

Privacy Policy

1. Introduction

GEODEC Limited ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website and use our painting, decorating, and interior design services.

2. Information We Collect

We may collect the following types of information:

- **Personal Information**: Name, email address, phone number, home or business address, and payment details when you request a quote or book our services.
- **Project Details**: Information about your property, design preferences, and specific requirements for our services.
- **Technical Information**: IP address, browser type, and device information when you visit our website.
- **Communication Data**: Emails, messages, and feedback you provide.

3. How We Use Your Information

We use the collected information to:

- Provide and manage our services.
- Process payments and send invoices.
- Communicate with you regarding your project.
- Improve our website and customer experience.
- Comply with legal and regulatory requirements.

4. Sharing Your Information

We do not sell or rent your personal data. However, we may share your information with:

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- **Service Providers:** Trusted partners (such as subcontractors or payment processors) who assist in delivering our services.
- **Legal Authorities**: If required by law, such as for fraud prevention or compliance.

5. Data Security

We take appropriate technical and organisational measures to protect your personal information from unauthorized access, alteration, or loss.

6. Data Retention

We retain your data for as long as necessary to fulfil the purposes outlined in this policy unless a longer retention period is required by law.

7. Your Rights

You have the right to:

- Access, update, or delete your personal data.
- Object to the processing of your data.
- Withdraw consent where applicable.
- To exercise these rights, contact us at office@geodec.co.uk

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8. Cookies and Tracking Technologies

Our website may use cookies to enhance your browsing experience. You can manage cookie preferences through your browser settings.

9. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their privacy practices, so please review their policies separately.

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10. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website with the updated date.

11. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

GEODEC

Office - 01634730140 Mobile - 07908403229 office@geodec.co.uk

Signed By:

George Ryan Matthews 17th November 2025 office@geodec.co.uk