

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for CITY OF STAR HARBOR PWS 1070150

Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During MAR – MAY 2025, we did not monitor or test for coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time.

What should I do?

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you within 24 hours.

What is being done? In order to return to compliance our system had to collect monthly distribution samples, take it to a lab to be analyzed and send the results to TCEQ and those samples were collected and we returned to compliance as of 07/10/2025.

For more information, please contact:

Water System Official: _Jeremy Crocker _____Phone Number: _903-275-9996_____

Date Distributed: _6/30/2026_____

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by CITY OF STAR HARBOR

State Water System ID# 1070150



PWS_1070150_CO_20260519_PN

Texas Commission on Environmental Quality

CERTIFICATE OF DELIVERY OF TIER III PUBLIC NOTICE TO CUSTOMERS:

Public Water System (PWS) name: **CITY OF STAR HARBOR PWS 1070150**

Type of Violation or Situation	Time Period(s) of Violation	# Samples Required	# Samples Submitted
RTCR	MAR - MAY 2025	2 per month	1

30 TAC 290.122(c) states that the owner or operator of a PWS who fails to perform required monitoring, fails to comply with a test procedure, or is subject to variance or exemption granted under §290.102(b) shall notify persons served by the system no later than one year after the PWS learns of the violation. The initial public notice shall be issued in the following manner:

Please indicate how the PWS provided this public notice to customers, mark all that apply:

COMMUNITY WATER SYSTEM: 78

- ☒ Mail or other direct delivery to each customer receiving a bill and to other service connections to which water is delivered **OR**
- ☒ Reporting in the Consumer Confidence Report (CCR) **(At least one of these two options is required)**
- AND any other method reasonably calculated to reach other persons served by the PWS such as (choose one or more below):**
- ☐ Delivery of multiple copies for distribution to others (i.e. apartment building owners, large private employers)
- ☐ Continuous posting in conspicuous public places within the area served
- ☐ On the internet
- ☐ Electronic delivery or alert systems (e.g., reverse 911)

In accordance with 30 TAC §290.122(g), all public water systems that are required to issue public notice to persons in accordance with 30 TAC §290.122, and that sell or otherwise provide drinking water to other public water systems (i.e., consecutive

systems), shall provide public notice to the owner or operator of the consecutive systems.

☐ This PWS provides water to consecutive systems and those systems have been provided public notice.

Notice to Consecutive Systems was delivered on: _____(date) by the following means: _____

Comments:_____

“I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations.”

NOTE: 30 TAC 290.122(f) requires the PWS to provide a copy of the Public Notice issued and a signed Certificate of Delivery to the Executive Director within 10 days.

Date of Delivery to Customers: 6/30/2026 Phone: 903-275-9996

Certified by (print name): Jeremy Crocker Title: Operator

Signature: _____ Date signed: 6/29/2026

Reply to this email with copies of all completed, signed and dated documents for our review and possibly returning to compliance.