# **IPFone**

1035 NE 125th St #200, North Miami, FL, United States





Chris Nunez came to install our phones today and was so fabulous!! He took his time to ensure everybody knew how to use everything and answered our never-ending questions with care and consideration. He was so pleasant that we want to buy more phones just so we can have Chris visit again.



Our tech, Chris, was very knowledgeable and listened to and resolved our phone issues. He made sure our phones were in good working order. He did a great job.



Great overall service. Our tech Christian Nunez was helpful every step of the way. Highly recommend.



I am definitely at ease when Christian Nunez comes to TF because I know we are in good hands. No nonsense, no unnecessary explanations with huge words. He goes straight to work comes out and gives a down to earth diagnostic. Even when I don't understand he takes time to explain it in simple non IT words. I really recommend Christian and when he teams up with Manal Khuffash, you cannot be in better hands at ipfone



Chris did an excellent job and answered all of our questions. He was very easy to work with as we had some complications of working in temporary office spaces. He was very accommodating to our unique situation



I have been with them for over 3 years. Their technian Alex Lage is Great!! He was able to install new phones, organize our extension menus and fix all are issues in the same visit. I would highly recommend IPfone for all your business communication needs. Jorge Loureiro is our account executive and he also goes the extra mile to help and gets involved with any matter in order get any issue resolved in an expedited manner. Thank you guys, your are the best!!



### Maurice Fiorentino (M)

14 reviews · 2 photos

★★★★★ 4 weeks ago

I'd like to acknowledge and give a special thanks to Heather Dawla and IPfone. Over the last several years Heather and IPfone have been an asset to our team. From troubleshooting complex network issues, configuring our phone systems, to helping us keep our infrastructure online and much more. Heather has been our first responder since the beginning. Thank You for your outstanding service. I wish you continued growth and success in your career.



#### Karl Marfisi

1 review

★★★★★ 3 months ago

Best VOIP Company ever, very professional and trained staff, sales person, project manager, technician and even training person was excellent, 100% recommended!! and the best thing is the price, I compare the quote with 3 VOIP companies, these people have no competition!!



#### Asad Sahibzada

4 reviews

★★★★★ a year ago

AMAZING install experience and VERY friendly and helpful employees. My PM was Manal Khuffash and Eric Levitt helped open my eyes to a better phone system and service for my business.

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#### Mr. Motors Miami LLC

9 reviews · 4 photos

 $\star\star\star\star\star$  2 months ago

Great connection and speed Omar Garcia helped me out with a connection issue, figured it out in under 15 seconds, super smart guy, knows what hes doing



## Michael L. Keiber

1 review

★★★★★ 10 months ago

They have done a fantastic job. Sent someone to install, and then the day the phones lines were ported to the new system they sent a trainer and he was great! My request are always answered the same day.



★★★★★ 9 months ago

I want to start by saying, Thank You.

You have one of the best support infrastructures I've worked with. In the past year, I have made many calls to your support service and with every call, I get the same. Total professional people and the need to help solve the problem. Thank You.

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I've worked for Comcast for many years and never worked, seen or heard the level of support your company provides to its customers. Just wow!



As with most things we had a few bugs/kinks with the setup, I commend Tony Shark and his team for working with us and getting everything running smoothly. The whole transition from my experience was coordinated well and the communication and response was exceptional!