

Terms and Conditions HarborView Travels

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Welcome to HarborView Travels! These Terms and Conditions constitute a legally binding agreement between HarborView Travels ("we", "us", or "our") and you ("the Client"). By engaging our services, you agree to be bound by these terms. Please review them carefully.

1 Booking Process

- Reservations are subject to availability at the time of booking.
- A deposit, varying by travel package or cruise line, may be required to confirm your reservation.
- Upon receipt of your deposit, a confirmation email will be sent with booking details, payment schedule, and relevant information.

2 Payment Terms

- Payment deadlines will be outlined in your confirmation email. Timely payment is your responsibility.
- We accept credit cards, bank transfers, or other secure payment methods as specified.
- Late payments may incur fees, and failure to pay in full by the due date may lead to cancellation without deposit refund.

3 Cancellation and Refunds

- Cancellations must be submitted in writing via email to erik@harborviewtravels.com or our official contact form.
- Refunds depend on the policies of the cruise line, airline, or travel provider. We cannot override non-refundable terms or fees.
- Administrative fees may apply for cancellation processing, regardless of provider policies.
- Deposits and fees may be retained per provider policies.

4 Travel Insurance

- We strongly recommend comprehensive travel insurance covering cancellations, medical emergencies, lost luggage, and itinerary changes.
- Insurance must be purchased through an approved provider. HarborView Travels is not liable for losses due to lack of coverage.

5 Client Responsibilities

- Clients must ensure compliance with all travel requirements, including passports, visas, vaccinations, and documentation.

- Clients must arrive at departure points on time. Failure to do so may result in forfeiture of the booking without refund.
- Clients must follow rules and regulations of travel providers, including cruise lines, airlines, and tour operators.

6 Responsibility and Liability

- HarborView Travels acts as an agent for travel providers and is not responsible for their actions, omissions, or failures.
- We are not liable for delays, cancellations, or itinerary changes due to weather, political events, or other uncontrollable factors.
- Disputes with providers should be addressed directly with them. We will assist in facilitating communication where possible.

7 Changes to Itinerary or Services

- Providers may alter itineraries due to operational needs, safety, or external factors. We are not responsible but will notify you promptly.
- Significant itinerary changes will prompt alternative arrangements when feasible, subject to provider policies and availability.

8 Privacy Policy

- We safeguard your personal information, sharing it only with travel providers as necessary for your booking.
- Review our Privacy Policy on our website for full details.

9 Dispute Resolution

- Disputes arising from our services are governed by South Carolina, United States law.
- Disputes will be resolved through arbitration, and Clients waive the right to a jury trial by using our services.

10 Modifications to Terms and Conditions

- We reserve the right to update these Terms and Conditions. Changes will be posted on our website and effective immediately.
- Clients should periodically review these terms for updates.

11 Acknowledgment and Acceptance

- By using our services, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.
- Engaging our services constitutes acceptance of all terms herein.