Protect and Manage Your Home







Quality Property Management Services is a memberonly company that is perfect for those with demanding personal, professional, or social schedules. Our comprehensive property management services are designed to help you find that ever-elusive balance among family, work, and life's priorities.

The Privileges of Membership

Our membership model provides you with a dedicated, single point of contact to manage all of your home care needs, giving you time to simply enjoy it. Our service begins with an initial inspection, which is outlined in a Comprehensive Home Inspection Report. Thereafter, your home will be checked every week, and you will be provided with a Weekly Owner Report.

These inspections are designed to be pre-emptive and ensure any repair, safety, and maintenance issues are

dealt with immediately. We take care of the timeconsuming, day-to-day essentials for you, with an attention to detail that ensures only the highest quality and consistency of service.

During our interior and exterior weekly walk-through inspections, we will—

- Check the all doors, windows, walls, ceilings, floors, mechanical systems, electrical panels, HVAC operations/settings, automation equipment, alarm system, Wi-Fi, appliances, roofs, and gutters.
- Inspect exterior surfaces, decks, landscaping, swimming pools and spa, and pool houses.
- · Check interior and exterior lighting.
- Rotate lights on/off.
- Check for leaks in bathrooms and kitchen fixtures.
- Test and replace all batteries as needed in home systems, including smoke and carbon detectors and thermostats.

Our goal is for homeowners to have peace of mind knowing their investment is in good hands.

- Inspect fire extinguishers.
- Adjust/set air conditioners and heating.
- Water indoor plants and trees.
- Ensure irrigation systems are functioning.
- Check water heater and HVAC condensate pans.
- Conduct home inspection after storms.

\$2,600 Annually

Members will be provided with a monthly statement an itemized bill detailing work and third-party invoices.

Additional Services

From the luxurious to the practical, our additional services provide complete flexibility and can be used individually or combined to create personalized packages specifically structured to meet your exact needs. Whether your focus is a primary residence or a home away from home, let our property management team help you find stress- and worry-free solutions. The following services are billed at cost + 15%.

SEASONAL MAINTENANCE

Seasonal maintenance services are performed two times per year to prepare your home for the season ahead. We will work together to determine the exact services you need for your particular home and property. We can do any or all of the following:

- Clean gutters.
- Test HVAC systems and replace filters.
- Clean exterior structures and furniture, including home, patio, porch, awnings, fire pits, and pool furniture.
- Pressure wash surfaces.
- Bush hog.
- Additional services as needed and agreed upon.

SERVICE VENDOR MANAGEMENT

Utilizing our well-established network of providers, we negotiate, coordinate, and supervise any necessary project management, ensuring all work meets the highest standards of professionalism and service expertise. Never worry again about your heating and air conditioning, security systems, pest control, landscaping, irrigation, pool maintenance, house cleaning, and plumbing needs. We will also review invoices to confirm satisfactory service and billing.

EMERGENCY RESPONSE

When an emergency strikes, rest assured knowing that we will be there to help. We provide 24–hour emergency response, 365 days a year. We will make an immediate site visit, and we will coordinate all necessary repairs. Enjoy peace of mind knowing your home will be taken care of, no matter where you are and no matter when an emergency strikes.

ABSENTEE OWNER SERVICES

If you enjoy extended trips from home or you live in your home part-time, we offer a variety of services to ease your mind while you are away. Customize the services you need, when you need them.

- Key holding.
- Mail management and forwarding.
- Delivery waiting.
- Pre-arrival prep for you and your guests, customized to your specifications, such as cleaning, grocery shopping, and putting pool furniture out.
- Departure cleaning.
- Additional services as needed and agreed upon.

Your home is your most valuable asset. Let Quality Property Management Services help you protect and manage it.

What Would You Do?

As a homeowner, you are faced with many important decisions—worrying about who to turn to when you need assistance shouldn't be one of them.

What if...

- A tree fell on your house during a storm?
- Your air conditioner stopped working in July?
- A window started leaking?

Who would you turn to if...

- You needed your house cleaned for a special event?
- You wanted to hire a contractor for an addition?
- You needed your house pressure washed?

These are just a few of the many questions homeowners face every day. With Quality Property Management Services, you will have one point of contact to answer all of these questions and take care of all of your maintenance needs. If you are not getting the kind of service you deserve, perhaps it's time to talk to us.





About Chris Howard



Chris Howard has been in the property management industry for more than two decades. As Director of Facilities and Special Projects at The Ford Plantation, he is responsible for maintaining the private community's buildings and facilities to the high standards expected by discerning

members. In addition to his professional work, Chris is a Baptist minister, leading a loyal congregation in Richmond Hill. Chris is known for his honesty and integrity, is well respected, and is dedicated and dependable.

For More Information

For more information on our services, please contact us:

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Licensed and Insured