

PUBLIC NOTICE MANDATORY LANGUAGE CODING
Tier 2 violations/ Non-Acute

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

The CITY OF STAR HARBOR PWS 1070150, failed to meet the minimum treatment technique requirements for the month of FEB 2025. Specifically, our water system had [using the "Violation List" below, enter the type of violation that occurred].

Violation List:

- **More than 5% of the combined filter effluent turbidity readings were above 0.3 NTU for the month. (FEB 2025) (44)**

What is being done?

You may add other information here if you wish. The added information must appear in one or more separate paragraphs and must be both pertinent and factual. For example, "The [PWS Name] has taken the following corrective actions to prevent a recurrence of the violations: [list the actions you have taken]." We worked with TCEQ and fixed our samples not to be in violation of exceedance of the NTU and returned to compliance as of 04/01/2025.
(corrective action)

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Jeremy Crocker

Area code + phone number: 903-275-9996

Posted / Delivered on: 6/30/2026

Instructions for preparing the required Public Notice:

Recopy the mandatory language above and insert the underlined information in the spaces indicated.

Public Notice delivery timelines:

The initial public notice shall be issued as soon as possible, but in no case later than **[30 days]** after the violation was identified. All notifications require the attached Certificate of Delivery due ten days from the posting date of the above notice.

Refer to 30 TAC §290.122 for additional information on Public Notification.

CERTIFICATE OF DELIVERY CODING **TIER II**
Community Public Water Systems
Non-Community Public Water Systems



PWS_1070150_CO ACONF_ 20260519_PN

Texas Commission on Environmental Quality
Protecting Texas by Reducing and Preventing Pollution

CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS: [TIER II]

Public Water System (PWS) name: CITY OF STAR HARBOR PWS ID: TX1070150

Type of violation:

- **More than 5% of the combined filter effluent turbidity readings were above 0.3 NTU for FEB 2025**

The PWS named above has distributed the Public Notice (PN) for the type of violation and time period listed above by:

X [Mail or direct delivery, to bill-paying customers as required by 30 TAC §290.122(b)(2)(A) for community water systems; and]

----- [Continuous posting or direct delivery as required by 30 TAC §290.122 for non-community water systems; and]

Make an adequate good-faith effort to reach non-bill-paying consumers by appropriate methods (Check all below that apply):

----- Mailing the PN to postal patrons within the service area that do not receive a bill

----- Advertising the PN in news media

----- Publication of PN in local newspaper

X Posting the PN in public places

----- Delivery of multiple copies to single bill addresses serving several persons

----- Delivery to community organizations

----- Email notification

----- Posting the PN on the internet at www.-----

The information contained in this public notification is correct and complies with required public notification content in accordance with 30 TAC §290.122.

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

Certified by: Name (print): Jeremy Crocker

Title: Operator

Phone: 903-275-9996

Date of Delivery: 6/30/2026

Signature: ----- Date Signed: 6/29/2026

Reply to this email with copies of all completed, signed and dated documents for our review.