

MTNFX

Usage and Related Terms

Updated: July 31, 2026

1. Acceptance of Terms

These usage and related terms (the "Terms") are in addition to any Master Service Agreement and related Orders entered into by and between your organization and MTN FX, LLC, a Colorado limited liability company, and govern your access to and use of the MTN FX SaaS Platform, including all associated web applications, mobile applications, APIs, and services (collectively, the "Service"). By accessing or using the Service, you agree that your organization is bound by these Terms.

2. Description of Service

The MTN FX SaaS Platform is a cloud-based software-as-a-service (SaaS) platform designed for mountain operations, avalanche mitigation, and snow safety management. The Service provides tools for, but is not limited to:

- Operational reporting (AM/PM reports, weather observations, snow profiles)
- Avalanche hazard assessment and documentation
- Explosive inventory management and ATF compliance tracking
- Weather station data integration and analysis
- Interactive mapping and route tracking
- Team communication and notification systems
- Mobile and wearable device data collection
- PDF report generation and document management

3. Account Registration and Security

3.1 Account Creation

To access the Service, you must create an account with accurate, complete, and current information. You are responsible for maintaining the accuracy of your account information and for all activities that occur under your account.

3.2 Account Security

You are responsible for safeguarding your password and any other credentials used to access the Service. You must immediately notify MTNFX of any unauthorized use of your account or any other breach of security of which you become aware. MTNFX will not be liable for any loss or damage arising from your failure to maintain the security of your account.

3.3 User Roles and Permissions

The Service supports role-based access control. Account administrators are responsible for managing user roles, permissions, and access levels within their organization. MTNFX is not responsible for any data loss, unauthorized access, or operational issues resulting from improper role configuration by account administrators.

4. Acceptable Use Policy

You agree not to use the Service to:

1. Violate any applicable local, state, national, or international law or regulation
2. Upload, transmit, or distribute any content that is unlawful, harmful, threatening, abusive, defamatory, or otherwise objectionable
3. Attempt to gain unauthorized access to the Service, other accounts, computer systems, or networks connected to the Service
4. Interfere with or disrupt the integrity or performance of the Service or the data contained therein
5. Use the Service to transmit any viruses, worms, or other malicious code
6. Reverse engineer, decompile, disassemble, or otherwise attempt to derive the source code of the Service
7. Resell, sublicense, or redistribute the Service without prior written consent from MTNFX
8. Use the Service in any manner that could damage, disable, overburden, or impair MTNFX servers or networks

5. Service Availability and Support

5.1 Uptime

MTN FX will use commercially reasonable efforts to maintain 98% uptime of the Services, excluding scheduled maintenance and factors outside MTN FX's control; including but not limited to vendor technical issues, internet outages, end user device malfunctions, network issues, domain name issues, credentials, virus or malware. The foregoing service level agreements are provided for informational purposes only and does not entitle Client to any refunds, credits, or other compensation.

5.2 Support Services

MTN FX will provide Support Services during business hours (8 AM to 5 PM MST, Monday through Friday), excluding U.S. federal holidays.

5.3 Modifications to Support Service

MTNFX reserves the right to modify, update, or discontinue any Support Service at any time. We will provide reasonable notice of material changes that may affect your use of the Service.

Contact Information

If you have any questions about these Usage and Related Terms, please contact us at:

MTNFX

Email: sales@mtnfx.com

Website: <https://mtnfx.com>