

Catamaran Greece Terms and Conditions

The use of this web site and the services offered by Catamaran-Greece.com/Multihull Yachting Greece are subject to the following Terms and Conditions.

Catamaran-Greece refers to sailing and yachting activities offered by a cooperation of Multihull Yachting PCC and MELIA MCPY.

Catamaran-Greece.com/Multihull Yachting Greece terms and conditions are applied to all the reservations made by the customer. Your use of this site is expressly conditioned on your acceptance of the following terms and conditions. By using this site, you signify your assent to these terms and conditions. If you do not agree with any part of the following Terms and Conditions, you must not use this site.

We reserve the right to implement alternate locations, other than the itinerary due to weather conditions, force majeure or imposed safety limitations.

Passengers are responsible to notify us upon making the reservation or in a reasonable amount of time prior to the tour, of any food allergies or restrictions.

It is also the passenger's responsibility to assert whether he/she is physically fit to ride on a boat and will not hold the vessel and/or Catamaran-Greece.com or their employees, agents or other associated personnel, responsible if he/she is injured as a result of ANY problems (medical, negligent, accidental or otherwise) which occur while chartering the boat or otherwise participating in the trip.

It is the passenger's responsibility and duty to exercise reasonable care for his/her own safety. Passengers must fully understand that the vessel has limited medical facilities and that in the event of illness or injury, appropriate care must be summoned by radio and treatment will be delayed until they can be transported to a proper medical facility. Reasonable measures will be taken for immediate medical assistance.

Reservations

We will confirm your tour & provide you with final meeting point instructions within 24hrs from your booking. If you haven't received an email from us within 24-hours, please contact us directly at daily@multihull-yachting.com or (+30) 2292060298 – 08:00 am to 17:00 pm local time, daily. In case your tour or activity starts within a few hours from your booking and you still have not received your meeting point instructions / confirmation email, you are responsible to call us at (+30) 2292060298 (08:00 am to 17:00 pm local time, daily) for instant confirmation / further investigation of your booking and information about meeting point instructions. Each participant is individually responsible for arriving at the departure point on time.

Failing to be present at your pickup location at the advised meeting point location & time without any prior notice, may lead on missing your complimentary pickup transfer for the tour and you may have to arrive at the location(s) of the tour with your own means of transportation (i.e. taxi).

On the above case, the company will bring no responsibility for additional transportation charges that may apply from third parties (i.e. taxi) and/or for missing parts of the tour from the participants. In case you fail to arrive on time at your meeting point location without a prior notice please note that the tour is considered as a NON-SHOW where cancellation charges will automatically apply as per our cancellation policy.

The above conditions do not apply for guests that have booked a full day private trip (not a shared/public or semi-private), where the driver will make efforts to contact the guests and wait for them at the agreed meeting point location for a reasonable amount of time, within the time-frame their private tour lasts. For your convenience, you are kindly requested to arrive at the advised meeting point location 5 minutes prior to your departure.

For any last minute assistance and inquiries you may call us at (+30) 2292060298 from 08:00 am to 17:00 pm local time daily, or contact us via email at daily@multihull-yachting.com or +306977699611

You assume full responsibility in case any of you postpone or cancel any flight itinerary, ferry trip, or, in general, in case of any unexpected change of the terms agreed with you for the service provided. Catamaran-greece.com assumes no responsibility for such changes by yourselves. Nevertheless, Catamaran-greece.com will try to contact you as soon as possible concerning any unexpected changes.

Cancellation Policy

For cancellation up to 61 days prior to charter there is no cancellation fee.

- For cancellations between 60 days and 16 days prior to charter a 150 euro cancellation fee applies.
- For cancellations between 15 days and 8 days prior to charter 50% of charter amount is charged.
- For cancellations 7 days before charter full charter amount is withheld.

For wind conditions exceeding 6 Bft in the sailing area cancellation is offered at the discretion of the client, free of charge to ensure comfort of passengers

For wind conditions exceeding 7 Bft in the sailing area, trip can be cancelled by organizer with full refund for passenger comfort.

In addition no changes / reschedules are possible 48 hours or less prior of schedule departure.

For your convenience and to avoid any confusion, please make sure of your travelling plans/ travelling arrangements in accordance with the tour you have booked.

Travel Insurance

We highly recommend purchasing a personal travel insurance before taking this tour which may cover your travels/tours for any unforeseen event such as illness or travel delays beyond your control.

Please note that 48 hours or less prior to the scheduled departure or for NON-SHOWS, your tour is non-refundable whereas a travel insurance may cover issues of illness, travel delays that could cause you to cancel/miss your departure.

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PLEASE READ CAREFULLY

Guests under alcohol consumption or intoxicated guests are not allowed to participate on any of our tours. Boarding of intoxicated guests will not be possible and will be refused by the staff of our tours. In addition, the staff/guides of the tours hold the right to expel any intoxicated guests that will come up at their attention or guests that disturb the tour routine or other guests in anyway, without any prior notice. No refund will be given on any of the above case, and the tour will automatically considered as a non-show, where 100% cancellation charges will apply as per our cancellation policy.

Disclaimer of Liability

Each participant is recommended to have its own personal or travel insurance. By participating in any of the services offered on this website you fully understand and agree that “Catamaran-greece.com” will bring no liability or responsibility for any physical or economical damage or loss that may occur during your trip for whatever reason including light or serious bodily injury, permanent disability, paralysis, death or loss of items or personal belongings. Each individual and every participant to any of the activities offered on this website is individually responsible for his own safety and attention of his personal belongings, as per the above conditions. Neither the Carrier nor the Vessel shall be liable for any loss of life, or personal injury which may be suffered whenever such events take place before the Passenger has embarked on board or while is ashore at an intermediate port, or after disembarkation at the final destination port. For such events, taking place on board the vessel, the Carrier shall be responsible only if the interested party will be able to prove that the particular event, was caused by gross negligence of the Carrier, or his servants.

The Passenger is allowed to carry on board as luggage, only such personal effects which usually and reasonably are carried on board for voyages of this kind. Birds, dogs or any other pets or animals, cannot be carried along and will not be permitted on board. Passengers carrying dangerous, inflammable and contraband items or explosives will be reported immediately to the

proper Public Authority and in any case, the passenger who will disregard this warning shall be compelled to reimburse the Carrier for whatever damage, expenses or sacrifices will result there from.

Documents, manuscripts, jewelry, money or other valuables of any kind shall not be included in the luggage and if they are, no liability whatsoever is assumed by the Carrier. The Carrier is in no event, liable for any loss, damage or delay in the redelivery of the said packages.

The passage contract is subject to the Greek law. Any dispute on its execution is reserved to the exclusive jurisdiction on the courts of Greece.

Children must always be in custody of any adult appointed by their parents or by their legal guardian.

Following the cruise departure there are announcements advising passengers to acquaint themselves with the vessel's safety procedures as well as where to find more information.

The vessel's personnel have the right to refuse passage to customers who are under the influence of alcohol or narcotics, who display disturbing or threatening behavior, or who do not otherwise comply with the aforementioned rules concerning age, security or other regulations.

Items found on our vessels are sent to our headquarters.

If you notice you have lost something immediately after the disembarkation, please mention it to your driver.

Contact

Multihull Yachting Greece

77th km Athens Sounio Av., 19500, Lavrio, Greece

Email: daily@multihull-yachting.com

Tel: (+30) 2292060298 (8:00 am to 17:00 pm local time, daily)

Disputes

Any disputes relating to a contract under these terms and conditions shall be subject to the exclusive jurisdiction of the Courts of Greece. All transactions made through this website are

governed and protected by international and European law that regulates issues relating to electronic commerce (Directive 2000/31 / EC, DPR 131/2003) as well as the Law on Consumer Protection (N. 2251/1994) which regulates matters concerning remote sales, as supplemented-amended to JMD Z1-891 / 08.13.2013 (Government Gazette B '2144 / 30.08.2013). Cancellation Policy shall apply regarding the bookings conducted through this site, as per Cancellation Policy Terms and Conditions.