

CONTACT US

CPiKs are available at the offices listed. For more information or to request training, contact the CPiK Administrators at the location nearest you. Go to www.fbi.gov/contact-us/field and www.rcfl.gov for field office and RCFL addresses and telephone numbers.

FULL-SIZED CPiKS ARE AVAILABLE AT:

Albany
Anchorage
Atlanta
Baltimore
Birmingham
Boston
Boston – Springfield
Chicago RCFL
Charlotte
Charlotte – Raleigh
Charlotte – Wilmington
Charlotte – Greenville
Chicago – Rockford
Chicago – South
Cincinnati
Cincinnati – Columbus
Cleveland
Columbia
Columbia – Charleston
Dallas
Denver
Detroit
EI Paso
Greater Houston RCFL
Heart of America RCFL
Honolulu
Indianapolis
Intermountain West RCFL (WRCFL)
IWRCL – Billings
IWRCL – Boise
Jackson
Jacksonville
Kansas City – Springfield, MO
Knoxville
Knoxville – Johnson City
Kentucky RCFL
Las Vegas
Little Rock
Los Angeles
Louisville – Lexington

Miami – West Palm Beach
Milwaukee
Minneapolis
Mobile
New Haven
New Orleans
New York City
New York City – LI RA
New York City - Moonachie
New York City – BQ RA
Newark
New Jersey RCFL
New Mexico RCFL
Norfolk
North Texas RCFL
Northwest RCFL
Orange County ORCFL
Oklahoma City
Oklahoma City – Tulsa
Omaha
Philadelphia
Phoenix
PHRCFL
Pittsburgh
Pittsburgh – Charleston, WV
Portland
Portland – Pendleton
Richmond
Rocky Mountain RCFL
Sacramento
Sacramento – Fresno
San Antonio
San Francisco
San Francisco – San Jose
San Juan
San Diego RCFL
Seattle
Seattle
Springfield
Springfield – Fairview Heights
St. Louis
Silicon Valley RCFL
Tampa
Washington Field
Washington Field – Manassas

WNYRCFL PORTABLE CPiKS ARE AVAILABLE AT:

Albany – Burlington, VT
Albany – Syracuse
Albuquerque – Las Cruces
Atlanta
Atlanta – Columbus
Atlanta – Macon
Atlanta – Savannah
Atlanta – Augusta
Atlanta – Valdosta
Birmingham – Gadsden
Buffalo
Charlotte
Charlotte – Greenville
Charlotte – Raleigh
Cleveland – Toledo
Columbia – Charleston
Columbia – Greenville
Dallas
Dallas – Fort Worth
Dallas – Tyler
Denver – Cheyenne, WY
Denver – Grand Junction
Detroit – Grand Rapids
Detroit – Macomb County
Detroit – Marquette
EI Paso
Honolulu
Houston
Indianapolis – Merrillville
Jackson – Gulfport
Jackson – Oxford
Jacksonville – Pensacola
Kansas City – Jefferson City, MO
Kansas City – Springfield, MO
Kansas City – Wichita
Little Rock – El Dorado
Little Rock – Fayetteville
Little Rock – Fort Smith

Little Rock – Marion
Los Angeles – Santa Ana
Louisville – Bowling Green
Miami – Holmstead
Miami – West Palm Beach
Mobile
Mobile – Auburn
Mobile – Dothan
Mobile – Montgomery
New York – Hudson Valley
New York – White Plains
Newark – Atlantic City
Newark – Franklin Township
Newark – Garret Mountain
Newark – Red Bank
Newark – Trenton
Oklahoma City
Philadelphia – Harrisburg
Philadelphia – State College
Phoenix – Flagstaff
Phoenix – Sierra Vista
Pittsburgh – Erie
Portland – Bend
Portland – Eugene
Richmond – Charlottesville
Richmond – Fredericksburg
Richmond – Roanoke
Richmond – Winchester
San Antonio – Austin
San Antonio – McAllen
San Diego
San Diego – El Centro
San Francisco – Oakland
San Juan – Fajardo
San Juan – St. Thomas
Seattle – Spokane
Springfield – Peoria
Tampa – Brevard
Tampa – Ft. Myers
Tampa – Orlando
Washington Field
Washington Field – Gallery Place/Chinatown
Washington Field – Manassas

CART Headquarters

Computer Analysis Response Team Headquarters
CPiK Program Manager, Curtis Thomas
Phone: 703-985-1182, Email: curtis.thomas@ic.fbi.gov

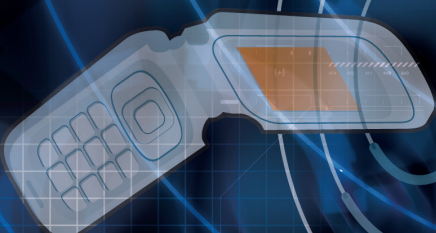


U.S. Department of Justice
Federal Bureau of Investigation



CELL PHONE INVESTIGATIVE KIOSKS

A HANDS-ON DIGITAL PREVIEW SOLUTION TO HELP INVESTIGATORS GET THE RESULTS THEY NEED-NOW



The FBI's Cell Phone Investigative Kiosks (CPIK) allow users to extract data from a cell phone, put it into a report, and burn the report to a CD or DVD in as little as 30 minutes. The full-size kiosks are physically located in nearly all FBI Field Offices and Regional Computer Forensics Laboratories (RCFLs). Portable kiosks are available at many FBI Resident Agencies.

Kiosk users only need to have some familiarity with computers and are required to take a one-time only, hour-long training course. Assistance is also available on-site at CPIK locations.

The full-size and the portable platforms include the same tools: a camera system, a cell phone forensic tool and accessories. The full-size version uses a desktop computer. The portable unit uses a laptop and all components are stored in a custom case.

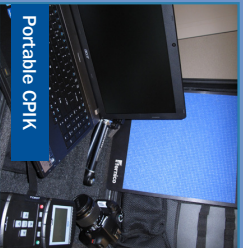
HOW CPIK WORKS

The CPIK has two components—

- A cell phone examination system containing software and the necessary cables to download data
- A photographic system that enables a user to take pictures of a cell phone's screen. Users can download their findings to a CD or DVD that they can take with them.



Full-size CPIK



Portable CPIK

THE CPIK ENABLES USERS TO-

- **Copy Data**—From a cell phone to a computer hard drive
- **Examine This Data**—In a report format on the computer screen
- **Copy the Report**—Onto a portable device, e.g., CD or DVD
- **Take and Review Pictures**—Of the actual data on a cell phone screen
- **Copy the Pictures**—Onto a portable device, e.g., CD or DVD.

FREQUENTLY ASKED QUESTIONS

Q: Is using a CPIK similar to conducting a cell phone examination? Are these findings presentable in court?

A: The CPIK is a preview tool and enables investigators to see a portion of the data quickly and easily. The kiosk was not designed to take the place of a full-scale cell phone examination performed by a certified Examiner; however, any evidence produced using the tool is admissible in a court of law.

Q: Typically, how long does it take to download the information from a cell phone using the kiosk? Is there a minimum? A maximum?

A: Downloading just text can take anywhere from five to 15 minutes. Downloading photos can take anywhere from five minutes up to an hour—it depends on

how much data is contained in the phone and how long the investigator has to conduct the preview.

Q: Can users preview more than one phone at a time?

A: It depends. There are two separate software tools that enable users to either download data or photograph a cell phone's screen. Therefore, a user can preview two phones simultaneously, but because there is only one computer available, only the results from one tool can be viewed at a time.

Q: Can non-FBI Personnel use the CPIKs located in FBI Field Offices?

A: Yes, but on the condition that they have an FBI escort at all times. If that isn't possible, an RCFL is the most practical option for state/local law enforcement personnel to access the kiosks.

Q: Should you make an appointment to use the CPIK?

A: Generally, it's best to call ahead at the CPIK site to check their normal office hours.