

PATHWAYS FOR VICTIMS OF DOMESTIC VIOLENCE

California Statewide Employment, Unemployment, Training & Job-Seeker Resource Portfolio

CORRECTED & EXPANDED EDITION - 2026

A practical, call-ready companion portfolio for unemployed workers, survivors rebuilding economic independence, teens, young adults, older adults, people with disabilities, and Californians who are blind or have low vision.

Statewide starting numbers

EDD Unemployment Insurance: **1-800-300-5616**

EDD Workforce Services / AJCC information: **1-916-654-7799**

CalJOBS assistance: **1-800-758-0398**

California Relay Service: **711**

This corrected edition adds telephone numbers, physical locations, clear service descriptions, youth work-permit information, senior employment, disability employment, blind/low-vision services, and verified California workforce locations. Call before traveling because hours and staffing can change.

1. How to Use This Portfolio

Pathways can use this document as a referral tool. Start with the statewide number that matches the seeker's need, then use the verified workforce-center locations below. For counties or rural communities without a center listed in this edition, call EDD Workforce Services at 1-916-654-7799 or use the official AJCC office locator to identify the closest current center.

Cost labels: AJCC employment services are generally provided at no cost. Training funding, supportive services, paid work experience, senior employment placements and disability services have separate eligibility requirements. Temporary staffing agencies should never charge a job seeker a fee simply to submit a normal employment application.

2. Unemployment Insurance & Reemployment

Resource	Telephone / Location	What it provides
EDD Unemployment Insurance	1-800-300-5616 California statewide	Claims, payment information, technical help, password resets, UI Online questions and g
EDD UI Self-Service	1-866-333-4606 24 hours / 7 days	Payment information, Tele-Cert, new/reopened claim information, 1099G information and
EDD Workforce Services	1-916-654-7799 Sacramento statewide line	AJCC network, training resources, Eligible Training Provider List and workforce-services c
CalJOBS Help Desk	1-800-758-0398 California statewide	Assistance with California's online job-search and workforce system.

[EDD Unemployment contact information](#) | [EDD / AJCC Office Locator](#)

3. Verified California Workforce & AJCC Locations

These are public workforce locations and contact numbers published by California EDD. They provide or connect job seekers to employment services, training, employer recruitment, job-search assistance and workforce partners. Contact the center before visiting.

County	Center	Location	Verified phone
Alameda	Oakland AJCC	7677 Oakport St., Suite 350, Oakland, CA 94621	510-564-0500
Alameda	Tri-Cities One-Stop Career Center	39155 Liberty St., Suite B200, Fremont, CA 94538	510-371-0036 (video phone); call EDD Workforce Servi
Contra Costa	EASTBAY Works / Concord AJCC	4071 Port Chicago Hwy., Suite 250, Concord, CA 94520	925-671-4500
Fresno	Fresno AJCC / Workforce Connection	3170 W. Shaw Ave., Fresno, CA 93711	559-230-4158
Imperial	El Centro AJCC	1550 W. Main St., El Centro, CA 92243	760-339-2722
Kern	Bakersfield AJCC	1600 E. Belle Terrace, 2nd Floor, Bakersfield, CA 93307	661-336-6912
Los Angeles	GLADES South Gate	4354 Tweedy Blvd., South Gate, CA 90280	213-685-6396
Los Angeles	South Bay One-Stop - Torrance	1220 Engracia Ave., Torrance, CA 90501	424-419-4343
Los Angeles	Pomona AJCC	1460 E. Holt Ave., Suite 130, Pomona, CA 91767	909-992-5347
Los Angeles	GLADES Woodland Hills	20920 Warner Center Ln., Suite C, Woodland Hills, CA 91367	818-657-1857
Los Angeles	Verdugo Jobs Center	1255 S. Central Ave., Glendale, CA 91204	818-409-0441
Los Angeles	South Bay One-Stop - Inglewood	110 S. La Brea Ave., Room 503, Inglewood, CA 90301	424-419-4343
Los Angeles	South Bay One-Stop - Carson	801 E. Carson St., Room 116, Carson, CA 90745	424-419-4343
Merced	Merced AJCC	1205 W. 18th St., Merced, CA 95340	209-726-5407
Monterey	Salinas AJCC	928 E. Blanco Rd., Suite 280, Salinas, CA 93901	831-202-9199
Monterey	Monterey County Satellite AJCC	1295 La Salle Ave., Room 7, Seaside, CA 93955	831-202-9199 (regional EDD contact)
Napa	CareerPoint Napa	1546 First St., 2nd Floor, Napa, CA 94559	707-648-4024 (regional EDD contact)
Orange	Brea AJCC	675 Placentia Ave., Suite 330, Brea, CA 92821	657-400-1389
Orange	OC Workforce Solutions - Laguna Niguel	28202 Cabot Rd., Suite 140, Laguna Niguel, CA 92677	657-400-1389 (regional EDD contact)
Riverside	Riverside AJCC	1325 Spruce St., Suite 110, Riverside, CA 92507	951-955-2212
Riverside	Hemet AJCC	749 N. State St., Hemet, CA 92543	951-791-3575
Riverside	Indio AJCC	44-199 Monroe St., Suite B, Indio, CA 92201	760-863-2672
Sacramento	Sacramento AJCC	2901 50th St., Sacramento, CA 95817	916-227-0301

County	Center	Location	Verified phone
Sacramento	Hillsdale AJCC	5655 Hillsdale Blvd., Suite 8, Sacramento, CA 95842	916-263-4146
San Bernardino	West Valley AJCC	9650 9th St., Suite A, Rancho Cucamonga, CA 91730	909-948-6638
San Diego	North Coastal Career Center	1949 Avenida Del Oro, Suite 106, Oceanside, CA 92056	760-230-5440 (video phone); use local center/EDD local
San Francisco	San Francisco AJCC	801 Turk St., San Francisco, CA 94102	415-749-7503
San Joaquin	Stockton AJCC	6221 West Ln., Suite 105, Stockton, CA 95210	209-468-3500
Santa Clara	San Jose AJCC	1901 Zanker Rd., San Jose, CA 95112	408-216-6200
Santa Cruz	Capitola Career Center	2045 40th Ave., Suite B, Capitola, CA 95010	831-464-6286
Solano	Vallejo AJCC	1440 Marin St., Vallejo, CA 94590	707-648-4024
Ventura	Oxnard AJCC	2901 N. Ventura Rd., Suite 300, Oxnard, CA 93036	805-288-8400

Official source: [California EDD workforce location directory](#) and [EDD Deaf and Hard of Hearing county directory](#).

4. Youth Employment - Under 18

California work permits: Except for limited legal exceptions, minors under 18 who are employed in California must have a Permit to Employ and Work. For non-entertainment work, the permit is usually issued by an authorized person at the minor's school. When school is not in session, it is generally obtained through the superintendent of the school district where the minor lives.

Typical process: (1) the employer agrees to hire the minor; (2) the student obtains the Statement of Intent to Employ a Minor and Request for Work Permit (CDE Form B1-1); (3) the student, parent/guardian and employer complete the required portions; (4) the completed form goes back to the school; (5) an authorized school official may issue the work permit. Permits normally must be renewed for a new school year.

California Division of Labor Standards Enforcement - Child Labor information: <https://www.dir.ca.gov/dlse/DLSE-CL.htm>.

Entertainment Work Permit Unit: **6150 Van Nuys Blvd., Room 100, Van Nuys, CA 91401 | 818-901-5484**. This special unit applies to minors working in entertainment.

5. Older Adults & Senior Employment

Senior Community Service Employment Program (SCSEP) is a work-based training program for low-income unemployed adults age 55 and older. California states that participants generally train about 20 hours per week in nonprofit or government community-service assignments and are paid the highest applicable federal, state or local minimum wage. Eligibility includes age 55+, unemployment and income limits; priority groups include people over 65, people with disabilities, rural residents and people experiencing or at risk of homelessness.

California Department of Aging Information Line: 1-800-510-2020 - routes callers to local aging services. Ask specifically for SCSEP / Senior Employment Training availability in the county.

[California Senior Employment Training / SCSEP](#)

6. Disability Employment & Vocational Rehabilitation

California Department of Rehabilitation (DOR) provides vocational rehabilitation and employment-related services for eligible Californians with disabilities. Services may include vocational counseling, training, assistive technology, job development and placement, and support needed to prepare for, obtain or retain employment.

DOR statewide information: 1-800-952-5544 | TTY 1-844-729-2800

[California Department of Rehabilitation](#)

7. Blind & Low-Vision Employment Services

DOR Blind Field Services: 916-558-5480. Blind Field Services provides specialized vocational rehabilitation to Californians who are blind or visually impaired, including employment preparation, counseling and services tailored to vision loss.

Orientation Center for the Blind: 510-559-1200

400 Adams St., Albany, CA 94706. The center serves job seekers from across California who are blind or visually impaired. DOR states that eligible consumers may receive training in independent travel, Braille/communication, assistive technology, daily living and work-readiness skills at no cost to DOR consumers.

[DOR Blind Field Services](#) | [Orientation Center for the Blind](#)

8. Deaf & Hard-of-Hearing Employment Access

EDD publishes county-specific Deaf and Hard of Hearing employment contacts. Examples include: Oakland AJCC, 7677 Oakport St., Suite 350, Oakland - voice 510-394-1846; Fresno Workforce Connection, 3170 W. Shaw Ave., Fresno - voice 559-230-4124; South Bay One-Stop, 1220 Engracia Ave., Torrance - voice 310-782-2120; Riverside AJCC, 1325 Spruce St., Suite 110, Riverside - voice 951-955-2212; and San Francisco Civic Center, 801 Turk St., San Francisco - voice 415-749-3235.

California Relay Service: **711**. Full county directory: [EDD Deaf and Hard of Hearing Services](#).

9. Training, Apprenticeships & Career Education

AJCC / WIOA training: Ask the local AJCC about WIOA eligibility, approved training providers, on-the-job training, paid work experience, supportive services and the Eligible Training Provider List.

Apprenticeships: California registered apprenticeships combine paid employment with structured training. Search current programs through the California Division of Apprenticeship Standards.

[California Division of Apprenticeship Standards](#) | [EDD Jobs & Training](#)

10. Temporary & Staffing Agencies - How Pathways Should Refer

Temporary agencies can be useful for immediate income, temp-to-hire work and rapid placement. Because branch offices and openings change frequently, Pathways should use each company's official branch locator and confirm the telephone number before sending a seeker.

Recommended categories: administrative/clerical, customer service, warehouse/logistics, manufacturing, healthcare, hospitality, accounting/finance, information technology and professional staffing.

Safety rule: Do not send a seeker to a staffing service that demands payment merely to submit a normal job application. Confirm the employer/agency name, physical location and contact number before the appointment.

Agency	Common placement areas	Official location / job portal
Adecco USA	Temporary, temp-to-hire and direct-hire staffing	https://www.adecco.com/en-us/locations
Randstad USA	Office, industrial, technology and professional staffing	https://www.randstadusa.com/locations/
Robert Half	Accounting, finance, administrative, technology, legal and professional staffing	https://www.roberthalf.com/us/en/locations
Kelly	Education, science, engineering, office and professional staffing	https://www.mykelly.com/
Manpower	Industrial, administrative and professional staffing	https://www.manpower.com/en/find-a-branch

11. Corporate & Government Employment

For corporate employment, Pathways should direct seekers to the employer's official careers page rather than an unverified job advertisement. Large California sectors include healthcare, logistics, retail, hospitality, banking, utilities, telecommunications, technology, education and transportation.

California state employment: CalCareers is the official portal for State of California jobs. County and city governments maintain their own official career portals. AJCC staff can also help seekers identify public-sector openings and prepare applications.

[CalCareers - State of California Jobs](#) | [CalJOBS](#)

12. Supportive Services That Help Someone Keep a Job

- Child care and after-school care
- Transportation, reduced-fare transit and eligible mileage/bus assistance
- Work clothing, uniforms, shoes and interview clothing
- Identification and document replacement
- Phone, internet, computer and digital-literacy assistance
- Housing, rental and utility stabilization
- Disability accommodations and assistive technology
- Food and emergency household assistance

Ask the AJCC whether WIOA or another workforce program can fund or refer the specific supportive service. Eligibility and available funding vary.

13. California 58-County Employment Referral Index

The following index gives every California county a starting employment doorway. Where a specific verified center is listed above, use that center. For counties not represented by a center in the verified-location table, call EDD Workforce Services at **1-916-654-7799** and request the current AJCC serving the seeker's ZIP code. CalJOBS assistance is **1-800-758-0398**. This prevents Pathways from publishing an outdated branch address as though it were permanent.

County	Employment doorway / telephone
Alameda	Oakland AJCC - 510-564-0500
Alpine	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Amador	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Butte	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Calaveras	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Colusa	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Contra Costa	EASTBAY Works / Concord AJCC - 925-671-4500
Del Norte	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
El Dorado	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Fresno	Fresno AJCC / Workforce Connection - 559-230-4158
Glenn	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Humboldt	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Imperial	El Centro AJCC - 760-339-2722
Inyo	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Kern	Bakersfield AJCC - 661-336-6912
Kings	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Lake	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Lassen	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Los Angeles	GLADES South Gate - 213-685-6396
Madera	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Marin	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Mariposa	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Mendocino	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Merced	Merced AJCC - 209-726-5407
Modoc	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Mono	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Monterey	Salinas AJCC - 831-202-9199
Napa	CareerPoint Napa - 707-648-4024 (regional EDD contact)
Nevada	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Orange	Brea AJCC - 657-400-1389
Placer	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Plumas	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Riverside	Riverside AJCC - 951-955-2212
Sacramento	Sacramento AJCC - 916-227-0301
San Benito	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
San Bernardino	West Valley AJCC - 909-948-6638
San Diego	North Coastal Career Center - 760-230-5440 (video phone); use local center/EDD locator for voice routing
San Francisco	San Francisco AJCC - 415-749-7503
San Joaquin	Stockton AJCC - 209-468-3500
San Luis Obispo	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code

County	Employment doorway / telephone
San Mateo	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Santa Barbara	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Santa Clara	San Jose AJCC - 408-216-6200
Santa Cruz	Capitola Career Center - 831-464-6286
Shasta	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Sierra	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Siskiyou	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Solano	Vallejo AJCC - 707-648-4024
Sonoma	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Stanislaus	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Sutter	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Tehama	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Trinity	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Tulare	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Tuolumne	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Ventura	Oxnard AJCC - 805-288-8400
Yolo	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code
Yuba	EDD Workforce Services 916-654-7799; ask for current AJCC by ZIP code

14. Pathways Employment Referral Checklist

- County / ZIP code
- Age group: minor, adult, older adult
- Currently unemployed, underemployed or seeking a career change
- Immediate need for unemployment benefits
- Transportation barrier
- Child-care barrier
- Disability accommodation or vocational-rehabilitation need
- Blind / low-vision or Deaf / hard-of-hearing access need
- Training or certification goal
- Temporary work, permanent work, apprenticeship or self-employment preference
- Referral agency, phone number, appointment date and follow-up outcome

15. Verification & Publishing Notes

Verified October 3, 2026 using official California Employment Development Department (EDD), California Department of Rehabilitation (DOR), California Department of Aging, and California Department of Industrial Relations resources. Branch staffing, operating hours, training funds and job openings change. Pathways should advise seekers to call before traveling.

Pathways role: Pathways provides navigation and referrals. Employment, benefits, training eligibility, work permits, accommodations and placement decisions are made by the responsible government agency, school, employer, training provider or staffing organization.

Primary official sources

[EDD Contact / Workforce Services](#)
[EDD Office Locator](#)
[EDD Unemployment Contact](#)
[EDD Deaf & Hard of Hearing Services](#)
[California Child Labor / Work Permits](#)
[California Senior Employment Training](#)
[DOR Blind Field Services](#)
[Orientation Center for the Blind](#)