to the V-KIDZ Care area and provide the VFHW staff with the receipt, and their name will be checked off the booking list by the VFHW staff member. Parents/guardians must strictly adhere to the advertised V-KIDZ child minding hours; no entry will be granted outside these hours.

All children must be signed in by their parent/guardian on arrival to the child-minding area and signed out when departing via the register. Please ensure you fill in all details requested on the form.

When arriving and leaving VFHW, please ensure you inform the staff. Due to safety, do not take your children from the group without letting staff know and without signing the register. Failure to obey these rules may result in banning your child from the V-KIDZ Care in future.

Children will only be able to depart with the parent who signed them in on arrival unless prior arrangements have been made in writing. Parents are not permitted to leave the Club whilst their child/ren are in child minding. We ask that all parents/guardians are respectful and only come into the V-KIDZ Care when you drop off or pick up your child. Please do not stay in the V-KIDZ Care area for the duration of your child's visit.

Medication, Food, Toilet, and Additional care

Please note that we do not permit personal toys or food in V-KIDZ Care so please ensure your child has eaten, if necessary, prior to attending. Please ensure that you have taken your child to the bathroom prior to checking them into the V-Kidz Care.

If your child is in nappies, please ensure you bring a spare nappy in case they require changing and the Parent / Guardian will be notified by staff to attend to the changing of nappies.

If your child is on medication, please ensure that you have filled out all the medical details on this enrolment form and please note that required medication must always be administered by parents/guardians only.

VFHW staff will not administer medication to children and will contact parents/guardians in case of emergency. VFHW staff have the right to refuse any child who is sick or appears to have any illness that may be transferred to other children or staff.

Symptoms of an illness that may lead to a child being sent away include.

- A heavy cold (mucus or consistent/heavy coughing)
- Nasal mucous
- Diarrhoea in the previous 24 hours
- Vomiting in the previous 24 hours
- A rash or open wound
- Any infectious disease
- A high temperature
- Covid-19 symptoms

In case of an accident, the parent/guardian will be notified as soon as possible. Further medical assistance will be sought by VFHW staff if deemed necessary. NB: Ambulance fees / medical fees will be the responsibility of the parent/Guardian.