



ICBC Fee Guide for Health Care Providers

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Fee Information

ICBC would like to provide this document to outline fees for Health Care Providers.

Initial (Assessment) Visit

Fee limits for initial assessment visits are outlined in the *Insurance (Vehicle) Regulation* and the *Enhanced Accident Benefit Regulation*.

The initial assessment visit fee includes the assessment and standard treatment provided that day. A standard treatment is not to be charged for the date the initial visit took place.

Standard Treatment

Fee limits for standard treatment sessions are outlined in the *Insurance (Vehicle) Regulation* and the *Enhanced Accident Benefit Regulation*.

- Fees are based on a standard treatment, rather than being charged at an hourly rate, with the exception of Occupational Therapists.
- ICBC does not fund multiple treatment sessions provided by the same discipline on the same day.
- Treatment frequency is based on clinical recommendations and must reflect best practice.
- Treatments are based on sessions provided and fees reflect fair market rate for a standard industry visit.

Pre-authorized Treatments

The number of pre-authorized treatments are outlined in the *Insurance (Vehicle) Regulation* and the *Enhanced Accident Benefit Regulation*. ICBC customers are able to access the pre-authorized number of treatment sessions within the first 12 weeks from the date of their crash without ICBC approval. The pre-authorized treatment sessions include the initial assessment visit.

Health Care Service	Pre-authorized Treatments
Acupuncture	12
Chiropractic	25
Counselling	12
Kinesiology	12
Massage therapy	12
Physiotherapy	25
Psychology	12

Pre-authorized treatments are limited to one treatment modality type a day, but there is no restriction to the combination of pre-authorized treatments. For example, a customer may attend a kinesiology treatment and a massage treatment, but not two kinesiology treatments on the same day.

General Information

- Fee limits outlined in the *Insurance (Vehicle) Regulation* and the *Enhanced Accident Benefit Regulation* are adjusted to the Consumer Price Index annually.
- The fee table does not include taxes. The Health Care Provider Invoicing and Reporting (HCPIR) application and the Health Care Provider Portal applies tax when applicable.
- ICBC will not pay for no-show appointments. In the case of a no-show, the clinic's no-show and cancellation policies should apply.



- ICBC customers who choose to visit a health care provider that charges a higher rate than what ICBC funds will not be able to recover the user fees from ICBC for claims with an accident date on or after April 1, 2019. The customer is responsible for paying the user fee portion, which they may submit to their private health insurer for consideration of coverage.



Acupuncturists

ICBC customers are able to access 12 pre-authorized acupuncture sessions within the first 12 weeks from the date of their crash without ICBC approval.

Fee table

Line item	Fee	Additional Information
Initial assessment visit	\$108/visit	<ul style="list-style-type: none">This fee may be billed one time per customerThis rate applies for visits on or after April 1, 2021 <p><i>For initial assessment visits that took place between April 1, 2020 and March 31, 2021, the following initial assessment visit fee applies: \$107/visit</i></p>
Standard treatment	\$91/visit	<ul style="list-style-type: none">This rate applies for treatments administered on or after April 1, 2021 <p><i>For treatments administered between April 1, 2020 and March 31, 2021, the following fee applies: \$90/visit</i></p>

Notes

- Acupuncturists do not submit reports.



Chiropractors

ICBC customers are able to access 25 pre-authorized chiropractic sessions within the first 12 weeks from the date of their crash without ICBC approval.

Fee table for crashes before May 1st, 2021

Line item	Fee	Additional Information
Initial assessment visit & report	\$206/visit & report	<ul style="list-style-type: none"> This fee may be billed one time per customer This rate applies for visits on or after April 1, 2021 <p><i>For initial assessment visits that took place between April 1, 2020 and March 31, 2021, the following initial assessment visit & report fee applies: \$204/visit</i></p>
Standard treatment	\$54/visit	<ul style="list-style-type: none"> This rate applies for treatments administered on or after April 1, 2021 <p><i>For treatments administered between April 1, 2020 and March 31, 2021, the following fee applies: \$54/visit</i></p>

Fee table for crashes on or after May 1st, 2021

Line item	Fee	Additional Information
Initial assessment visit	\$99/visit	<ul style="list-style-type: none"> This fee may be billed one time per customer This rate applies for visits on or after May 1, 2021
Standard treatment	\$54/visit	<ul style="list-style-type: none"> This rate applies for treatments administered on or after April 1, 2021

Progress Report

Effective May 1, 2021, progress reports should be completed upon ICBC's request. The reassessment report template has been discontinued.

Line item	Fee	Additional Information
Progress report	\$104/report	<ul style="list-style-type: none"> Progress reports should only be completed upon ICBC's request This fee applies to the progress report template
Reassessment report	\$65/report	<ul style="list-style-type: none"> This fee applies to the discontinued reassessment report template

Care plan meetings

Care plan meetings must be initiated, approved, scheduled and facilitated by an ICBC claim representative for the purpose of aligning goals, objectives and overall case management of a shared client. This line item cannot be used to invoice for time spent discussing a shared client or general correspondence, where the ICBC claim representative has not scheduled the call and is not present for the meeting.



Line item	Fee	Additional Information
Care plan meeting	\$15/5-minute increment	<ul style="list-style-type: none">Time spent by the health care provider in preparation for the care plan meeting is not billable

X-ray fee schedule

X-rays must be performed only as required following evidence-informed practice, for the purposes of diagnosis. ICBC may request copies of X-rays or X-ray reports.

Line item	Fee
Cervical spine – 4 views or less	\$72.10
Cervical spine – Davis series	\$98.20
Thoracic spine – 4 views or less	\$72.10
Lumbar spine – 4 views or less	\$72.10
Additional films – any one film, any area in addition to the four or less series (does not apply to combined series)	\$13.20
Any combined series	\$144.10
Extremities	\$72.10
Reading fee – any one area (when film is provided by outside source)	\$24.80
Reading fee – two or more areas (when film is provided by outside source)	\$40.80
Reading fee – three or more views (when film is provided by outside source)	\$52.50
Reading fee – Extremities, minimum two views (extremities are articulations other than the spine, such as knees, elbows, and shoulders)	\$40.00



Counsellors

ICBC customers are able to access 12 pre-authorized counselling sessions within the first 12 weeks from the date of their crash without ICBC approval.

Fee table

Line item	Fee	Additional Information
Initial assessment visit & report	\$217/visit & report	<ul style="list-style-type: none">This fee may be billed one time per customerThis rate applies for visits on or after April 1, 2021 <p><i>For initial assessment visits that took place between April 1, 2020 and March 31, 2021, the following initial assessment visit & report fee applies: \$215/visit</i></p>
Standard treatment	\$124/visit	<ul style="list-style-type: none">This rate applies for treatments administered on or after April 1, 2021 <p><i>For treatments administered between April 1, 2020 and March 31, 2021, the following fee applies: \$123/visit</i></p>
Progress report	\$50/report	<ul style="list-style-type: none">Progress reports should only be completed upon ICBC's request

Care plan meetings

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Line item	Fee	Additional Information
Care plan meeting	\$10/5-minute increment	<ul style="list-style-type: none">Time spent by the health care provider in preparation for the care plan meeting is not billable



Kinesiologists

ICBC customers are able to access 12 pre-authorized kinesiology sessions within the first 12 weeks from the date of their crash without ICBC approval.

Fee table for crashes before May 1st, 2021

Line item	Fee	Additional Information
Initial assessment visit & report	\$139/visit & report	<ul style="list-style-type: none"> This fee may be billed one time per customer This rate applies for visits on or after April 1, 2021 <p><i>For initial assessment visits that took place between April 1, 2020 and March 31, 2021, the following initial assessment visit & report fee applies: \$138/visit</i></p>
Standard treatment	\$81/visit	<ul style="list-style-type: none"> This rate applies for treatments administered on or after April 1, 2021 <p><i>For treatments administered between April 1, 2020 and March 31, 2021, the following fee applies: \$80/visit</i></p>

Fee table for crashes on or after May 1st, 2021

Line item	Fee	Additional Information
Initial assessment visit	\$101/visit	<ul style="list-style-type: none"> This fee may be billed one time per customer This rate applies for visits on or after May 1, 2021
Standard treatment	\$81/visit	<ul style="list-style-type: none"> This rate applies for treatments administered on or after April 1, 2021

Progress Report

Effective May 1, 2021, progress reports should be completed upon ICBC's request. The reassessment report template has been discontinued.

Line item	Fee	Additional Information
Progress report	\$84/report	<ul style="list-style-type: none"> Progress reports should only be completed upon ICBC's request This fee applies to the progress report template
Reassessment report	\$35/report	<ul style="list-style-type: none"> This fee applies to the discontinued reassessment report template

Drop-in admissions

ICBC may fund the drop-in fees at recreational centres up to reasonable market rates. Dated receipts are required and must include the service, facility used and form of payment.

ICBC does not pay admission fees for use of a facility owned, leased or directed by the provider/firm or on their premises.



Travel & mileage fees

ICBC does not pay travel or mileage fees for providers who operate out of a facility owned, leased or directed by the provider/firm or on their premises.

When a provider has to travel to an appointment that is taking place at an outside facility, such as a community/recreational centre, mileage and travel time is to be calculated between the facility and the lesser of: the provider's primary residence OR the nearest clinic location (whether the primary location or a satellite location).

Mileage and travel time example: travel time of 30 minutes to and 30 minutes from the treatment location and a total of 25 km. Two clients are seen at a local recreation centre. In this case, half of the travel time and half of the mileage is billable to either client. If the second client is not an ICBC customer, the cost sharing must still apply.

Line item	Fee	Additional Information
Travel time	\$0.65/min	<ul style="list-style-type: none">Actual travel time for treatment purposes must be billed to the minute, up to a maximum of 60 minutes total per treatment session
Mileage	\$0.47/km	<ul style="list-style-type: none">Travel and mileage must be cost shared so that travel time and mileage to a location where multiple customers, ICBC or otherwise, are treated, the cost is shared across those clients/claims in an equal manner

Care plan meetings

Care plan meetings must be initiated, approved, scheduled and facilitated by an ICBC claim representative for the purpose of aligning goals, objectives and overall case management of a shared client. This line item cannot be used to invoice for time spent discussing a shared client or general correspondence, where the ICBC claim representative has not scheduled the call and is not present for the meeting.

Line item	Fee	Additional Information
Care plan meeting	\$5/5-minute increment	<ul style="list-style-type: none">Time spent by the health care provider in preparation for the care plan meeting is not billable

Kinesiologists providing rehabilitation assistance services

Kinesiologists providing rehabilitation assistance or life skills services must adhere to the rehabilitation assistant rates outlined in the [Rehabilitation Assistant](#) section of this fee guide.



Massage Therapists

ICBC customers are able to access 12 pre-authorized massage therapy sessions within the first 12 weeks from the date of their crash without ICBC approval.

Fee table

Line item	Fee	Additional Information
Initial assessment visit	\$110/visit	<ul style="list-style-type: none">This fee may be billed one time per customerThis rate applies for visits on or after April 1, 2021 <p><i>For initial assessment visits that took place between April 1, 2020 and March 31, 2021, the following initial assessment visit fee applies: \$109/visit</i></p>
Standard treatment	\$83/visit	<ul style="list-style-type: none">This rate applies for treatments administered on or after April 1, 2021 <p><i>For treatments administered between April 1, 2020 and March 31, 2021, the following fee applies: \$82/visit</i></p>

Notes

- Massage therapists do not submit reports.



Physiotherapists

ICBC customers are able to access 25 pre-authorized physiotherapy sessions within the first 12 weeks from the date of their crash without ICBC approval.

Fee table for crashes before May 1st, 2021

Line item	Fee	Additional Information
Initial assessment visit & report	\$258/visit & report	<ul style="list-style-type: none"> This fee may be billed one time per customer This rate applies for visits on or after April 1, 2021 <p><i>For initial assessment visits that took place between April 1, 2020 and March 31, 2021, the following initial assessment visit & report fee applies: \$256/visit</i></p>
Standard treatment	\$82/visit	<ul style="list-style-type: none"> This rate applies for treatments administered on or after April 1, 2021 <p><i>For treatments administered between April 1, 2020 and March 31, 2021, the following fee applies: \$81/visit</i></p>

Fee table for crashes on or after May 1st, 2021

Line item	Fee	Additional Information
Initial assessment visit	\$129/visit	<ul style="list-style-type: none"> This fee may be billed one time per customer This rate applies for visits on or after May 1, 2021
Standard treatment	\$82/visit	<ul style="list-style-type: none"> This rate applies for treatments administered on or after April 1, 2021

Progress Report

Effective May 1, 2021, progress reports should be completed upon ICBC's request. The reassessment report template has been discontinued.

Line item	Fee	Additional Information
Progress report	\$128/report	<ul style="list-style-type: none"> Progress reports should only be completed upon ICBC's request This fee applies to the progress report template
Reassessment report	\$80/report	<ul style="list-style-type: none"> This fee applies to the discontinued reassessment report template

Fee table for non-standard physiotherapy treatment

Non-standard physiotherapy rates require authorization from ICBC and apply for treatments administered on or after May 1, 2021.



A Physiotherapy Non-Standard Treatment Application form (CL752) must be completed and submitted to the ICBC claim representative for consideration of treatment funding for non-standard physiotherapy sessions.

Line item	Fee	Additional Information
In-home or in-community	\$145/visit	<ul style="list-style-type: none">• Hospital discharge or post-surgical client, or• Client unable to drive or use other available transit options, or• Client unable to leave their residence due to mobility or safety concerns
Concussion/vestibular	\$145/visit	<ul style="list-style-type: none">• Diagnosed with or symptoms suggestive of concussion, and• Screening tests and objective measures support concussion/vestibular diagnosis, and• Prolonged sessions are required to carry out treatment plan (>45 minutes direct time)
Spinal cord injury	\$145/visit	<ul style="list-style-type: none">• Diagnosed spinal cord injury, and• Prolonged sessions are required to carry out treatment plan (>45 minutes direct time)
Complex musculoskeletal injury	\$145/visit	<ul style="list-style-type: none">• Diagnosed musculoskeletal injury, and• Treatment complicated by number/types or injuries or comorbidities, and• Prolonged sessions are required to carry out treatment plan (>45 minutes direct time)
Rural and remote	\$145/visit	<ul style="list-style-type: none">• Client access to physiotherapist is impacted by rural/remote setting and distance from physiotherapist, and• Prolonged sessions will be provided (>45 minutes direct time)
Hand therapy	\$145/visit	<ul style="list-style-type: none">• Diagnosed hand or upper extremity injury, and• Therapy provided by a Certified Hand Therapist

Physiotherapist-administered active rehabilitation

Physio-administered active rehab is considered a kinesiology session. These sessions are expected to be delivered by the physiotherapist on a 1:1 basis with the customer. Refer to the [Kinesiologists](#) section of this Guide for applicable fees.

Physio-administered active rehab sessions cannot be invoiced via the HCPIR application or the Health Care Provider Portal at this time. Refer to the exception handling section of the Invoicing and reporting page of the Health Services site.

Travel & mileage fees

ICBC does not pay travel or mileage fees for providers who operate out of a facility owned, leased or directed by the provider/firm or on their premises.

Mileage and travel time example: travel time of 30 minutes to and 30 minutes from the treatment location and a total of 25 km. Two clients are seen at a local recreation centre. In



this case, half of the travel time and half of the mileage is billable to either client. If the second client is not an ICBC customer, the cost sharing must still apply.

Line item	Fee	Additional Information
Travel time	\$0.71/min	<ul style="list-style-type: none">Actual travel time for treatment purposes must be billed to the minute, up to a maximum of 60 minutes total per treatment sessionTravel and mileage must be cost shared so that travel time and mileage to a location where multiple customers, ICBC or otherwise, are treated, the cost is shared across those clients/claims in an equal manner
Mileage	\$0.47/km	

Care plan meetings

Care plan meetings must be initiated, approved, scheduled and facilitated by an ICBC claim representative for the purpose of aligning goals, objectives and overall case management of a shared client. This line item cannot be used to invoice for time spent discussing a shared client or general correspondence, where the ICBC claim representative has not scheduled the call and is not present for the meeting.

Line item	Fee	Additional Information
Care plan meeting	\$15/5-minute increment	<ul style="list-style-type: none">Time spent by the health care provider in preparation for the care plan meeting is not billable



Psychologists

ICBC customers are able to access 12 pre-authorized psychology sessions within the first 12 weeks from the date of their crash without ICBC approval.

Fee table

Line item	Fee	Additional Information
Initial assessment visit & report	\$351/visit & report	<ul style="list-style-type: none">This fee may be billed one time per customerThis rate applies for visits on or after April 1, 2021 <p><i>For initial assessment visits that took place between April 1, 2020 and March 31, 2021, the following initial assessment visit & report fee applies: \$348/visit</i></p>
Standard treatment	\$201/visit	<ul style="list-style-type: none">This rate applies for treatments administered on or after April 1, 2021 <p><i>For treatments administered between April 1, 2020 and March 31, 2021, the following fee applies: \$199/visit</i></p>
Progress report	\$80/report	<ul style="list-style-type: none">Progress reports should only be completed upon ICBC's request

Care plan meetings

Care plan meetings must be initiated, approved, scheduled and facilitated by an ICBC claim representative for the purpose of aligning goals, objectives and overall case management of a shared client. This line item cannot be used to invoice for time spent discussing a shared client or general correspondence, where the ICBC claim representative has not scheduled the call and is not present for the meeting.

Line item	Fee	Additional Information
Care plan meeting	\$15/5-minute increment	<ul style="list-style-type: none">Time spent by the health care provider in preparation for the care plan meeting is not billable



Rehabilitation Assistants

ICBC may fund rehabilitation assistance services. All rehabilitation assistance services, including applicable travel and mileage, requires pre-authorization.

The following fees are applicable for rehabilitation assistance or life skills works.

Fee table

Line item	Fee	Additional Information
Rehabilitation assistance/ life skills work	\$45/hr	-
Travel time	\$0.38/min	<ul style="list-style-type: none"> Actual travel time for treatment purposes must be billed to the minute, up to a maximum of 60 minutes total per treatment session
Mileage	\$0.47/km	<ul style="list-style-type: none"> Travel and mileage must be cost shared so that travel time and mileage to a location where multiple customers, ICBC or otherwise, are treated, the cost is shared across those clients/claims in an equal manner See General information section below for more information

General information

ICBC does not pay travel or mileage fees for providers who operate out of a facility owned, leased or directed by the provider/firm or on their premises.

When a provider has to travel to an appointment that is taking place at an outside facility, such as a community/recreational centre, mileage and travel time is to be calculated between the facility and the lesser of: the provider's primary residence OR the nearest clinic location (whether the primary location or a satellite location).

Mileage and travel time example: travel time of 30 minutes to and 30 minutes from the treatment location and a total of 25 km. Two clients are seen at a local recreation centre. In this case, half of the travel time and half of the mileage is billable to either client. If the second client is not an ICBC customer, the cost sharing must still apply.