

Busy Bee Speech Therapy



Privacy Policy

Our practice respects your rights and privacy. We endeavour to keep information regarding you or your child with the utmost confidentiality. We realise that it is important that you understand the purpose for which we collect details about your health, as well as how this information is used at our practice and to whom this information might be disclosed.

The policy of our practice is to follow these procedures:

At Busy Bee Speech Therapy, we collect information for the purpose of providing assessment and treatment for you and/or your child. Personal information, such as your name, address and health insurance details, will be used for the purpose of addressing accounts to you, as well as processing payments and writing to you about our services, and any issues affecting you and your child's treatment.

We may disclose your personal information to other health care or educational professionals, or require it from them if it is necessary in the context of you or your child's assessment and treatment. In that event, disclosure of your personal details will be minimised wherever possible.

Your medical history, treatment records and other material relevant to your treatment will be kept at Busy Bee Speech Therapy. You may inspect or request copies of our records regarding you and your child's treatment at any time, or seek an explanation from your speech pathologist. Statutory fees may apply in relation to the types of access you seek. If you request an explanation of our records or a written summary, fees will apply to these services. Disclosure will not be made to any person who is not involved in either you or your child's treatment or the administration of this practice, without your prior consent. If you have any queries or concerns about our handling of your health information, please do not hesitate to raise these concerns with our practice.

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