



Audra Pollard ^{BM}

PROFILE

Professional, Dependable, Driven, and Positive leader with 23 years of public service experience in regional, metropolitan, remote, outback and Indigenous communities across Qld.

Managed small and large teams of government and non-government in resource, custodial, communication and disaster management.

Optimised client service delivery and outcomes through effective internal and external working relationships, community engagement and staff training

REFEREES

1. Private and Confidential
2. Private and Confidential

CONTACT

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EDUCATION

- ✚ **TAE40116:** Statement of Attainment in Training & Assessment, *2019 Ilearn ECollege.*
- ✚ **BSB41415:** Statement of Attainment in Work Health & Safety, *2019 Pinnacle Safety.*
- ✚ **SITHFAB002:** Provide Responsible Service of Alcohol, *2019 Galaxy Training Australia*
- ✚ **SITHFAB001:** Provide Responsible Gambling Services, *2019 Galaxy Training Australia*
- ✚ **PUA60112:** Advanced Diploma of Public Safety (Emergency Management), *2018 College of Law, Education & Training*
- ✚ **PUA50904:** Diploma of Public Safety (Search and Rescue), *2006 Queensland Police Service*
- ✚ **PUA50210:** Diploma of Public Safety (Policing), *2003 Queensland Police Service*
- ✚ **ASPL45:** Associate Diploma in Paralegal Studies, *1998 Kelly Business College*
- ✚ **2255-2256:** Course in Marine Rescue Volunteers (Cert I & III), *1998 VMR North Stradbroke Island*
- ✚ **2278:** Course in Office Administration (Cert I, II & III), *1996 Moreton Institute of TAFE*
- ✚ **Senior Certificate:** Year 12 Certificate, *1996 Cleveland District State High School.*
- ✚ **Junior Certificate:** Year 10 Certificate, *1994 Dunwich Secondary Department, North Stradbroke Island.*

EMPLOYMENT

Queensland Police Service

- **11/2021–Current:** **Supervisor Communications Coordinator**, *Police Communications Centre, Mackay. Maintain satisfactory client service outcomes.*
- **06/2021 – 11/2021:** **Training Supervisor**, *Police Education and Training Unit, Mackay. Establish, maintain, and coordinate the education, training, and development requirements of sworn and unsworn members within multiple areas of responsibility.*
- **03/2020–06/2021:** **Watchhouse Manager**, *Police Watchhouse, Mackay. To plan, organize, administer, coordinate, and supervise the detention of prisoners in the Watchhouse in accordance with Operational Procedures.*
- **09/2016–03/2020:** **Disaster Management Executive Officer**, *Police Disaster Districts, Longreach and Mackay. Provide support to the Districts Management Group in the performance of its functions before, during and after times of significant community disruption.*
- **01/2008–09/2016:** **Supervisor Communications Coordinator**, *Police Communications Centre, Townsville, and Brisbane. Responsible for assessing and Prioritising requests for police assistance and recording of information for use by police.*
- **04/1999–01/2008:** **General Duties Police Officer**, *Gold Coast, Mount Isa, Mornington Island, Innisfail, and Townsville. Provide operational policing services to the Qld community which protects life and property, preserves peace and safety, prevents crime, and upholds the law in an ethical, lawful, justified, fair and equitable manner without prejudice.*

VALUES

ADVOCATE FOR VULNERABLE PERSONS

FAIR AND EQUITABLE TREATMENT OF OTHERS

LEAD OTHERS WITH HUMILITY AND EMOTIONAL INTELLIGENCE