

## COMMERCIAL - Twenty (20) YEARS LIMITED WARRANTY CERTIFICATE

Greatlake Stoneland Inc. Commercial Twenty (20) Years Warranty

Greatlake Stoneland Inc. of 201 Rowntree Dairy Rd, Woodbridge, ON warrants its products for twenty (20) years from the original date of installation against any manufacturing defects when fabricated and installed by a Greatlake Stoneland Inc. Authorized Fabricator/Installer. This warranty covers the repair or replacement of material that has been permanently installed in the interior of a commercial space. The option to repair or replace the material is at the sole discretion of Greatlake Stoneland Inc.. To request service under this warranty, you must contact the company that sold you the Greatlake Stoneland Inc. surfacing materials within thirty (30) days of the failure of such materials.

Under no circumstances shall Greatlake Stoneland Inc. be liable for indirect, punitive, consequential, special, or any similar damages, including but not limited to, loss of profits, business interruption, or any other loss. This twenty (20) years Limited Warranty is available only to the original owner of the commercial space in which Greatlake Stoneland Inc. surfacing materials have been originally installed.

## Terms and Conditions:

- 1. This warranty applies exclusively to Greatlake Stoneland Inc. surfacing materials and does not extend to any other products, including other quartz surfacing products manufactured or supplied by any other party, except Greatlake Stoneland Inc..
- 2. The warranty applies only to Greatlake Stoneland Inc. surfacing materials that have been permanently installed in the interior of a commercial space and have not been moved from their original installation. Any decision to change the color or finish after installation is not covered under this warranty.
- 3. This warranty does not apply to materials and/or services that have not been paid in full.
- 4. When requesting service under this warranty, you must provide proof of purchase in the form of a copy of your original receipt or invoice showing at least one of the following: the name of the owner or title of the commercial space.
- 5. You must agree to cooperate with Greatlake Stoneland Inc. or its authorized agents in the inspection of the material and assist in efforts to perform our obligations under this warranty.
- 6. In the event that Greatlake Stoneland Inc. surfacing materials fail due to a manufacturing defect, Greatlake Stoneland Inc. will, at its sole discretion, repair or replace such materials. While Greatlake Stoneland Inc. will seek to obtain the best possible result, exact color match is not guaranteed.
- 7. All decisions regarding this warranty are at the sole discretion of Greatlake Stoneland Inc.. No representative, dealer, salesperson, distributor, fabricator, or any other person is authorized to make any warranty or promises on behalf of Greatlake Stoneland Inc. with respect to Greatlake Stoneland Inc. surfacing materials.

Note: This revised warranty certificate is effective as of 2023.07.01 and supersedes any previous versions. For any further inquiries or warranty service requests, please contact us directly.





