

Mission Statement

“To deliver high quality, bespoke training and personal development programmes, to bridge knowledge gaps, enhance efficiency and promote confidence.”

How we plan to achieve this

DRL Services Ltd (“DRL”) is driven to provide a high-quality level of training to improve the skills and develop the careers of all apprentices and learners. We pride ourselves on always being open and honest and it is important to us that we do what we say we will do.

We are passionate about developing the skills, knowledge, and behaviours required to enable individuals to thrive in their industry of choice. We are here to make sure that learning is worthwhile, valuable, current, and relevant to job roles and career objectives.

To support this, we offer a flexible approach to education and training, which is designed to suit lifestyles, home, working commitments and working hours. In return for hard work and commitment, each individual will achieve a qualification that is stretching, challenging, relevant and rewarding.

We offer access to relevant industry expertise, as well as provide resources to support growth and development in functional skills, British Values, Safeguarding and many other areas.

We regularly review our training procedures, client feedback and learner feedback, to drive the quality of our provision. We will seek feedback from returning individuals to understand how their careers have developed and how we can help future learners.

We strive to deliver programmes that fill learners with confidence, as well as enhance and nurture their abilities. We support learner development to maximise their effectiveness and on-the-job competence. We want our training to help make learners more knowledgeable, more reliable and more efficient.

We encourage learner interaction during training and instigate an open forum for questions. Learners are actively encouraged on-site and in class when displaying their abilities during training. A positive approach towards learning will be demonstrated by all staff, contractors and other people working on behalf of DRL at all times.

Our Trainers and Assessors will inform learners of ‘next step’ courses, where applicable. All Trainers and Assessors will offer guidance as experts in training, as well as their respective industries. Embedding a sound knowledge of health and safety is vitally important to the wellbeing and future development of all workers.

We pride ourselves on our ability to meet client needs. We work collaboratively with employers and learners to design and deliver training that is impactful and beneficial.

We work with clients to deliver timely courses at a suitable location. We engage effectively with clients and learners to fully understand their needs and ensure, wherever possible, we can accommodate learning requirements and mitigate jobs being affected.

“The beautiful thing about learning is that no one can take it away from you.” – B.B. King