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First Foundation Medical Clinic, P.C.  
Patient Portal Information

I understand that ALL information will be published to my Free patient portal on the Healow app.

I may download the app to my phone by searching in the app store or logging onto it directly at [www.healow.com](http://www.healow.com).

I may search for your practice by entering the unique code - EFCCCD.

At this point, if I have already set up an account, I may log in by entering my basic information or creating an account.

All this can also be done on my mobile device.

I understand that my user ID is the email address I gave your office.

THE OFFICE DOES NOT HAVE ACCESS TO MY PASSWORD.

All my information including my lab and other results, statements, balance information etc. are all published to my patient portal.

it is my responsibility to review my portal monthly to keep up with my balances and other such updates.

I understand that outstanding balances are due immediately. I can call the office on (678)546-2840 to make a payment over the phone or mail a check to the office.

I further understand that I am unable to communicate with the office directly through the portal, hence it remains my responsibility to call the office at (678)546-2840 to make appointments, requests and other such interactions.

I have read and understand the above. All questions or concerns have been clarified. I will set up my patient portal immediately.

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Patient Name

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Signature

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Date