

## Donation Policies & Guidelines

### **APPLIANCES**

#### **ACCEPTING**

- Microwaves
- Small Appliances
- Refrigerators
- Freezers
- Washing Machines
- Dryers (electric or natural gas)

#### **NOT ACCEPTING**

- Anything not in working order
- Natural Gas Stoves

## **BATH & KITCHEN**

#### **ACCEPTING**

- Bathtubs (new only)
- Bathroom Vanities and Medicine Cabinets
- Complete Kitchen Cabinet Sets (without counter tops)
- Shower Stalls, Shower Bases and Pans (new only)
- Stainless Steel Kitchen Sinks (no rust or corrosion)
- Toilets (new only)

#### NOT ACCEPTING

- Anything with chips, cracks, rust, corrosion, scratches, staining, rot or damage
- Cabinets without doors or drawers
- Used Bathtubs or Jetted Tubs
- Used Undermount Sinks
- Used Countertop Sinks
- Used Shower Doors
- Used Pedestal Sinks
- Used Resin Sinks
- Used Countertops

#### **CLOTHING & KIDS**

#### **ACCEPTING**

- Clothing must be clean, stain and rip free, no pet hair or odors
- Children's clothing must be clean, stain and rip free, no pet hair or odors
- Children's toys that are complete and in good/new condition

#### **NOT ACCEPTING**

- Recalled Items
- Items that have been damaged, have odors, or are incomplete

## HARDWARE, TOOLS & CONSTRUCTION

#### **ACCEPTING**

- Decorative gate hardware
- Exterior doors up to 80" tall in excellent condition
- New or gently used cabinet pulls, deadbolts, doorknobs, hinges
- Power tools and hand tools
- Vinyl Windows new residential double pane, complete with jamb
- Wood Windows new or like new wood casement, complete with jamb
- Shower Doors new shower doors, in-box and complete with track
- Sliding patio doors with frame intact and no broken seals

#### NOT ACCEPTING

- Anything that has rot, broken glass, splintering or protruding nails
- Chemicals
- Ladders
- Paint
- Power tools with damaged cords
- Windows with broken seals

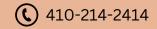
## **HOME GOODS**

### **ACCEPTING**

- Antiques and Collectibles
- Artificial Plants
- Books (no textbooks or encyclopedias)
- Candleholders and Flower Vases
- CDS, Records, DVDs, and VHS Tapes
- Crystal
- Glassware, Stemware, and China Sets
- Decorative Curtain Rods
- Decorative Pieces
- Decorative Pillows
- Flatware, Cooking Utensils
- Framed Art and Picture Frames
- Mirrors
- Nice Baskets
- Toys (new or in good shape, clean stuffed animals)

#### NOT ACCEPTING

- Broken or Chipped Items
- Exercise Equipment
- Medical Equipment
- Window Treatments







#### **FURNITURE**

#### **ACCEPTING**

- · Wood furniture such as bookcases, chairs, dressers, side tables, buffets or sideboards, dining table with chairs (must have matching chairs), etc.
- Sofas and Chairs
- **Antiques**
- Home Office Furniture (small desks not corporate size layouts)
- Small Writing Desks or Roll-top Desks
- Patio and Outdoor Furniture

#### **NOT ACCEPTING**

• Dining tables without matching chairs

## LIGHTING & ELECTRONICS

#### **ACCEPTING**

- Antique Radios
- Can lights by the case -
- Ceiling lights, Pendant Lights, Wall Mount Lights, Exterior Lights, Table and Floor Lamps - new or gently used
- Glass Shades and Globes – new or gently used
- Computer Monitors (less than 6 years old)
- Doorbells

- · Electronics in working condition with HDMI connection
- Flat Screen TVS only
- Musical Instruments such as keyboards, guitars, etc. (no pianos or organs)
- Speakers
- Rolls of wire, cable and conduit

#### **NOT ACCEPTING**

- Lightbulbs
- · Pianos or Organs
- · Electronics that are not working or have had wiring repairs done

#### **OUTDOOR & SEASONAL**

#### **ACCEPTING**

- Bikes
- Bird Baths and Feeders
- · Decking, Bricks, Pavers, Stones, and Cinder Blocks in large amounts • Outdoor and on pallet
- Garden Decor and Hoses
- Gates
- **Holiday Decorations** and Décor
- Lawn and Garden Tools, Electric Lawn Mowers that are 3 years or newer
- Furniture
- Plant Pots
- Rolls of Fencing Material
- Outdoor **Fireplaces** (without propane tank)

#### **NOT ACCEPTING**

- Gas-powered Tools
- Grills

# **DONATION DETAILS**

## DROP OFF

- Drop off location 124 Greenmount Rd, Rising Sun, MD
- Drop offs accepted during Wed, Fri, Sat 10am-3pm
- For larger/bulkier items please call to confirm we can accommodate them

## CONDITION OF ITEMS

- Clean, with no pet hair or odors.
- Free from stains or rips.
- No broken parts such as furniture legs, arms or other damages.
- Suitable for resale or reuse.

## RESIDENTIAL PICKUP

- 1. Location of Items: Items must be left at the curbside or in your garage. Our team cannot enter your homes or residence to assist with item removal.
- 2. Photos Required: Photos of all your items to be picked up must be submitted during the booking process. This helps us assess their condition and size.
- 3. Online Booking: All pickup requests must be booked via email at outpost@chepinc.org
- 4. Scheduling Confirmation: Pickup requests are reviewed daily when the store is open. Our scheduler will contact you within 24-48 hours to confirm your request.

