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GENERAL/CANCELLATION TERMS & CONDITIONS

By booking with Apple Vacations, a brand of ALG Vacations Corp., you agree to the general/cancellation terms and conditions contained herein. Any payment constitutes acceptance of the terms herein. All policies, procedures and terms contained herein are subject to change at any time without notice at Apple Vacations' sole discretion. Contracted group vacations have special terms and conditions—please refer to your group contract. In the event your hotel is supplied by Travelscape LLC, the terms and conditions at developer.ean.com/terms/en/ apply. If you booked through a travel advisor, all communications prior to departure, including questions about changes, cancellation, payments and refunds, must be via your travel advisor. Some travel advisors charge service fees and/or additional cancellation fees. Standard policies, payments, and penalties outlined below may be more restrictive during holidays and special events. No refunds will be made for special events, shows, or attraction passes.

1. Bookings, Deposits & Payments

Transportation Security Administration (TSA) regulations require you to provide your full name as it appears on your travel documents, date of birth, and gender at the time of booking for the purpose of watch-list screening. Failure to provide this information will result in you not being allowed to travel. For details, visit [tsa.gov](https://www.tsa.gov).

All prices and fees stated herein as well as on our website and in our promotional materials are in U.S. dollars unless otherwise stated. To reserve your vacation, provide the required booking information and pay the applicable deposit/payment per person, **including full payment of the Travel Protection Plus Plan Cost (if selected). If you decline Travel Protection Plus and cancel your booking, any amount due for air-inclusive vacations** (after applicable penalties) **will be in the form of a future travel credit.** A \$49 per person fee will be assessed for deposit-only consumer-direct bookings made 46 days or more from departure. Full payment of your entire vacation is due 45 days prior to departure. If payment is not applied on time, a \$25 fee per reservation will be assessed, and we reserve the right to cancel the reservation at any time.

Apple Vacations accepts payment by a variety of credit and debit cards, as well as the **Flex Pay** monthly payment plan. A \$40 processing fee will be assessed to refund a previously applied credit card payment, and recharge the payment to a different credit card. When booking with an airline-sponsored credit card, benefits such as free baggage fees which may apply when booking with the airline directly WILL NOT apply to your Apple Vacation.

[View deposit/payment requirements here.](#)

2. Travel Protection Plus

We strongly recommend that you purchase Travel Protection Plus to cover your cancellation and change fees. Two plan types are available: 1) Full Travel Credit (reimbursement in travel credit), or 2) Cash Refund (refund in original form of payment). The plan type you purchase will determine the form of your reimbursement/refund. Travel Protection Plus includes a Pre-Departure Penalty Waiver (Part A), and Post-Departure Travel Protection (Part B). Travel Protection Plus is not offered on air-only vacations utilizing scheduled air. Travel Protection Plus may only be added within 7 days of your initial deposit, provided you have not yet made your final payment (except for group passengers who are subject to the terms under their group contract). Nonrefundable hotels are not covered by the Pre-Departure Penalty Waiver. Travel Protection Plus payments are nonrefundable and nontransferable. See your travel advisor or visit applevacations.com/travel-protection-plus for more information.

3. Changes & Cancellations

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You must immediately notify your travel advisor to cancel or make changes to your vacation package. If you booked directly on the Apple Vacations website or through the Apple Vacations contact center, you may cancel your reservation online by retrieving your reservation [here](#), or call 1-800-517-2000. If your plans change, your right to a refund is limited and subject to the penalties and fees shown in the table below. Passengers who do not travel are subject to 100% cancellation penalties. All changes and cancellations are subject to availability, limitations, restrictions, and fees imposed by Apple Vacations ("brand fees") and its third-party suppliers ("supplier penalties" assessed directly by the airline, hotel, and/or feature providers, such as excursion operators). Certain excursion operators only allow a refund if canceled upon notice to them. Contact the excursion company for the applicable notice provision and to arrange a refund.

If you cancel your vacation or change your travel dates, flight, duration, class of service, name, departure city, or destination, the charges shown below become payable by you. Significant additional penalties (i.e. nonrefundable airline tickets and fees, nonrefundable or nontransferable hotel promotions) may apply. If the number of individuals occupying a room changes, the remaining traveler(s) will be responsible for any additional costs incurred as a result of a change in the per person occupancy rate. If all travelers change, it is considered a new booking and cancellation fees may apply. Nonrefundable hotels incur penalties upon deposit. Once travel has begun, there will be no refunds for any unused or partially used travel component for any reason. Contracted group bookings follow alternative change and cancellation policies according to the group's contract. Many fares and hotel reservations are nonrefundable and nontransferable, and you may be charged 100% cancellation/change penalties. Changes to, or cancellation of, a Basic Economy flight will result in forfeiture of tickets.

If you cancel your reservation and rebook within 7 days, Apple Vacations brand penalties are waived. Applicable supplier penalties may apply. Additionally, Travel Protection Plus (TPP), if selected, is considered unused if there are no supplier penalties, and can be moved to the new reservation for first instances without a reactivation fee. When rebooking 8 days or more after initial cancellation, normal fees apply, and TPP is considered used. The state specific free-look period indicated in the Plan Documents still applies.

Cancellation Fees

Exclusive Nonstop Vacation Flights

45+ days from departure: \$50 per person + applicable hotel/feature penalties
44-31 days from departure: \$125 per person + applicable hotel/feature penalties
30-0 days from departure: 100% nonrefundable*

Scheduled Air Packages

4+ days from departure: \$100 per person + applicable air/hotel/feature penalties
3-0 days from departure: 100% nonrefundable

Land-Only Bookings: All travel dates: Applicable hotel/feature penalties

Change Fees

Exclusive Nonstop Vacation Flights change fees to new travel date or destination:

45+ days from departure: Applicable hotel/feature penalties
44-31 days from departure: \$125 per person + applicable hotel/feature penalties
30-0 days from departure: 100% nonrefundable*

Complete name change:** \$25 per person + applicable hotel/feature penalties

Other changes: \$50 per booking + applicable air/hotel penalties

Other changes apply to change in airfare type/flights times, duration, class of service, departure city, or change to lower-priced hotel.

*Nonrefundable- Funds cannot be used toward a new reservation if changing dates or destination.

**Spirit Airlines does not allow complete name changes 7 days or less from departure.

Scheduled Air Packages and Land-only bookings: Applicable air/hotel/feature penalties

Scheduled Air and land-only change fees apply to new travel date, destination, flight/airfare type/flight times, duration, class of service, departure city, change to lower-priced hotel and complete name changes when allowed by hotel/airline.

Apple Vacations' brand change fees do not apply for hotel only or scheduled air packages. Change fees apply for Exclusive Nonstop Vacation Flights (ENVF) and ENVF packages, and supplier penalties may apply. For changes to bookings with **Travel Protection Plus** (TPP) where no penalties were assessed, TPP is considered unused in the first instance and can be moved to a revised reservation without a reactivation fee. For changes to bookings with **Travel**

Protection Plus (TPP) where penalties were assessed, the penalties are covered but the TPP reactivation fee applies if you wish to have this coverage on

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4. Cancellation Reimbursement via Travel Credit and Cash Refunds

Cancellations WITH Travel Protection Plus (TPP): If you cancel your vacation, fees will be waived, and the amount due (*less the cost of the TPP premium*) will be in the form of travel credit if you selected the full travel credit option, or original form of payment if you selected the cash refund option.

Cancellations WITHOUT Travel Protection Plus (TPP): If you cancel your vacation, any amount due on air-inclusive vacations will be in the form of travel credit; any refund due for land-only bookings and contracted group bookings (*after applicable penalties as shown below*) will be in original form of payment. All applicable cancellation penalties are deducted from travel credit.

Refund allocations in original form of payment: Refund in original form of payment is posted to the original credit card charged. If multiple cards were charged, refunds are posted in proportionate amounts to the original charges. Refunds in original form of payment are generally processed within approximately 30 days of cancellation.

Reimbursement allocations in the form of travel credit: Travel credits are allocated equally among all adult (18+) passengers on the original reservation. If there were children under 18 years of age on the original reservation, their travel credit(s) are allocated equally among the adult (18+) passengers. Travel credits are generally processed one or two business days after cancellation.

5. Travel Credits

Standard change and cancellation policies apply to new bookings made with travel credit. Travel credits are valid for travel commencing within 395 days from original departure date, must be used for travel commencing by expiration date, are nontransferable and nonrefundable, have no cash value, and are issued in the names of the adult (18+ years of age) passengers on the original reservation. For more information on travel credits, visit <https://www.applevacations.com/faq/policy>.

6. Credit Card Transactions & Chargebacks

If for any reason, any travel service provider is unable to provide the services for which you have contracted, your remedy lies against the provider, and not against Apple Vacations. In the event that payment has been made to Apple Vacations by credit card, you agree that you will not seek to charge back your payment to Apple Vacations. If Apple Vacations incurs any costs, including but not limited to attorneys' fees, to recover any payments charged back by your credit card company, you agree that you will be liable for these costs. If the credit card is declined, you guarantee that you will settle any amounts owed to Apple Vacations via money order or cash immediately.

7. Travel Documents

Your travel documents will be emailed to you once full payment is received. Please check them carefully to ensure that all the information is correct and passenger names exactly match your Proof of Citizenship. If you discover an error, please contact your travel advisor immediately or Apple Vacations at 1-800-517-2000.

8. Required Entry/ Re-entry Documentation

Proper documentation is YOUR responsibility. The following information is based on current requirements for U.S. citizens at time of publication. This information may change- see your travel advisor or contact your destination consulate for the most current requirements on your travel date.

Passengers returning to the U.S. by air from any international destination must have a valid passport, and may be denied boarding by the airline if the passport is damaged, mutilated, or has excessive wear. A "Passport Card" is not acceptable. If your name on your passport (or for non-U.S. citizens, "valid travel documents") does not match your name on your travel documentation, you will not be allowed to travel. A passport valid for up to 6 months past the date of completed travel is required when traveling internationally. Married or divorced women traveling under names other than what is printed on their travel documents must supply a marriage license and/or divorce decree. If you are not a U.S. citizen, contact your destination's consulate or embassy to determine required entry documents.

Passports are NOT required for travel within the continental U.S., Hawaii, Puerto Rico, and the U.S. Virgin Islands. However, travel to these U.S. destinations/ U.S. territories requires a valid state/government-issued picture I.D. or valid state-issued driver's license. Beginning May 7, 2025, your valid state/government-issued picture I.D. or valid state-issued driver's license must be compliant with the Real ID ACT in order to board domestic flights and access certain federal facilities. Visit dhs.gov/real-id for more information. If it is not compliant, visit tsa.gov/travel/security-screening/identification for more information.

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9. Traveling Minors

We cannot accept unaccompanied minors under 18 for any travel. For certain countries, a notarized consent from both parents or legal guardian(s) is required for children younger than 18 years old traveling with one parent, or in someone else's custody; or a notarized birth certificate showing only one parent, a parent's death certificate, or a court order of child custody MAY also be permissible. Be sure to check with your travel advisor, inquire with your destination's consulate, or visit websites such as travel.state.gov, dhs.gov or iatatravelcentre.com. Mexican-born minors under 18 years of age traveling alone or with someone other than a parent or legal guardian, require special documentation to depart Mexico, even if the Minor is a Dual Mexican Citizen. For details, contact the Mexican embassy or [click here](#). Some airlines may require documentation for children traveling without their legal guardian beyond what is mandated by the destination country- contact your airline directly for details.

10. Denial of Entry

Certain countries may deny entry to travelers with even a minor criminal record, and if not a U.S. citizen, entry back into the U.S. Check with the U.S. Embassy and the embassy or consulate of the country being visited to ensure you can travel as planned. Apple Vacations does not accept responsibility if you are denied entry and cancellation penalties apply.

11. Flights & Airport Check-in

Your flight information will appear on the booking confirmation issued when you make your deposit, and on your electronic travel documents issued upon full payment. All flight times are subject to change without notice. We strongly suggest that you reconfirm exact flight times with the carrier 24 hours prior to departure and again before departing for the airport. Please be advised that we may provide your name, phone number and/or email address to third party suppliers such as air carriers to be used to advise passengers of irregular flight operations and disruptions.

For international flights, we recommend arriving at the airport **at least three hours prior to your scheduled departure time** to allow time to check in and get through Security. For domestic flights, we recommend that you arrive two hours prior to travel but absolutely no later than one hour prior to travel. If you do not have pre-assigned seats and have seat preferences, we recommend that you arrive early as seats will be assigned upon check in based on availability. Pre-assigned seat selection is at the discretion of the air carrier and may require payment of an additional fee.

If you do not check in at the airport or gate at the required time, or do not possess proper documentation, you will be denied boarding and will not be eligible for a refund. Additionally, if you fail to check in for your flight without prior cancellation, you are considered a no-show and will not be eligible for a refund. Travel Protection Plus does not cover the instances noted above. Apple Vacations assumes no responsibility for any passengers making independent connections to flights booked through Apple Vacations. Some airlines do not charge for infants under two years of age, but the infant must sit on an adult's lap. Other airlines do charge for infants or infant air-related taxes. Please check with your air carrier. If an infant reaches the age of two at any time during the vacation, federal law requires the purchase of a separate seat for any remaining portions of the flight. Some countries charge infant departure taxes.

12. Package Pricing - Exclusions

If you have not paid for your vacation in full, you will be responsible for any increases in the price of any and all components of the vacation package. Apple Vacations reserves the right to re-invoice your reservation should an error be made in computing your vacation price. Mandatory taxes, fees, and surcharges imposed by U.S. and foreign governments, airlines, and hotels are included in the total vacation price and are subject to change at any time. Some may be payable in destination and may include, but are not limited to, hotel resort fees, energy surcharges, environmental levies, and departure taxes. While we have included Pay in Destination charges provided to us by third parties at the time of booking, charges may fluctuate based on exchange rates at time of travel. You may incur additional expenses for optional products and services that are not included in the package price, including but not limited to (unless otherwise noted): gratuities, meals and beverages; passport/visa fees; airline seat assignments and baggage fees; car seats; rental cars; transfers, optional excursions; and items of a personal nature. Rates for packages including a rental car do not include state/local taxes, gasoline, optional insurance, Collision Damage Waiver (CDW), under-age driver charges if under the age of 25, or airport charges, which are payable directly to the rental car company. Minimum age requirements may apply- contact your travel advisor or the rental car company for specific information. A valid driver's license and major credit card in driver's name are required.

13. Airline, Hotel and Feature Taxes

Apple Vacations may split the merchant of record payment between Apple Vacations and the air carrier booked. The Apple Vacations portion of the

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with facilitating your hotel/feature arrangement, the amount you are charged will include tax recovery charges and service fees. This amount includes an estimate to recover the amount we pay to the hotel/feature related to your reservation for taxes owed by the hotel/feature including, without limitation, sales and use tax, occupancy tax, room, tax, excise tax, value added tax, good and services tax, and/or similar taxes. The amount Apple Vacations pays to the hotel/feature in connection with your reservation for taxes may vary from the amount we estimate and include in the amount charged to you. The amount charged to you also includes an amount to compensate Apple Vacations for services in connection with handling your reservation. Apple Vacations is not the supplier collecting and remitting taxes to the applicable taxing authorities. Hotel/feature suppliers include all applicable taxes in the amount billed to Apple Vacations and Apple Vacations pays over such amounts directly to the supplier. Apple Vacations is not a co-supplier associated with the supplier with whom Apple Vacations books or reserves customer's travel arrangements. Taxability and the appropriate tax rate and the type of applicable taxes vary greatly by location.

14. Special Requests

If you request special arrangements such as adjoining rooms/room locations, bedding requests, specific assistance or special meals, we will pass on your request to the vendor on your behalf. However, since these requests lie outside our contracts with our suppliers, we cannot guarantee special requests unless otherwise stated.

15. Handicapped Services and Facilities

Should you desire any special service or equipment to assist with a disability, please let us know in advance so we can advise the air carrier or resort (services vary by carrier and resort). Although we will do our best to assist you, Apple Vacations does not guarantee the availability of wheelchairs at any airport. Wheelchair accessible rooms may be requested but cannot be guaranteed. Standards vary by property and country, may not be consistent with the standards required by the Americans With Disabilities Act, and are not within the control of Apple Vacations.

16. Apple Vacations & Other Service Provider Responsibility

Travel Advisors' Responsibilities: If you booked through your travel advisor, your travel advisor is responsible for providing information to you, examining and verifying all information, and ensuring that you understand all of the policies, fees and requirements to which you are subject. Any travel advisor who makes a reservation on your behalf acknowledges this responsibility.

Apple Vacations' Responsibility: Apple Vacations makes arrangements with third party suppliers as independent contractors for the various components that comprise your vacation package. We have taken all reasonable steps to ensure that proper arrangements have been made for your vacation. However, Apple Vacations is not an agent of these independent travel providers and we expressly disclaim any liability for their actions or omissions. Service providers reserve the right to refuse service to travelers at their sole discretion. Apple Vacations assumes no liability for the acts of the service provider in refusing service. Apple Vacations is not responsible for schedule changes issued by the airline and does not offer compensation for those changes. Apple Vacations will not pay an increase in fare for an alternative airline.

Apple Vacations is not responsible under any circumstances for any injury or damages you may suffer, in connection with air or ground transportation, hotel accommodations, or other travel or excursion services arranged by Apple Vacations. Furthermore, Apple Vacations and its third-party suppliers do not control and cannot be responsible for bodily injury, property damage or other loss or damage caused by factors beyond their control, including but not limited to: air turbulence, flight delays, extreme weather, government restrictions or regulations, strikes, war, acts of terrorism, mechanical breakdown, sickness or disease, epidemics or pandemics, quarantine, your physical, medical or mental disabilities, your failure to obtain valid travel documents or to follow travel instructions resulting in denied entry at destination or re-entry into U.S., and failure related to the public internet, telephone or other communication lines.

By booking with Apple Vacations and/or using the Apple Vacations online booking site, you waive any claim against Apple Vacations, its affiliated and subsidiary companies, and their respective officers, directors, employees, contractors, and agents, for any loss of or damage to property or injury to any person caused by reason of (i) any defect, negligence, or other wrongful act or omission or any failure of performance of any kind by any airline, hotel, ground transportation, or other travel provider, (ii) any claim for inconvenience, loss of enjoyment, mental distress or other similar claim, (iii) any delayed departure, missed connection, substitute accommodation, termination of service or change in fares or rates, and (iv) overbooking, flight cancellation, lost or misconnected baggage, or any claim arising of the air transportation portion of any vacation package. Under no circumstances will Apple Vacations be liable for any special, incidental or consequential damages arising from the provision of our travel services or vacation packages. Some hotel room images on our promotional materials and our website do not depict the standard room category. Maps not to scale. Our hotel rating system is provided for your reference and may differ from other rating systems. We do not guarantee the accuracy of these ratings or that they are equal to other rating systems that you may be familiar with. We reserve the right to change a rating at any time with or without notice. Apple Vacations is not responsible for omissions or

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any kind or nature including but not limited to reasonable legal fees, brought by third parties as a result of: a) your breach of these Terms and Conditions or the documents referenced herein; b.) your violation of any law or rights of a third party; or c.) your use of the Apple Vacations website and/or any travel documents.

Important Notice: Apple Vacations enters into contracts with hotels and air, land, or water transportation companies, but all such entities are owned and operated by independent contractors. Apple Vacations is not responsible for any negligent or willful act, omission or failure to act on the part of any such entity or its employees, or of any other third party beyond its direct control. The Apple Vacations name and logo may appear on posted or hand-held signs at the airport of your departure or destination, in vans, buses, coaches, hotels or elsewhere during your vacation. This use of the Apple Vacations name and logo is solely intended to help you identify persons or entities who might provide services to you during your trip, but does not indicate, and should not be understood by you to indicate that Apple Vacations owns, controls or operates any entity displaying such, a sign, or that Apple Vacations employs or controls any person holding or displaying such a sign. Apple Vacations sells leisure vacations. If this vacation is used for any reason other than leisure travel, the hotel may directly assess an additional surcharge or refuse service during holiday, convention, or special event time periods.

Certain exclusions may not apply in some jurisdictions. If you have a claim or dispute with any of the travel or excursion providers, we will provide you with as much assistance as reasonably possible.

17. Luggage, Personal Property, Security, and Customs

Many airlines charge fees for checked and/or carry-on bags. Fees vary and are set by each air carrier. Information on carrier baggage policy and fees, liability for lost, misconnected and damaged baggage or other personal property can be obtained through your travel advisor, by contacting the air carrier directly, by requesting them at the airport, or by clicking [here](#). Carry-on luggage is limited to one bag per person and must be small enough to fit beneath the seat in front of you. Excess/oversized baggage may be denied at check-in or subject to additional charges. Apple Vacations accepts no liability for loss or damage to luggage and recommends a TSA-approved lock. All lost or damaged luggage must be reported to an airline representative at the destination airport by the passenger before you leave the airport. Some airlines do not cover damage to soft-sided luggage. For the most up-to-date information on prohibited and permitted items, please visit the [Transportation Security Administration](#) website.

Additionally, some foreign governments enforce strict limitations and restrictions on what can be brought into their countries. Ask your travel advisor or refer to the applicable embassy's website.

18. Advice to International Passengers on Limitation of Liability

Passengers embarking upon a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that the provisions of an international treaty (the Warsaw Convention, the 1999 Montreal Convention, or other treaty), as well as a carrier's own contract of carriage or tariff provisions, may be applicable to their entire journey, including any portion entirely within the countries of departure and destination. The applicable treaty governs and may limit the liability of carriers to passengers for death or personal injury, destruction or loss of, or damage to, baggage, and for delay of passengers and baggage. Additional protection can usually be obtained by purchasing insurance from a private company. Such insurance is not affected by any limitation of the carrier's liability under an international treaty. For further information please consult your airline or insurance company representative. For such passengers on a journey to, from, or with an agreed stopping place in the United States of America, the Convention(s) provide (1) that the liability of carriers for death of or personal injury to passengers of up to 128,821 Special Drawing Rights per passenger shall not depend on negligence on the part of the carrier, and (2) such liability shall be limited to 128,821 Special Drawing Rights per passenger in the absence of negligence or other wrongful act or omission on the part of the carrier. Additional information on Special Drawing Rights is available at [imf.org](#). For international travel (including domestic portions of international journeys) to, from, or with an agreed stopping place in the United States of America, liability for loss, delay, or damage to baggage is limited to 1,288 Special Drawing Rights per passenger for all baggage, including carry-on. Excess valuation may be declared on certain types of articles. Further information may be obtained from the air carrier. For DOMESTIC flights, the current maximum liability is capped at \$3,500. For most INTERNATIONAL flights, a treaty called the Montreal Convention applies to the carriage of baggage. The maximum baggage liability for flights covered by the Montreal Convention is currently 1,288 Special Drawing Rights.

19. Air Carriers

We have made arrangements for air transportation to your vacation destination via regularly scheduled certificated air carriers or other air carriers who have duly filed with and are authorized to operate air transportation and public charter transportation by the U.S. Department of Transportation. We reserve the right to substitute alternate air carriers if necessary. All air travel is subject to the terms and conditions of the operating air carrier. When you fly to and from your destination the Conditions of Carriage apply, some of which limit or exclude liability. The Conditions of Carriage are available by requesting them in writing from the carrier or by request at the airport.

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Federal law forbids the carriage of hazardous materials aboard aircraft in your luggage or on your person. A violation can result in five years' imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Examples: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals. There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. Special restrictions and limitations for transporting Hazardous Materials and specifically Lithium-Ion batteries, refer to [faa.gov/go/packsafe](https://www.faa.gov/go/packsafe) for more information. In the event a carry-on bag cannot be accommodated in the passenger cabin and has to be placed below in a cargo bin for any reason, any electronic device or spare Lithium-ion or any other type of battery permitted in carry-on baggage **MUST** be removed from the carry-on bag and remain in the possession of the passenger in the passenger cabin. For further information, contact your airline representative. Some countries may require aircraft cabin insecticide treatment for in-bound foreign flights. A list of such countries is available at [transportation.gov/airconsumer/spray](https://www.transportation.gov/airconsumer/spray).

21. Governing Law, Forum Selection, & Dispute Resolution

The site is controlled and operated by ALG Vacations Corp. from its offices within the State of Wisconsin, United States of America. ALG Vacations Corp. makes no representation that the content or materials on the site are appropriate or available for use in other locations. These terms & conditions and any dispute arising out of or related to the terms & conditions or use of the site shall be governed in all respects by and construed and enforced in accordance with the laws of the State of Wisconsin, U.S.A., without regard to its conflicts of law principles. Exclusive jurisdiction over any cause of action arising out of these terms & conditions or your use of the site shall be brought in the United States District Court for the Eastern District of Wisconsin or, if there is no federal jurisdiction over the action, in the courts of Milwaukee County, Wisconsin, U.S.A. You further agree to submit to the exercise of personal jurisdiction of such courts for the purpose of litigating any such claim or action and waive any claim that such courts are an inconvenient forum.

Notwithstanding the foregoing, any cause of action arising out of or relating to an incident or personal injury occurring during your stay at a hotel or resort, as well as during any transportation to / from the hotel or resort and any excursions or activities in which you choose to participate during your stay (whether booked through this site, directly with a hotel or resort, or otherwise), will be governed by the laws of the jurisdiction in which the hotel or resort is located ("Local Jurisdiction") (or such other jurisdiction as specified in any other agreement that may govern the transportation or excursion), without regard to its conflict of law principles. Any incident, complaint, demand, or claim arising out of or relating to an incident occurring during your stay at a hotel or resort outside of the United States shall be submitted to the Local Jurisdiction, and you, on behalf of yourself and any minors traveling with you, further agree to submit to the exercise of personal jurisdiction of such courts of the Local Jurisdiction for the purpose of litigating any such claim or action arising out of an incident occurring during your stay at a hotel or resort and waive any claim that such courts are an inconvenient forum. This provision shall not establish a contractual relationship between you and ALG Vacations Corp. or any duty by ALG Vacations Corp. relating to services you receive from third parties, including independent contractors who may provide transportation, excursions, or other services, regardless of whether these services are organized or promoted by ALG Vacations Corp. or the hotel or resort. All disputes arising out of or related to these Terms & Conditions or your use of the site must be brought individually, without resort to any form of class, consolidated, or representative action. To the extent permitted by law, you also hereby waive any right you may have or hereafter possess to a trial by jury.

At the time of your hotel or resort stay you may be asked to sign or acknowledge a form, release, or waiver agreeing that any claim you and any other person accompanying you may have against ALG Vacations Corp., the hotel or resort, or any of its operators or controlling, affiliated, or related companies arising out of an incident occurring during your stay at the hotel or resort, shall be governed by and construed in accordance with the Local Jurisdiction, and that you agree to the courts of such jurisdiction as the exclusive venue for any proceedings whatsoever relating to any potential claim relating to an incident arising out of or relating to your stay at a hotel or resort. With respect to the choice of law and forum, please be advised that terms in the form, release, or waiver you sign or acknowledge during guest registration will govern over any contrary terms and conditions with respect to any claim or action arising out of an incident occurring during your stay at a hotel or resort. You may also be required to sign a liability waiver and assumption of risk form relating to any guest activities or amenities in which you choose to participate.

22. Health & Safety Tips for Travelers

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Since the emergence of COVID-19 in 2019, most destinations, airports, air carriers, hotels, restaurants, transfer companies, car rental companies, shops, and excursions have established COVID-19 safety measures and precautions that may change from day to day. These safety measures may include but are not limited to curfews, attraction closings and reduced hours, size of group gatherings, social distancing requirements, health screenings, the requirement of masks, proof of COVID-19 immunization, and self-quarantine requirements. In addition, you must follow the current CDC guidelines and the recommendations of health officials. Please note that any public location where people have been or are present provides an inherent risk of exposure to COVID-19 and we cannot guarantee that you will not be exposed during your vacation. By traveling, you agree that you assume these inherent risks associated with your vacation. Any and all additional costs will be your sole responsibility.

Before booking travel and before your travel dates, we strongly recommend that you visit the U.S. Department of State website travel.state.gov, as well as the Centers for Disease Control and Prevention website, cdc.gov, which include important information on foreign travel such as travel advisories, warnings and restrictions issued by the U.S. government. You are responsible for complying with the health requirements of the countries you intend to visit. If you make a booking, you are confirming that you have followed our recommendations above and forever waive any argument that we should have done anything further with respect to warnings or alerts. Check with your physician regarding any immunizations that may be recommended or required. Use common sense while vacationing abroad. For example, if you choose to drink alcohol, do so in moderation. In addition, be cognizant of the effects of mixing alcohol and certain medications. Should someone in your party become ill, alert the resort front desk for immediate medical attention or call the emergency number provided by the resort. Also advise your Resort Representative as soon as possible, who may be able to provide assistance. If you have medical issues or concerns about medical services, we urge you to contact your resort with specific questions. Please be aware that medical standards and training of emergency responders and resort medical facilities vary greatly, and health care abroad may not be the same as you might expect at home. It may be standard policy for hospitals and medical providers abroad to require cash payment upfront for services. Check with your insurance provider regarding claims for reimbursement. Sports and aquatic equipment, especially scuba gear, may not meet U.S. safety standards and many resort pools and beaches may lack lifeguards. Balcony railing heights in Mexico are lower than the mandated heights in the United States, and also may be lower in other countries. Low balcony railings create a risk of falls, which may result in serious injury or death. Bottled drinking water is recommended. BY OFFERING TRAVEL PRODUCTS IN PARTICULAR DESTINATIONS AND INTERNATIONAL DESTINATIONS, WE DO NOT REPRESENT OR WARRANT THAT TRAVEL TO SUCH AREAS IS ADVISABLE OR WITHOUT RISK, AND ARE NOT LIABLE FOR DAMAGES OR LOSSES THAT MAY RESULT FROM TRAVEL TO SUCH DESTINATIONS. No destination is 100% safe. By embarking upon your travel, you voluntarily assume all risks involved in such travel, whether expected or unexpected.

23. Post-Vacation Concerns

If you have a complaint, you must provide Apple Vacations with a reasonable opportunity to rectify the issue during your vacation by promptly notifying your Resort Representative who will make every effort to assist. If the matter cannot be settled on the spot, you must write to our Customer Care Department within 28 days of the completion of your vacation at customercare@applevacations.com. Please understand that we cannot consider post-vacation submissions if you did not provide Apple Vacations with a reasonable opportunity to assist you during your trip. We reserve the right to give any compensation due in the form of future travel credits.

II. Additional Terms & Conditions Specific to Public Charter Flights

The operation of charter flights is being conducted pursuant to Part 380 of the DOT's Charter Regulations. The special terms and conditions below apply to those travel packages where ALG Vacations Corp. arranges for charter air transportation provided by one or more air carriers.

Apple Vacations is a brand of ALG Vacations Corp. ALG Vacations Corp., as the Charter Operator, is the principal. Public charter flights are operated by ALG Vacations Corp., 8969 N. Port Washington Road, Milwaukee, WI 53217 as principal and tour operator. For the most current listing of our public charter filings, [click here](#). ALG Vacations Corp. reserves the right to substitute alternate air carriers if necessary. All air travel is subject to the terms and conditions of the operating air carrier. ALG Vacations Corp. is not responsible, unless negligent, for the personal injury or property damage caused by any direct air carrier, hotel or other supplier of services in connection with the charter.

Cancellation or Major Change by ALG Vacations Corp.

If ALG Vacations Corp. makes a "major change" or cancels the tour or travel package 10 days or more before the departure date, we will notify you or your travel advisor in writing within 7 days of becoming aware of the change or need to cancel. ALG Vacations Corp. may not cancel a charter less than 10 days before the scheduled departure date, except for circumstances that make it physically impossible to perform the charter trip. Under these circumstances, we will notify you as soon as possible. Our only liability will be to return all monies paid. For International Flights only: Additional restrictions may be imposed on the flights by the foreign governments involved, and if landing rights are denied by a foreign government, the flight will be canceled and you will receive a full refund. In accordance with federal regulations, a "major change" constitutes any of the following: a change in the departure or return date which ALG Vacations Corp. knows of more than 2 days before the scheduled flight date, unless the change results from a flight delay; any charter flight delay of more than 48 hours; a change in the origin or destination city for any flight leg, unless the change only affects the order in

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If ALG Vacations Corp. makes a “major change” before the departure date, you have the option to cancel and receive a full refund by providing written notice of cancellation within 7 days of receiving our notice of the “major change”. If ALG Vacations Corp. makes a “major change” after the departure date, you have the option to reject the substituted hotel, changed date, origin, or destination of a flight leg and receive a refund of that portion of the tour package not provided; in this case you will receive a refund within 14 days of the return date for the tour package.

Security

ALG Vacations Corp. maintains a bond in an unlimited amount for which the surety is Liberty Mutual Insurance Company, 401 Plymouth Road, Suite 450, Plymouth Meeting, PA 19462 for payment of any charter air package refunds as provided for therein. Under the bond, unless you file a claim with ALG Vacations Corp. (or with the surety) within 60 days after termination of your vacation, both parties shall be deemed released from all liability to you. Termination means the date of arrival (or in case of a canceled charter, the intended date of arrival) of the return flight.

Charter Operator/ Participant Contract

In accordance with Department of Transportation (D.O.T.) regulations, this booking form must be signed and sent with payment at time of booking for passengers traveling on charter air. [Click here](#) for the Charter Operator/ Participant Contract.

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If any term or provision of this contract is held invalid or otherwise unenforceable, the enforceability of the remaining terms or provisions will not be impaired thereby. The above information is current as of 5/27/2025 and may be different on your booking or travel dates. (052725). CST #2139014-20



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Unlock secret deals on top destinations.

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