



Price match guarantee Policy

At GEODEC, we are committed to providing our customers with the highest quality painting, decorating, and interior design services at the best possible prices. We understand that hiring professionals for your home or business is a significant investment, and we want you to feel confident that you're getting the best value. That's why we offer our Price Match Guarantee, ensuring you receive top-tier service without overpaying.

1. What is Our Price Match Guarantee?

Our Price Match Guarantee means that if you receive a lower quote from a competitor for the same scope of work, we will match that price—provided the competitor meets our quality, materials, and service standards.

2. Eligibility Requirements

To qualify for our Price Match Guarantee, the competing quote must meet the following criteria:

- **Like-for-Like Service:** The quote must be for the same scope of work, using comparable materials, finishes, and techniques.
- **Written Quote Required:** The competing price must be from a reputable business and presented in the form of a formal written quote (not verbal estimates, over social media or messaging platforms).
- **Competitor Legitimacy:** The competitor must be a licensed, insured, VAT-registered business, or HMRC authorised Sole trader, offering professional painting, decorating, or interior design services.
- **Timeframe:** The quote must be dated within the last 30 days and provided before work has commenced.
- **Location:** The competing company must operate within the same geographical service area as GEODEC.



3. Exclusions

Our Price Match Guarantee does not apply in the following cases:

- **Discounts** - Promotional, discounted, or special offers from competitors (e.g., limited-time discounts, bundle deals, or first-time customer offers).
- **DIY or unlicensed work** – Work from freelancers, private individuals, or companies that do not meet professional standards.
- **Lower quality materials** - if the competitor's quote includes lower-grade paints, wallpapers, or furnishings, we reserve the right to decline the price match.
- **Quotes with hidden fees** - if the competitor's price does not include prep work, cleanup, or other essential services, it will not be considered a fair comparison.
- **Subcontracted or outsourced work** - we only match prices for companies that directly employ their decorators and designers.

4. How to Submit a Price Match Request

To request a price match, simply follow these steps:

1. Email us at office@geodec.co.uk with your request.
2. Provide a copy of the competitor's written quote, including details of the services, materials, and any relevant terms.
3. Our team will review the quote within 1-2 business days to determine eligibility.
4. If approved, we will adjust your price accordingly before finalising your booking.

If the competitor's quote does not meet our eligibility criteria, we will provide a clear explanation and, where possible, offer an alternative discount or value-added service.



5. Why Choose GEODEC?

We are confident in the quality and value of our services. Our Price Match Guarantee is just one way we ensure customer satisfaction. With GEODEC, you can expect:

- Premium craftsmanship with attention to detail
- High-quality, long-lasting materials
- Fully insured and accredited professionals
- A clean, stress-free experience
- Tailored interior design solutions

We appreciate your trust in GEODEC and look forward to transforming your space with exceptional results.