



Care & Maintenance Guide

Maintaining the pristine beauty of Greatlake Stoneland Inc.'s surfaces is effortless with our simple care and maintenance routine. As a hard and nonporous surface, warm water with a mild soap is generally sufficient to preserve its vibrant appearance on a daily basis. For daily care and maintenance, you can also use nonabrasive cleaning product sprays or surface wipes as needed.

In the case of stubborn stains, a plastic putty knife or a soft cloth combined with warm water and common nonabrasive household cleaners can effectively remove them. We recommend using household cleaners such as Rubbing Alcohol, Soft Scrubs Liquid Gel with Bleach, or Vim Cream with Bleach. When applying these cleaners, ensure they are nonabrasive and use a gentle circular motion to avoid dulling or etching the surface. For Vim, a small dab is all that's required, and gentle pressure is sufficient. Always test on a small area before applying to the entire surface.

After using any cleaning agent, thoroughly rinse the surface with clean warm water and dry it with a soft cloth. Please note that Honed surfaces may require slightly more daily maintenance than those with a polished finish. These surfaces are more susceptible to marks from metal objects like cutlery, clothing belts, buttons, fingerprints, and cooking oils. You can easily remove most of these marks using a cleaning detergent that contains bleach and warm water. After removing stubborn stains, make sure to rinse all surfaces thoroughly with clean warm water. For further cleaning, wipe surfaces with a soft non-marking white cloth or paper towel.

While Greatlake Stoneland Inc.'s surfaces are heat-resistant to a certain extent, we advise against exposing them to high temperatures for extended periods. Prolonged exposure to a direct heat source, such as wood burning or gas fireplaces, may cause cracking, discoloration, or other damages. For protection, we recommend using Cork Hot Plates or similar options when placing kettles, hot pots, or pans that were recently removed from a heat source.

Please be aware that Greatlake Stoneland's surfaces are not recommended for use in close proximity to direct heat sources like wood burning or gas fireplaces. Prolonged exposure to high heat may lead to cracking, discoloration, or other types of damage.

By following these simple care and maintenance guidelines, you can ensure that your surfaces remain exquisite and durable, serving as a beautiful addition to your space for years to come. If you have any further questions or require assistance, our dedicated team is here to help you.