

## Donation Policies & Guidelines

### APPLIANCES

#### ACCEPTING

- Microwaves
- Small Appliances
- Refrigerators
- Freezers
- Washing Machines
- Dryers (electric or natural gas)

#### NOT ACCEPTING

- Anything not in working order
- Natural Gas Stoves

### BATH & KITCHEN

#### ACCEPTING

- Bathtubs (new only)
- Bathroom Vanities and Medicine Cabinets
- Complete Kitchen Cabinet Sets (without counter tops)
- Shower Stalls, Shower Bases and Pans (new only)
- Stainless Steel Kitchen Sinks (no rust or corrosion)
- Toilets (new only)

#### NOT ACCEPTING

- Anything with chips, cracks, rust, corrosion, scratches, staining, rot or damage
- Cabinets without doors or drawers
- Used Bathtubs or Jetted Tubs
- Used Undermount Sinks
- Used Countertop Sinks
- Used Shower Doors
- Used Pedestal Sinks
- Used Resin Sinks
- Used Countertops

### CLOTHING & KIDS

#### ACCEPTING

- Clothing must be clean, stain and rip free, no pet hair or odors
- Children's clothing must be clean, stain and rip free, no pet hair or odors
- Children's toys that are complete and in good/new condition

#### NOT ACCEPTING

- Recalled Items
- Items that have been damaged, have odors, or are incomplete

### HARDWARE, TOOLS & CONSTRUCTION

#### ACCEPTING

- Decorative gate hardware
- Exterior doors up to 80" tall in excellent condition
- New or gently used cabinet pulls, deadbolts, doorknobs, hinges
- Power tools and hand tools
- Vinyl Windows - new residential double pane, complete with jamb
- Wood Windows - new or like new wood casement, complete with jamb
- Shower Doors - new shower doors, in-box and complete with track
- Sliding patio doors with frame intact and no broken seals

#### NOT ACCEPTING

- Anything that has rot, broken glass, splintering or protruding nails
- Chemicals
- Ladders
- Paint
- Power tools with damaged cords
- Windows with broken seals

### HOME GOODS

#### ACCEPTING

- Antiques and Collectibles
- Artificial Plants
- Books (no textbooks or encyclopedias)
- Candleholders and Flower Vases
- CDS, Records, DVDs, and VHS Tapes
- Crystal
- Glassware, Stemware, and China Sets
- Decorative Curtain Rods
- Decorative Pieces
- Decorative Pillows
- Flatware, Cooking Utensils
- Framed Art and Picture Frames
- Mirrors
- Nice Baskets
- Toys (new or in good shape, clean stuffed animals)

#### NOT ACCEPTING

- Broken or Chipped Items
- Exercise Equipment
- Medical Equipment
- Window Treatments

## FURNITURE

### ACCEPTING

- Wood furniture such as bookcases, chairs, dressers, side tables, buffets or sideboards, dining table with chairs (must have matching chairs), etc.
- Sofas and Chairs
- Antiques
- Home Office Furniture (small desks not corporate size layouts)
- Small Writing Desks or Roll-top Desks
- Patio and Outdoor Furniture

### NOT ACCEPTING

- Dining tables without matching chairs

## LIGHTING & ELECTRONICS

### ACCEPTING

- Antique Radios
- Can lights by the case – new
- Ceiling lights, Pendant Lights, Wall Mount Lights, Exterior Lights, Table and Floor Lamps – new or gently used
- Glass Shades and Globes – new or gently used
- Computer Monitors (less than 6 years old)
- Doorbells
- Electronics in working condition with HDMI connection
- Flat Screen TVs only
- Musical Instruments such as keyboards, guitars, etc. (no pianos or organs)
- Speakers
- Rolls of wire, cable and conduit

### NOT ACCEPTING

- Lightbulbs
- Pianos or Organs
- Electronics that are not working or have had wiring repairs done

## OUTDOOR & SEASONAL

### ACCEPTING

- Bikes
- Bird Baths and Feeders
- Decking, Bricks, Pavers, Stones, and Cinder Blocks in large amounts and on pallet
- Garden Decor and Hoses
- Gates
- Holiday Decorations and Décor
- Lawn and Garden Tools, Electric Lawn Mowers that are 3 years or newer
- Outdoor Furniture
- Plant Pots
- Rolls of Fencing Material
- Outdoor Fireplaces (without propane tank)

### NOT ACCEPTING

- Gas-powered Tools
- Grills

## DONATION DETAILS

### DROP OFF

- Drop off location 124 Greenmount Rd, Rising Sun, MD
- Drop offs accepted during Wed, Fri, Sat 10am-3pm
- For larger/bulkier items please call to confirm we can accommodate them

### CONDITION OF ITEMS

- Clean, with no pet hair or odors.
- Free from stains or rips.
- No broken parts such as furniture legs, arms or other damages.
- Suitable for resale or reuse.

### RESIDENTIAL PICKUP

1. **Location of Items:** Items must be left at the curbside or in your garage. Our team cannot enter your homes or residence to assist with item removal.
2. **Photos Required:** Photos of all your items to be picked up must be submitted during the booking process. This helps us assess their condition and size.
3. **Online Booking:** All pickup requests must be booked via email at [outpost@chepinc.org](mailto:outpost@chepinc.org)
4. **Scheduling Confirmation:** Pickup requests are reviewed daily when the store is open. Our scheduler will contact you within 24-48 hours to confirm your request.