

From: sharon s 5@yahoo.com>
Sent: Fri 1/4/2019 3:40 PM
To: Henry Vorderbruggen <hvorderbruggen@amarlawgrp.com>
Subject: Reply to offer letter

Good afternoon Henry,

Tyler and myself would like to know the next step to excepting the offer from
We appreciate all your work to help us with this case.

Thanks, Sharon

Sent from Yahoo Mail on Android

From: Justi B <[redacted]@gmail.com>
Sent: Thu 2/7/2019 7:36 PM
To: Henry Vorderbruggen <hvorderbruggen@amarlawgrp.com>
Cc: Robert Katz (rob@robkatzlaw.com) <rob@robkatzlaw.com>
Subject: Re: Surrender update

Hi Henry,

Someone from your Seattle office called me today and said they were putting my check in the mail. I just wanted to let you know I surrendered my [redacted] this evening. Thank you for all of your help in settling this!

You may be hearing from a few more [redacted] owners!

Thank you,

Justi

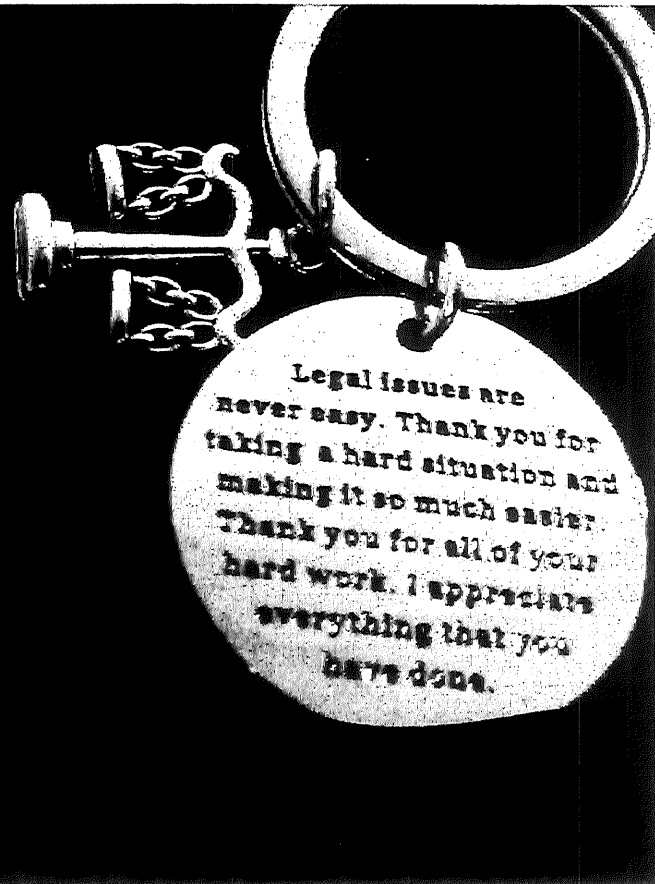
Sent from my iPhone

Settle.
To:
Subject:

Hi Michael,

I have just picked up t
Thanks for all of your

-Deena A. S



From: [REDACTED]@s.com
Sent: Mon 2/25/2019 10:59 AM
To: Henry Vorderbruggen <hvorderbruggen@amarlawgrp.com>
Subject: SURRENDER DATE

Henry:

Thank you, I appreciate everything you have done.

Tim B

From: Dalia B: /@yahoo.com>
Sent: Sat 3/16/2019 5:22 AM
To: Henry Vorderbruggen <hvorderbruggen@amarlawgrp.com>
Subject: Re: SETTLEMENT

Will get this notarized and sent over to you as soon as possible. It was a simple process and I'm definitely satisfied. Thank you for all your help

Sent from my iPhone

From: Eugene S [mailto:] mail.com>
Sent: Mon 3/18/2019 9:49 AM
To: samar@amarlawgrp.com
Subject: Replacement vehicle

Hi Shalev,

On Friday my Van was successfully replaced.

Thank you very much for such a great and friendly service.

Despite some hiccups on the way (not your fault of course) I am extremely happy I chose to work with you.

P.S.

If you want you can provide me with a list of online resources (like Yelp etc) so I could leave my feedback.

P.P.S

Please pass my appreciation to your secretary

Regards,
Eugene.

Sarah H.
3002 E. Verbena Dr.
Phoenix, AZ 85048
March 20, 2019

Amar Law Group
40 W. Baseline Rd., Ste 208
Tempe, AZ 85283

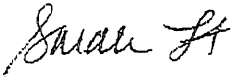
Dear Henry Vorderbruggen, Esq.:

Thank you for representing me in this action against Motors, regarding my 2016. I'm very grateful for the level of expertise, promptness, and professionalism I was afforded by you and by Chevis Trotter.

I have made my selection regarding the options. After careful review, and discussion with my accountant and others, I have selected option number two. It is the choice that will best suit my family. I acknowledge that this will mean the attorney's fees are reduced to \$2500.00. I wanted to be sure that you and Chevis are aware that your assistance has been worth far more than what Motors is paying you.

Attached, you will find I have completed the necessary paperwork. I look forward to hearing from Motors through you regarding a vehicle inspection and learning when I should surrender the vehicle to .

With my utmost gratitude,



Sarah H.

From: Art E @gmail.com>
Sent: Thu 4/4/2019 12:00 PM
To: samar@amarlawgrp.com
Subject: Thank you

Hi Shalev,
I want to thank you and your team for making the radio in my a little more tolerable by getting
us some reasonable compensation.

I have received and deposited the check.

Thank you again,

Art

Arthur E

From: G.C.

ccccomm.net>

Sent: Fri 4/12/2019 6:27 PM

To: samar@amarlawgrp.com

Subject: Check OK

Dear Shalev,

We received the check today and deposited.
Thank you very much for your services.

We have decided to keep the vehicle at this time as the 9K doesn't come near a replacement cost, but that it has helped in the frustration of what we've been going through. Hopefully we won't have to use it for continual repairs as we have accepted that the fact we bought a vehicle without a key-less operating system making it a \$36K valued vehicle instead of the \$45K we paid.

We have not done any type of "social media" such as Tweet, facebook, like/dislike, etc..... and frankly don't know how.....

At 80 years of age, I'm lucky I've been able to keep this computer functioning with email to our friends & family and research.

Thanks again, and we will absolutely keep you in mind should we hear of anyone needing your services.

Sincerely,

Gerald O

From: Lonny <[redacted]@gmail.com>
Sent: Sat 4/27/2019 9:01 PM
To: Henry Vorderbruggen <hvorderbruggen@amarlawgrp.com>
Subject: Re: Check

Hi Henry,

I reviewed the overpayment check.

Thanks so much for your continued support!

Best,

Lonny

Lonny S

[redacted]@gmail.com
– Mobile

From: Pat H <[REDACTED]@gmail.com>
Sent: Tue 4/30/2019 8:21 AM
To: mgoodman@amarlawgrp.com
Subject: Re: [REDACTED] Release

Michael, we have received the check for \$5,000. Thank you for all you have done.

Jim and Pat H

From: stuart w @yahoo.com>
Sent: Tue 4/30/2019 10:36 AM
To: Henry Vorderbruggen <hvorderbruggen@amarlawgrp.com>
Subject: scan.pdf

Here are the scans for the release. Thanks for all you help in getting this done and getting me what I deserved. Will the check come to me? You said 2 to 3 weeks for that correct?

Stuart

From: [@aol.com](mailto:)>
Date: Fri 5/3/2019 2:11 PM
To: Henry Vorderbruggen <hvorderbruggen@amarlawgrp.com>
Subject: Check process

Hi Henry,

Thank you for your email. I must have missed this one. Thank you and your staff very much, for making this process an easy one. Getting the best end results, and exceeding our expectations!

Okay sounds good about the check. I will be sure to give you a great review!

Thank you!
-Kendra & Aaron E

Sent from my Sprint Samsung Galaxy S9+.

From: [REDACTED]@gmail.com <[REDACTED]@gmail.com>

Sent: Sunday, May 19, 2019 11:36 AM

To: Chevis Trotter <ctrotter@amarlawgrp.com>

Subject: Re: Settlement Check

We received the check in the mail and would like to thank you very much for your time and effort in getting to compensate for thier cheaply built trailers. Now we can try and sell or trade it for something with more quality.

Thanks again,
Daniel and Angela

Sent from my MetroPCS 4G LTE Android device

From: Gary M <[redacted]@icloud.com>

Sent: Fri 5/24/2019 1:05 PM

To: Shalev Amar <samar@amarlawgrp.com>

Subject:

Hi Shalev, I received the closing letter and settlement check yesterday. I appreciate your service in this matter and would gladly refer you to others. Regards

Gary

From: mike s, _____@gmail.com>
Sent: Tuesday, May 28, 2019 11:30 AM
To: Emily Bingham <ebingham@amarlawgrp.com>
Subject: Re: Case Status - Sparks

I have received my settlement check .. Thank you for all of your help. I'll recommend your services to my family and friends. The repair _____ did to my wipers was just a faulty sensor in the windshield. 17.00 dollars and 10 minutes to install. The wipers work as intended now.

Sincerely
Michael S.

From: Ed B ... @gmail.com>

Sent: Tue 5/28/2019 6:51 PM

To: mgoodman@amarlawgrp.com

Subject: Pickup repurchase

Micheal

I wanted to thank you personally for a fantastic job done by you and the entire team at Amar Law Group. I know I can be a bit impatient at times but you were great and always stayed on task. Thank you so much again for getting me through this difficult issue. Cheers!

Sent from my iPhone

From: Ivy B. <ivylb@gmail.com>

Sent: Tue 6/4/2019 11:45 AM

To: Shalev Amar <samar@amarlawgrp.com>

Subject: Re: FW: Ivelisse

FINAL RTDR

Buyback process is done. Everything went smooth.

We really appreciate all your help and patience!!

Thanks!

From: Drew A .@gmail.com>
Sent: 6/14/2019
To: ctrotter@amarlawgrp.com
Cc: mgoodman@amarlawgrp.com; ben@benjaminybarralaw.com

Subject: Re: Surrender Cali

1630HRS on 6/12/19 at . in Medford, OR are the surrender details. Thank you for your help, Michael and Chevis. I appreciate how timely and relatively straightforward this process was and will recommend you to those in my network.

From: _____ /<_____y@gmail.com>
Sent: Wed 6/19/2019 1:28 PM
To: Henry Vorderbruggen <hvorderbruggen@amarlawgrp.com>
Subject: Re: Settlement check

Henry,

Thank you for looking into this. I am glad this was a quick resolution.

I will look forward to hearing from your staff.

Sent from my Sprint Samsung Galaxy S10+.

From: Cameron J @ .com>
Sent: Thu 6/27/2019 5:58 PM
To: mgoodman@amarlawgrp.com
Subject: RE: Release

Attached is the signed release form. Thanks for all your help!

From: Craig M. <[redacted]@gmail.com>
Sent: Tue 7/2/2019 4:34 AM
To: Henry Vorderbruggen <hvorderbruggen@amarlawgrp.com>
Subject: Settlement check

Henry,

I received and deposited the settlement check.

Thank You so much for helping me with this matter. As you know I only wanted the vehicle I purchased to operate correctly and to feel confident that going forward the issue would be resolved. When it became apparent that this wasn't the case I asked [redacted], through a very frustrating customer service process, to repurchase my vehicle. They denied my request only to do so after you and your law group got involved. I appreciate very much your assistance in resolving this to my satisfaction.

Craig M

From: Alecia B. @gmail.com>
Sent: Wed 7/10/2019 12:36 PM
To: mgoodman@amarlawgrp.com
Subject: settlement

Hi Michael, I just want to confirm that I received the check. Thank you so much for all your help!

Alecia B.

From: Ryan B. @gmail.com>
Sent: Sat 7/13/2019 9:34 AM
To: Henry Vorderbruggen <hvorderbruggen@amarlawgrp.com>
Subject: Re: Settlement and Release Agreement

Henry,

Thank you for all of your hard work and the thoughtfulness of adding that additional sum of money. Chris and I appreciate it tremendously, as every dollar will help us out financially to get out of the vehicle. Please pass on the gratitude to the managing partner from the both of us.

Best,
Ryan B.

From: Dave <[redacted]@aol.com>

Sent: 8/7/2019

To: Henry Vorderbruggen <hvorderbruggen@amarlawgrp.com>

Subject: Final letter and check received

Hi Henry,

Got the final letter and the check in the mail.

Thank you for all work you did to make this happen. I really appreciate it.

Loving my new

David C

Sent from my iPhone

From: Aaron M: i@i .com>
Sent: 8/22/2019 11:24 AM
To: Henry Vorderbruggen <hvorderbruggen@amarlawgrp.com>
Subject: RE: End of representation

Thank you for all of your help. You have been great in the process.

Continued success in everything you do.

Have a great day...

Aaron

Aaron M
Executive Vice President/Partner

Office +

Fax +

Email

Mobile +

or.com

From: Manny N. [redacted] @gmail.com>
Sent: Wed 9/11/2019 4:39 PM
To: mgoodman@amarlawgrp.com
Subject: RE: Release from

Thanks for your help on this issue. You have been very professional and efficient.

From: Amy R. _____@gmail.com>
Sent: Mon 9/16/2019 11:09 AM
To: Henry Vorderbruggen <hvorderbruggen@amarlawgrp.com>
Subject: Re: Settlement agreement

Hi Henry,

Please find the signed attachment. I really appreciate your assistance! I will be happy to provide a review on google. Thank you again.

Amy

From: Mrs. K. W @gmail.com>
Sent: 9/18/2019
To: mgoodman@amarlawgrp.com
Subject: Re: Our Response to offer

Thank you again Michael for your hard work and time.

Peace & Blessings.....

Mrs. W.

From: David S [redacted]@yahoo.com>
Sent: Mon 9/23/2019 5:07 PM
To: Henry Vorderbruggen <hvorderbruggen@amarlawgrp.com>
Subject: Re: Settlement agreement from [redacted]

Hi Henry,

Attached is the signed/witnessed Cash Settlement Agreement relating to our 2019

Thank you again for your handling of this matter, and for the quick resolution!

Let us know if there is any additional action we need to take.

David S [redacted] & Cheryl S [redacted]

From: Kevin J @gmail.com>
Sent: Tue 10/1/2019 6:26 PM
To: mgoodman@amarlawgrp.com
Subject:

Michael,

Thank you for the update and all of your help through this process.

Kevin

From: [@gmail.com](#) <[@gmail.com](#)>
Sent: Tue 10/29/2019 5:37 PM
To: Shalev Amar <samar@amarlawgrp.com>
Subject: Re: Repurchase

Good evening Mr. Amar,

We did finished signing all the papers and they took the van. They also gave me my check for the refund. I will deposit it tomorrow morning. I will stop the insurance tomorrow. I think at this point the deal is over. Thank you so much for your hard work and to make it happen. I appreciate it.

**Regards,
Raid**

Sent from my iPhone

From: Ben B <[redacted].com>
Sent: 11/4/2019
To: Henry Vorderbruggen <hvorderbruggen@amarlawgrp.com>
Subject: RE: Repurchase .

It was super easy/efficient. The representative was nice, and we did the hand off no issues. We got our new car and had our baby on Tuesday morning (he came early!). It was pretty hectic but we are settling in nicely. Here's a pic of the little guy.

Benjamin B
Managing Director

SCOTTSDALE | PHOENIX | TEMPE | MESA

From: John R. [redacted] :@cox.net>
Sent: Tuesday, November 19, 2019 4:59 PM
To: Henry Vorderbruggen <hvorderbruggen@amarlawgrp.com>
Subject: Review

Hey Henry,

Thank you so much for everything! I cannot believe how well this went! Everyone I tell can't believe it either! I've written a review, but wanted to run it by you before I posted it:

"I had been having lots of transmission problems with my vehicle. It was a 2015, but had relatively low mileage. About a month after I bought it, I noticed the issue. Over the next year, I brought the vehicle back to the dealer, it was under warranty still, to fix the problem about 5 times, always with the same result. My frustration led me to the internet to search for others that may have had the same issue. I found a blog related to this vehicle, and saw numerous complaints about it. There was an add on the blog for the Amar Law Group who specializes in the "Lemon Law." There was a short questionnaire to fill out to get more info. I filled out the questionnaire out of curiosity and sent it through. Within about 30 minutes I got a call from Henry Vorderbruggen. Henry informed me that because of the age of my vehicle, I was no longer eligible for the Lemon Law. However, he also told me that my time is valuable and that I should be compensated for the amount of time I had been without my vehicle. Henry told me that the manufacturer would probably not buy back the vehicle, but would most likely compensate me for my time. Of course, having been a police officer for 30+ years, I was skeptical of what Henry was telling me and asked how much this was going to cost me. He told me it wouldn't cost me anything. He said if we reached an agreement with the company, they would be obligated to pay the attorney's fees. Still not quite sure about this, I told Henry I would think about it.

Henry called me once a week to see if I would like to go through with a claim. He was not pushy or annoying, he kept reassuring me that I could possibly get some compensation. I told him I still wasn't sure what I was going to do. During the next month I had to take my vehicle back to the dealer two more times and was pretty fed up with what they were telling me. So, I contacted Henry and told him I'd like to go through with a claim. I forwarded copies of all of my invoices to Henry. He authored an amazing letter and sent it to the company. Within a week or two, Henry called me with some great news. The manufacturer had agreed to buy back my vehicle! I was later reimbursed nearly everything I had invested in this vehicle. The vehicle at the time I turned it in had 55,000 miles on it. The service manager that took possession of it said he had never seen this company buy back a vehicle that was that old with that many miles on it. And they paid the attorney's fees!

I couldn't be more happy with the service I received from Henry and the Amar Law Group. Henry kept me informed during the entire process. He returned my emails and phone calls promptly and just gave excellent service. I highly recommend the Amar Law Group!"

Thank you again for all you've done for Liz and me. These things don't usually work out for us. I'm still looking for a vehicle to replace the [redacted] and last week Liz was rear ended on the freeway so now we are down to one vehicle! Meh, whadda ya gonna do?

Take care and let me know what you think about the review...
John and Liz

From: Harmony M: @gmail.com>
Sent: Thu 11/21/2019 1:28 PM
To: Henry Vorderbruggen <hvorderbruggen@amarlawgrp.com>
Subject: Re: Settlement :

Hi Henry,

Please see attached signed settlement for our 2019
I are very appreciative for you and what you have done for us. :)

. As discussed before, Shawn and

Thank you,
Harmony M

From: chris b [mailto:chrisb@ymail.com] <chrisb@ymail.com>
Sent: Thu 11/21/2019 10:20 AM
To: Henry Vorderbruggen <hvorderbruggen@amarlawgrp.com>
Subject:

Thanks Henry. It has been a pleasure working with you and your team I will certainly give you a 5 star review on all social platforms.

Chris B.