



GEODEC Passport Terms and Conditions

1. Definitions

GEODEC Passport – A membership programme providing benefits such as decorating discounts, priority booking, exclusive privileges, and decorating support services, as outlined at the time of purchase.

Client – Any individual or business purchasing a GEODEC Passport for personal use.

Membership Period – The validity period of the Passport, typically 12 months from activation unless otherwise stated.

Service Area – GEODEC's Limited operational coverage, as published on <https://geodec.co.uk>. Services requested outside this area may be refused or subject to additional charges.

2. Eligibility

The GEODEC Passport is available to residential and commercial clients aged 18 or over who reside within our designated service areas. Each Passport is issued for a specific property and is strictly non-transferable. It may only be used by the registered Client for that property. Any attempt to resell, share, or transfer Passport benefits will result in immediate cancellation without refund and may give rise to a claim for damages.

3. Membership Benefits

Full benefit details are provided at the time of purchase and may be updated periodically. GEODEC Limited reserves the right to modify benefit offerings; however, no active member will be disadvantaged during their current Membership Period.

GEODEC Limited | office@geodec.co.uk | www.geodec.co.uk

Company Number: 16851519

VAT Number: 507501225

Registered in England and Wales



4. Usage and Limitations

Passport discounts apply to labour costs only unless explicitly stated otherwise. A minimum project value of £500 applies for discounts to be valid.

Benefits cannot be combined with other promotions, referral discounts, or offers unless expressly authorised. Unused benefits or missed appointments cannot be refunded, credited, or carried forward.

Clients must provide at least two weeks' notice when requesting services to access priority booking. Priority scheduling remains subject to availability. Passport benefits cannot be redeemed outside the service area unless GEODEC Limited has agreed in writing, and additional fees may apply.

5. Duration and Renewal

The Passport is valid for 12 months from the date of activation. Renewal notifications will be sent prior to expiry.

GEODEC Limited reserves the right to revise pricing or benefit offerings upon renewal, with prior written notice to members.

6. Pricing and Payment

All prices are in GBP (£) and are payable in full before activation. Prices are subject to change until payment is received.

7. Cancellation and Refunds

You may cancel your Passport within 14 days of purchase for a full refund, provided that no benefits have been redeemed. If any benefits have been used, GEODEC Limited will deduct the standard non-member price of services redeemed from the refund amount.

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No refunds will be issued after 14 days unless legally required or in cases of GEODEC Limited failure to deliver contracted benefits.

8. Termination by GEODEC

GEODEC Limited may suspend or terminate your Passport without refund where:

- False or misleading information is provided.
- These Terms or any GEODEC Limited policy (<https://geodec.co.uk/policies>) are breached.
- Fraudulent activity, benefit misuse, or attempts to share Passport entitlements are identified.
- Abusive or unreasonable behaviour is directed towards GEODEC Limited staff.

Where fraudulent activity or material breach causes financial loss to GEODEC Limited, we reserve the right to pursue recovery of damages and associated costs.

9. Client Responsibilities

You must maintain accurate contact information and notify GEODEC Limited of any changes. It is your responsibility to schedule services in good time to redeem Passport benefits.

GEODEC Limited is not liable for unredeemed benefits resulting from your unavailability, scheduling delays, or failure to meet notice requirements.

You agree to comply with all GEODEC Limited service policies as set out on our website.

10. Liability and Force Majeure

GEODEC Limited shall not be liable for any failure to deliver Passport benefits caused by events outside our reasonable control, including but not limited to severe weather, illness, supply chain disruptions, or government restrictions.

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GEODEC Limited shall not be liable for indirect, incidental, or consequential losses (including loss of profit or reputation).

Our total liability under these Terms shall not exceed the total Passport fee paid by you.

11. Intellectual Property

All content, branding, and materials related to the GEODEC Passport remain the exclusive intellectual property of GEODEC Limited.

Clients may not copy, reproduce, distribute, or use GEODEC Limited intellectual property without prior written consent.

12. Amendments

GEODEC Limited may amend these Terms from time to time. Material changes will be communicated in writing to active members. Continued use of the Passport following such notice constitutes acceptance of the revised Terms.

13. Dispute Resolution

In the event of a dispute, both parties agree to attempt resolution through mediation before initiating legal proceedings.

14. Governing Law

These Terms are governed by and shall be construed in accordance with the laws of England and Wales. Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

Signed By:

George Ryan Matthews
17th November 2025
office@geodec.co.uk

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