



Ez-Pi Learning Policy

We are excited to embark on a collaborative learning journey with you. To ensure a positive and productive tutoring experience, please review the following policy carefully.

1. Purpose of Tutoring:

The primary goal of tutoring is to assist students in understanding and mastering academic material. Tutoring sessions are designed to reinforce classroom learning, address specific questions or challenges, and enhance overall academic performance.

2. Scheduling and Availability:

Tutoring sessions will be scheduled in advance based on mutual availability. Consistency is key for effective learning. Having a set schedule helps your child establish a routine and creates a conducive learning environment, promoting better concentration and understanding of the material.

3. Session Duration:

Each tutoring session typically lasts 1 hour, unless otherwise agreed upon in advance.

4. Location:

Tutoring sessions can take place in person at a mutually agreed-upon location or online via Teams.

5. Preparation:

Students are encouraged to come prepared for each session by bringing relevant class materials, a scientific calculator, assignments, and any specific questions they may have.

6. Cancellation or Rescheduling Policy:

When changes are made on short notice, it can create scheduling conflicts that affect not only your child's session but also potential appointments with other students. This is especially important during holiday seasons or when planning breaks. For this reason, we ask that any changes to availability be communicated no later than 7 days prior to the original agreement. Please be aware that any cancellations or requests for rescheduling made with less than a 7-day notice will still incur the regular session fee. This policy is in place to ensure fairness to all students.

7. Communication:

Open communication between the student, guardian, and tutor is crucial. Please feel free to share any, feedback, updates or concerns regarding the student's progress. All materials and workload expectations will be shared via email in advance of each session.

8. Payment:

Payment via invoice for tutoring services is due 24 hours prior to each session if you have chosen to pay weekly, or 24 hours prior to the first session of the month if you have chosen to pay monthly.

9. Code of Conduct:

Respect and courtesy are expected from both the tutor and the student. Any disruptive behaviour may result in the termination of the tutoring relationship.

10. Confidentiality:

All information and materials shared during tutoring sessions will be kept confidential. Exceptions may apply if there are concerns related to the student's safety and well-being.

11. Feedback and Progress:

Periodic progress updates will be provided to guardians upon request. Feedback from both the student and guardian is welcomed to promote continuous improvement.

By engaging in tutoring services with Ez-Pi you agree to adhere to this policy. We look forward to a successful and enriching learning experience. Thank you for choosing Ez-Pi's Tutoring Services. We are committed to helping students achieve their academic goals.