



## 1. Booking & Payment

- All bookings must be made via the official booking form.
- A place is only secured once payment (or agreed deposit) has been received.
- Full payment must be made prior to the first day of attendance unless otherwise agreed.
- Coulter's Kids Camp reserves the right to cancel bookings where payment has not been received.

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## 2. Pricing

- Full Day (9:00am – 3:00pm): £20
- Full Week (5 days): £90
- Sibling Rate: £35 per day for 2 children attending on the same day
- Wraparound Care: £4.50 per hour per child

All prices are subject to change, but confirmed bookings will not be affected.

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## 3. Wraparound Care

- Wraparound care is available from **7:30am to 5:00pm**.
- This service is provided in partnership with **Chrissie's Childminding**.
- Parents must clearly state required times at booking.
- Additional hours may be charged if collection is later than agreed.

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## 4. Cancellations & Refunds

- Cancellations made **7 days or more** before the booking will receive a full refund (excluding any non-refundable deposit, if applicable).
- Cancellations made **less than 7 days** before the booking may not be refunded.
- No refunds will be given for non-attendance.
- In exceptional circumstances, credits may be offered at the discretion of Coulter's Kids Camp.

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## 5. Illness & Absence

- Children who are unwell must not attend the camp.
- If a child becomes unwell during the day, parents/guardians will be contacted and must arrange prompt collection.

- No refunds will be given for absence due to illness.
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## **6. Behaviour**

- We aim to provide a safe and enjoyable environment for all children.
  - If a child's behaviour is deemed unsafe or disruptive, parents will be contacted.
  - In serious cases, Coulter's Kids Camp reserves the right to refuse further attendance without refund.
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## **7. Health & Safety**

- All staff are DBS checked and first aid trained.
  - Parents must provide accurate medical information and emergency contact details at the time of booking.
  - Any allergies, medical conditions, or additional needs must be clearly disclosed.
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## **8. Collection & Late Pick-Up**

- Children must be collected promptly at their agreed time.
  - Late collection may result in additional charges in line with wraparound care rates.
  - Only authorised individuals listed on the booking form may collect a child.
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## **9. Personal Belongings**

- Children should bring appropriate clothing, food, and water for the day.
  - Coulter's Kids Camp is not responsible for lost, damaged, or misplaced items.
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## **10. Photography & Media**

- Photos may be taken during activities for promotional purposes (e.g. social media).
  - Consent will be requested via the booking form.
  - If consent is not given, your child will not be included in any imagery.
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## **11. Changes to Schedule**

- Coulter's Kids Camp reserves the right to make changes to activities, staffing, or scheduling where necessary.
  - In the unlikely event of cancellation by us, a full refund or alternative date will be offered.
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## **12. Liability**

- While all reasonable care is taken, participation in activities is at the parent/guardian's risk.
- Coulter's Kids Camp is not liable for injuries sustained during normal participation unless caused by negligence.

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### **13. Agreement**

By completing a booking, you confirm that:

- All information provided is accurate
- You agree to these Terms & Conditions
- You accept the policies outlined above